

Vodafone Smart Plan

Six Month Promotion for all existing customers on the Vodafone Smart Plan (from 12th of March to the 12th of September, 2014).

As part of a six month promotion of the Vodafone Smart plan, all customers who have signed up before the 12th of March 2014 will receive unlimited any network minutes and texts, 2GB data as well as 50 international minutes and unlimited international texts until the 12th of September. Usual Terms & Conditions as well as Fair usage policy apply. This promotion does not apply for customers who have signed up for the Vodafone Smart Plan after the 12th of March as these customers are subject to new terms and conditions.

Vodafone Smart Plan (Applies to all customers signed up to the Smart Plan before the 12th March 2014)

Vodafone Group Smart Plan Promotion

All customers who signed up to the New Vodafone Smart Plan after the 12th March 2014, who have been contacted directly by Vodafone are subject to the following terms and conditions on acceptance of signing up to the Vodafone Group Smart Plan Promotion. The following terms and conditions of the Vodafone Group Smart Plan Promotion are in addition to and form part of the General Terms and Conditions of the Vodafone Mobile Telecommunications Service that can be found at <http://www.vodafone.ie/terms>. In the event of any conflict, these terms and conditions shall prevail.

End Subscriber Terms and Conditions

New Vodafone Smart Plan

applies to all customers signing up for the Vodafone Smart Plan from 12th March 2014 onwards

1. The following terms and conditions of the Vodafone Smart Plan tariff are in addition to and form part of the terms and conditions of the Vodafone mobile communications service. In the event of any conflict, these terms and conditions shall prevail. Unless indicated otherwise herein these are Core Terms and Conditions.

2. Vodafone reserves the right to withdraw the Tariff either generally or in respect of any particular Customer at any time and to vary or amend any element of the tariff at any time without further notice. These terms and conditions may be varied or amended for any valid commercial, technical or operational reason.

3. Customers who avail of the Tariff will receive the monthly number of minutes and text messages applicable to the Tariff. Prices are quoted per minute but are charged on a per second basis. All prices are VAT inclusive.

4. Customers may use the monthly allocation of minutes to make calls to national fixed line numbers and other national mobile networks. Any unused portion of the monthly allocation of minutes cannot be carried forward to the next month.

5. The monthly allocation of minutes cannot be used to call certain numbers (including, but not limited to, international numbers, WAP, e-trieve and Vodafone mobile ISP numbers, LoCall (1890) numbers, CallSave (1850) numbers, FreeFone (1800) numbers, directory enquiry services, easi-connect and premium rate numbers). The monthly allocation of minutes cannot be used while roaming. These shall be considered On Demand Services. You are advised to check the most up to date prices and terms and conditions associated with these services before using such services. Under EU Roaming regulations you can use your

monthly minutes allocation while roaming in the EU in the same way you use the allowance domestically. For any other destination the monthly allocation cannot be used while roaming.

Customers may also use their monthly allocation of text messages to send text messages to Vodafone Ireland numbers and other Irish mobile numbers. The monthly allocation of texts are at a customer level, therefore are shared across each subscriber on this plan. Under EU Roaming regulations you can use your monthly text message allocation while roaming in the EU in the same way you use the allowance domestically. For any other destination the monthly allocation cannot be used while roaming.

6. Customers may use the monthly allocation of text messages to send text messages to other other Irish mobile numbers. The monthly allocation of text messages cannot be used to send international, value added or premium rate text messages or to send text messages while roaming. Any unused portion of the monthly allocation of text messages cannot be carried forward to the next month.

Under EU Roaming regulations you can use your monthly minutes allocation while roaming in the EU in the same way you use the allowance domestically. For any other destination the monthly allocation cannot be used while roaming.

Customers may also use their monthly allocation of text messages to send text messages to Vodafone Ireland numbers and other Irish mobile numbers. The monthly allocation of texts are at a customer level, therefore are shared across each subscriber on this plan. Under EU Roaming regulations you can use your monthly text message allocation while roaming in the EU in the same

way you use the allowance domestically. For any other destination the monthly allocation cannot be used while roaming.

7. Free Vodafone calls and texts are available on Vodafone Smart Plan, please refer to the Vodafone Free Calls and Texts terms and conditions.

8. Customers may not change from this price plan to a price plan of lower or higher value within the first 12 months of the contract/plan

9. Upon acceptance of this promotion, the customer agrees as the Bill Payer and Group Owner of the Group Smart Plan to nominate up to a maximum of four (4) family members and/or friends to avail of this exclusive offer.

10. Once the Bill Payer nominates a family member and/or friend the Bill Payer agrees to also pay the monthly charge of each Group Member they nominate and who signs up to the Group Smart Plan.

11. Only the Bill Payer of the Group Smart Plan can make any changes to the account and if a Group Member wishes to make any changes to the account it can be done solely by the Bill Payer.

12. Only the Bill Payer of the Group Smart Plan can remove a Group Member from their account.

13. The Bill Payer will also have unqualified visibility of the call details of each of the Group Members of the account including monthly usage and will have confirmed and explained this to each individual Group Member that signs up to avail of the Bill Payer's service.

14. The Bill Payer is liable for all charges incurred by a Group Member howsoever arising.

15. Each Group Member of the Group Smart Plan is subject to a twelve (12) month minimum subscription period. The Bill Payer is liable for all early termination fees that may arise in respect of any Group Member.

