

SAMSUNG A56 AND A36 GWP PROMOTION TERMS AND CONDITIONS

The following terms and conditions apply to the Samsung Galaxy A56 and the Samsung Galaxy A36 offer (the "Offer") pursuant to which customers who purchase and activate a new Samsung Galaxy A56 or Samsung Galaxy A36 (the "Promotion Product") within the Offer Period will be entitled to claim one (1) free Samsung Premium Pack, containing one (1) Samsung Galaxy Fit 3 in Black, one (1) Samsung 45w mains charger in Black, and one (1) silicone case in Black (the "Reward").

The promoter of the Offer is Samsung Electronics (UK) Limited, and Rewards are administered by Samsung. These Terms & Conditions form part of your contract with us and apply in addition to the General Terms & Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services (which can be found at <https://n.vodafone.ie/terms.html>) and any service-specific terms. Please read these terms carefully.

Any information or instructions published by the Promoter about the Promotion at <https://samsungoffers.claims/galaxyapackpart2> form part of the Terms and Conditions.

By availing of this Offer, you are deemed to have read and agree to be bound by the following terms and conditions:

1. The Offer is available to "Eligible Customers" only. Eligible Customers are (i) residents (aged 18+) of the Republic of Ireland ("Individual Participant") or a Company with an address in the Republic of Ireland ("Company Participant") (Individual Participants and Company Participants collectively "Participants") who (ii) purchase a new Promotion Product from Vodafone as part of any type of new or upgrading Vodafone Bill Pay connection or new or existing Vodafone connection. Network providers, retailers, distributors, resellers or any person who purchases a Promotion Product for purposes other than to be the user of the product – for example, resale purposes – may not participate in this Offer. Eligibility is determined by Vodafone in accordance with these terms and conditions. Vodafone's determination in respect thereof shall be final.
2. Full details of the Promotion Product and the corresponding Reward are set out below. Promotion Products and SKU's:

3. Table 1 – Promotion Products and Corresponding Reward

Promotion Products	Colour of product and SKU	Corresponding Rewards
Samsung Galaxy A56 5G	Black (SM-A566BZKCEUB)	Galaxy Fit3 in black (SM-R390NZAEEUB) (RRP €59) 45W Charger (EP-T4511XBEGGB)
	Grey (SM-A566BZACEUB)	
	Green (SM-A566BZGCEUB)	
Samsung Galaxy A36 5G	Black (SM-A366BZKGEUB)	Silicone Case in black

4. The Offer is available on the Promotion Product purchased between 00:01 (BST) on the 30th July 2025 and 23:59 (GMT) on the 19th August 2025 (the “Offer Period”). Promotion Product pricing is subject to change. The Offer is available for the Promotion Product purchased via any Vodafone sales channel.
5. This Offer is strictly subject to availability.
6. After purchasing a Promotion Product from a Participating Retailer during the Promotion Period, Participants must visit <https://samsungoffers.claims/galaxyapackpart2> and complete the Claim form with their name, contact information, other requested information including but not limited to the Promotion Product IMEI number, delivery address and submit it together with a scanned copy of their proof of purchase (a “Claim”). Participants will be required to upload an image of their IMEI1 number from the settings screen of the Promotion Product, and a photo displaying the IMEI1 number on the back of the Promotion Product (rather than the packaging). For the avoidance of doubt, the Promotion Product(s) must C2 General be purchased in order to be eligible for the Reward in this Promotion; Promotion Product(s) received for free or as part of a giveaway do not qualify.
7. Claims must be submitted between one (1) and thirty (30) days after the date of purchase (“Claim Period”), meaning the final claim date for purchases made on the 19th August 2025 is no later than 23:59 (BST) on the 18th September 2025 (the “End Date”). Claims received after the End Date or otherwise not within the Claim Period will not be eligible for a Reward. For the avoidance of doubt, the date of purchase as stated on the applicable proof of purchase counts as day one (1).
8. Maximum of one (1) Reward per Promotion Product purchased, and a maximum of four (4) Rewards per household, and a maximum of ten (10) Rewards per Company Participants
9. Participants will be sent an email to confirm their Claim has been received by the Promoter instantly upon entry of a Claim. Please note that Claims received may take up to seven (7) days from the date of receipt of a Claim and Participants will be sent an email to confirm whether their Claim has been successful and validated (“Claim Validation”).
10. If an email acknowledgement has not been received, it is the Participant’s responsibility to contact the Promoter’s customer service team by email at or by phone UK (incl. CI & IOM): +44 0330 236 9399 or ROI +353 1800901758 within seven (7) days of a Claim being submitted.
11. If a Claim is deemed to have been submitted incorrectly, the Participant will be notified via email and SMS and offered the opportunity to provide the required information within seven (7) days. If no response is received within seven (7) days of the email and

SMS, then the Claim shall be marked as invalid and the Participant will no longer be eligible to receive the Reward.

12. Claims that are incomplete or damaged will be deemed invalid. No responsibility is accepted by the Promoter for lost, delayed or damaged data which occurs during any communication or transmission of Claims.
13. Subject to making a valid Claim in accordance with the Terms and Conditions, the Reward will be dispatched via recorded delivery and accompanied by a despatch notification email, within forty-five (45) days of the Claim being validated to the postal address provided in the Claim.
14. The Promoter reserves the right at its absolute discretion to disqualify Claims which it considers do not comply with these Promotion Terms.
15. The Promoter has the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to require further verification as to proof of purchase, as well as the identity, age and other relevant details of a Participant. In the event your information is linked to fraudulent claims or abuse of terms and conditions on previous promotions you will be unable to participate in this Promotion and your Claim will be rejected.
16. If a Participant returns or cancels the delivery of a Promotion Product before submitting a Claim, the Participant must not make a Claim. If a Participant returns or cancels the delivery of a Promotion Product after submitting a Claim, the Claim will be invalid, and the Participant must cancel the Claim immediately by calling the contact number listed above. Where the Reward has already been sent then Samsung shall seek to recover the Reward from the Participant which where necessary may involve legal action being taken against the Participant.
17. Should a customer wish to raise a dispute regarding a Reward delivery, you must do so no later than thirty (30) days from the date the despatch notification described under Condition 13 above was sent to you.
18. Vodafone reserves the right to extend or withdraw the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
19. The Promoter further reserves the right to vary or amend these terms and conditions for valid commercial, technical or operational reasons.
20. Vodafone will not be responsible or liable for: (a) any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control; (b) any late, lost, misrouted, or damaged transmissions or Claims; (c) any computer or

communications related malfunctions or failures; (d) any disruptions, losses or damages caused by events beyond the control of the Promoter; or (e) any printing or typographical errors in any materials associated with the Promotion.

21. Participants will be solely responsible for any and all applicable taxes and any other relevant costs or expenses which are not stated in the Terms and Conditions as being included.

22. By participating in this Promotion, you agree, to the maximum extent permitted by applicable laws, to release and hold the Promoter harmless from any and all liability whatsoever for any injuries, losses or damages of any kind arising from participation in or in connection with the Promotion, including without limitation, awarding, acceptance, receipt, possession, use and/or misuse of the Reward. The above limitation of liability shall not apply to liability arising from fraud (including fraudulent misrepresentation), death or personal injury caused as a result of Promoter's negligence.

If you have any questions, you can contact us on Live Chat on our Support Page