## **Bring Back Friday Trade in Offers**

## **Retail ONLY Offers**

## Bring Back Friday Trade In Offer Retail Only.

The following terms and conditions apply to the Bring Back Friday Trade in Offer pursuant to which Eligible Customers who trade in an eligible handset will get their trade in value matched by up to €100 by Vodafone (the "Offer"). The promoter of the Offer is Vodafone Ireland Limited. These terms and conditions apply in addition to the General Terms and Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services and form part of your contract with us. By availing of the Offer, you are deemed to have read and agree to be bound by the following terms and conditions:

- 1. This Offer is available to "Eligible Customers" only. Eligible Customers are new and existing Vodafone Bill pay customers who sign up to a Vodafone RED Unlimited Bill pay plan on a 24-month or 12-month SIMO contract, 30-day plan and pre-to-post connections during the Offer Period. This offer excludes non-unlimited plans, and mobile broadband plans. "New to Vodafone bill pay" customers mean customers who (a) switch their mobile number to Vodafone from another mobile network provider, (b) are first time connections, or (c) switch from a prepay to post pay connection. For the avoidance of doubt, this includes New to Vodafone bill pay customers who sign up to a 24-month Vodafone Red Unlimited bill pay plan as part of a Red Family account also.
- 2. Eligibility is determined by Vodafone in accordance with these terms and conditions and Vodafone's decision in respect thereof shall be final.

- 3. The Offer is valid from 13th November 2023 to 29th November 2023 (the "Offer Period").
- 4. The Offer is available in Vodafone retail and Vodafone franchisee stores only.
- 5. A customer can trade in any eligible smartphone with a minimum €50 trade in value that meets the necessary trade in criteria. For a trade in handset to be eligible, it must be in good working condition, and it must adhere to conditions set out in the General Trade in Terms and Conditions viewable here.
- 6. This Offer is subject to price changes and to stock availability.
- 7. Vodafone reserves the right at its absolute discretion to vary or amend these terms and conditions for valid commercial, technical or operational reasons.
- 8. Vodafone reserves the right to withdraw or extend the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
- 9. The Offer can be used during the Offer Period in conjunction with the Vodafone Christmas Bill Pay Switching offer pursuant to which New to Vodafone Bill Pay customers can get up to €250 off selected handsets/€200 off any handset on RED Unlimited / €150 off any handset on RED Lite between 1st November 2023 to 5th January 2024.
- 10. In April each year your monthly plan price (excluding discounts) will increase by an amount equal to the CPI rate published in January of that year plus an additional 3% to reflect ongoing investments we make in our mobile network, products and services.
- 11. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to

refuse participation in the Offer and/or to revoke the Offer.

- 12. By availing of the Offer, you agree that we will provide you with service before the expiry of your 14-day cancellation period and you acknowledge that you may be liable for any service charges incurred during the cancellation period even if you cancel the contract.
- 13. Except as expressly provided in these terms and conditions, all conditions, terms, warranties and representations whether express or implied by law in relation to the provision of the Offer are excluded to the fullest extent permitted by law.

  If you have any questions, you can contact us on Live Chat on our Support page, www.Vodafone.ie/support

## Online ONLY Offers Bring Back Friday Trade In Offer Online Only.

The following terms and conditions apply to the Bring Back Friday Trade in Offer pursuant to which Eligible Customers who trade in an eligible handset will get their trade in value matched by up to €100 by Vodafone (the "Offer"). The promoter of the Offer is Vodafone Ireland Limited. These terms and conditions apply in addition to the General Terms and Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services and form part of your contract with us. By availing of the Offer, you are deemed to have read and agree to be bound by the following terms and conditions:

1. This Offer is available to "Eligible Customers" only. Eligible Customers are new and existing Vodafone Pay as You Go customers, new and existing Vodafone Bill pay customers who sign up to a Vodafone RED Unlimited Bill pay plan on a 24-month or 12-month SIMO contract, 30-day plan and pre-to-post connections during the Offer Period. This offer excludes non-unlimited plans, and mobile broadband plans. "New to Vodafone bill pay" customers mean customers who (a) switch their mobile number to Vodafone from another mobile network provider, (b) are first time connections, or (c) switch from a prepay to post pay connection. For the avoidance of doubt, this includes New to Vodafone bill pay customers who sign up to a 24- month Vodafone Red Unlimited bill pay plan as part of a Red Family account also.

- 2. Eligibility is determined by Vodafone in accordance with these terms and conditions and Vodafone's decision in respect thereof shall be final.
- 3. The Offer is valid from 13th November 2023 to 29th November 2023 at 8.59AM (the "Offer Period")
- 4. The Offer is available at online at Vodafone.ie only.
- 5. A customer can trade in any eligible smartphone with a minimum €50 trade in value that meets the necessary trade in criteria.
- 6. The Offer applies to Eligible and Relevant handsets only. For a trade in handset to be: a. Eligible: it must be relevant, in good working condition, and it must adhere to conditions set out in the General Trade in Terms and Conditions viewable here; b. Relevant: it must be one of the following handsets; iPhone 11, iPhone 11 Pro, iPhone 11 Pro Max, iPhone 12, iPhone 12 Pro, iPhone 12 Pro Max, iPhone 13, iPhone 13 Pro, iPhone 13 Pro Max, Pixel 6A 128GB, Pixel 6a 5G, Pixel 6 5G, Pixel 6 Pro 5G, 11T 5G Dual, 11T Pro 5G Dual, Galaxy S20 Duos 4G, Galaxy S20 4G, Galaxy S20 Duos 5G, Galaxy

S20 5G, Galaxy S20+ Duos 4G, Galaxy S20+ 4G, Galaxy S20+ Duos 5G, Galaxy S20+ 5G, Galaxy S20 Ultra 5G Duos, Galaxy S20 Ultra 5G, Galaxy S20 FE 5G Duos, Galaxy S20 FE 5G, Galaxy S20 FE, Galaxy S20 FE Duos, Galaxy S21 5G Duos, Galaxy S21 5G, Galaxy S21+ 5G Duos, Galaxy S21+ 5G, Galaxy S21 Ultra 5G, Galaxy S21 Ultra 5G Duos, Galaxy S21 FE 5G, Galaxy S22 5G, Galaxy S22 5G Duos, Galaxy S22+ 5G Duos, Galaxy S22+ 5G Duos, Galaxy S22 Ultra 5G, Galaxy S22 Ultra 5G Duos.

- 7. This Offer is subject to price changes and to stock availability.
- 8. Vodafone reserves the right to withdraw or extend the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
- 9. Vodafone further reserves the right at its absolute discretion to vary or amend these terms and conditions for valid commercial, technical, or operational reasons.
- 10. The Offer can be used in conjunction with the Christmas Bill Pay Switching offer pursuant to which New to Vodafone Bill Pay customers can get up to €250 off selected handsets/ up to €200 on any handset on RED Unlimited and RED Unlimited Max / up to €150 any handset on RED Lite(offer period 1st November 2023 to 5th January 2024).
- 11. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to revoke the Offer.
- 12. By availing of the Offer, you agree that we will provide you with service before the expiry of your 14-day cancellation period and you acknowledge that you may be liable for any service charges incurred during the

- cancellation period even if you cancel the contract.
- 13. Except as expressly provided in these terms and conditions, all conditions, terms, warranties, and representations whether express or implied by law in relation to the provision of the Offer are excluded to the fullest extent permitted by law.

  If you have any questions, you can contact us on Live Chat on our Support page, www.Vodafone.ie/support