16. The Group Member confirms and accepts that in joining the account of the Group Owner under the Vodafone Smart plan they shall not have any proprietary rights in any Sim Card or number allocated to them by Vodafone as a result of their joining the account of the Group owner.

17. The Group Member acknowledges that they shall not have any proprietary interest in the mobile phone service provided for their use as a result of the agreement between the Bill Payer and Vodafone. The contract for the provision of the service is solely between Vodafone and the Bill Payer who is the Group Owner. It is the Group Owner's discretion as to which Group Members it is willing to share the service with.

18. The Group Member acknowledges that as part of this service the Bill Payer will have unqualified and unrestricted access to the Group Member's mobile phone usage details including but not limited to all national and international numbers dialled, premium numbers, freephone numbers, text messages sent, call duration and data usage. The Group Member confirms that it agrees to share its personal data with the Group Owner as described in this clause.

19. The following terms and conditions of the Vodafone Smart Plan tariff are in addition to and form part of the terms and conditions of the Vodafone mobile communications service. In the event of any conflict, these terms and conditions shall prevail. Unless indicated otherwise herein these are Core Terms and Conditions.

20. Vodafone reserves the right to withdraw the Tariff either generally or in respect of any particular Customer at any time and to vary or amend any element of the tariff at any time without further notice. These terms and conditions may be varied or amended for any valid commercial, technical or operational reason.

21. For customers who sign up to it on or after the 12th of March 2014, the Vodafone Smart Plan includes the following:

- Unlimited any network Minutes
- Unlimited International Texts
- 50 international minutes
- 2 GB data

22. Customers who avail of the Tariff will receive the monthly number of minutes and text messages applicable to the Tariff. Prices are quoted per minute but are charged on a per second basis. All prices are VAT inclusive.

23. Customers may use the monthly allocation of minutes to make calls to national fixed line numbers and other national mobile networks. Any unused portion of the monthly allocation of minutes cannot be carried forward to the next month.

24. The monthly allocation of domestic minutes cannot be used to call certain numbers (including, but not limited to, international numbers, WAP, e-trieve and Vodafone mobile ISP numbers, LoCall (1890) numbers, CallSave (1850) numbers, FreeFone (1800) numbers, directory enquiry services, easi-connect and premium rate numbers). The monthly allocation of minutes cannot be used while roaming. These shall be considered On Demand Services. You are advised to check the most up to date prices and terms and conditions associated with these services before using such services.

Under EU Roaming regulations you can use your monthly minutes allocation while roaming in the EU in the same way you use the allowance domestically. For any other destination the monthly allocation cannot be used while roaming.

Customers may also use their monthly allocation of text messages to send text messages to Vodafone Ireland numbers and other Irish mobile numbers. The monthly allocation of texts are at a customer level, therefore are shared across each subscriber on this plan. Under EU Roaming regulations you can use your monthly text message allocation while roaming in the EU in the same way you use the allowance domestically. For any other destination the monthly allocation cannot be used while roaming.

25. Customers may use the monthly allocation of text messages to send text messages to other Irish mobile numbers as well as to send international text messages. The monthly allocation of text messages cannot be used to send value added or premium rate text messages or to send text messages while roaming. Any unused portion of the monthly allocation of text messages cannot be carried forward to the next month. Under EU Roaming regulations you can use your monthly minutes allocation while roaming in the EU in the same way you use the allowance domestically. For any other destination the monthly allocation cannot be used while roaming.

Customers may also use their monthly allocation of text messages to send text messages to Vodafone Ireland numbers and other Irish mobile numbers. The monthly allocation of texts are at a customer level, therefore are shared across each subscriber on this plan. Under EU Roaming regulations you can use your monthly text message allocation while roaming in the EU in the same

way you use the allowance domestically. For any other destination the monthly allocation cannot be used while roaming.

26. Free unlimited any network minutes and unlimited international texts are available on the Vodafone Smart Plan. The fair usage for any network calls and texts are outlined below:

| Service | Limit per Billing Cycle |
|--------------------------------|-------------------------------|
| Unlimited calls to any network | Unlimited International Texts |
| 45,000 | 45,000 |

27. If you exceed these limits, we may ask you to moderate your usage. If you continue to exceed these limits, Vodafone reserve the right to suspend or terminate your service.

28. The monthly allowance of international minutes included in the Vodafone Smart price plan can be used to dial international mobiles and landlines.

29. The monthly allowance of international texts included in the RED and RED Super price plan can be used to text international mobiles. You cannot use the allowance for landlines within ROI or international.

30. This monthly allocation of international minutes cannot be used to call certain numbers (including LoCall (1890) numbers, CallSave (1850) numbers, FreeFone (1800) numbers, directory enquiry services, easi-connect and premium rate numbers), WAP, e-trieve and Vodafone mobile ISP numbers. The monthly allocation of international minutes cannot be used while roaming.

31. The monthly allocation of international texts cannot be used to send

value added, premium rate numbers or to send text messages while roaming.

32. This monthly allowance allows you to make calls and texts to any international destinations within the Vodafone footprint – see International rates for a full list of countries.

33. Standard out of bundle rates will be charged.

34. Customers may not change from this price plan to a price plan of lower or higher value within the first 12 months of the contract/plan

35. Vodafone or Vodafone agents may from time to time contact you by post, telephone, e-mail or text message regarding details of specific promotions or information on various Vodafone products or services. You hereby explicitly consent to such contact while you are availing of the service and for a period of 12 months thereafter. If you do not wish to receive details of such promotions contact Vodafone Customer Care.