

Changing voice package plans terms & conditions

1. These terms and conditions are On Demand Terms and Conditions. You are advised to check the most up to date prices and terms and conditions associated with these services before using such services. Vodafone reserves the right to alter any terms of the On Demand Terms and Conditions for legal, technical, operational or commercial reasons without further notice to the Customer.

2. Vodafone customers can change their price plan package every month.

3. Customers may migrate to their new price plan by giving prior notice to Vodafone. The change of price plan will be effective as of the customer's next billing day provided that notice is given at least three full working days in advance of the billing day.

4. Customers who migrate to Perfect Choice may only subsequently change to other price plans in the Perfect Choice range and may not migrate back to their previous price plan or any in that range of price plans.

5. Customers who migrate to a Perfect Choice price plan from Perfect Fit or Eirtime price plan will not be entitled to carry over any minutes remaining at the time of migration to their Perfect Choice price plan.

6. Customers who migrate to a Perfect Choice price plan with one of the following bundles will not be entitled to carry over any texts or minutes remaining at the time of migration. This applies to the following - Text 100, Text 200, Text 400, Talk 300, 15 minute international, 30 minute international, 75 minute international Talk Weekend 1000. and Call a Friend for Free. For those customers who are entitled to continue to avail of those services the usual terms of such service shall apply.

7. A bill pay customer on Perfect Choice or Perfect Choice Access can within the first six months of their contract migrate to an equivalent or higher Vodafone bill pay package plan excluding those offered with a Vodafone Simply Contract or legacy price plan. A Perfect Choice or Perfect Choice Access customer may not move to a package plan of a lesser value than that which they connected/upgraded to, within these six months. Vodafone reserve the right to amend the length of time for which a customer is unable to migrate to an equivalent or lower Vodafone bill pay package plan.

8. A bill pay customer who has served six months on their contract but is still within the minimum term of their contract can move to any Vodafone bill pay package plan excluding those offered with a Vodafone Simply Contract or legacy price plan.

9. A bill pay customer who is out of the minimum term of their contract can move to any Vodafone bill pay package plan, including those offered with a SIM only contract, excluding legacy price plans.

10. Customers may only change their price plans a maximum of once per billing cycle with the change taking effect from the beginning of the following billing cycle. If you move from a legacy Vodafone bill pay package plan which is not currently available, you will not be able to move back to your previous price plan. Please note: The discounts and features available on your existing price plan may not be carried over to your new Vodafone bill pay package plan.