

## **Bill Pay Switch and Save Offer Terms & Conditions**

These terms and conditions apply to the promotional offer pursuant to which Eligible Customers may receive a €100 discount or more off the price of Selected Handsets when they switch to a 24-month Vodafone Bill Pay mobile plan (RED Lite, RED Unlimited or RED Unlimited Max) during the Offer Period (the “Offer”). The promoter of the Offer is Vodafone Ireland Limited.

These terms apply in addition to the General Terms and Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services (found here: <https://n.vodafone.ie/terms/bill-pay.html>) and any applicable service specific terms. These terms form part of your agreement with us. By availing of the Offer, you are deemed to have read and agree to be bound by the following terms and conditions:

1. This Offer is available to “Eligible Customers” only. Eligible Customers are customers who; (i) port their mobile number to a Vodafone 24-month Bill Pay plan (RED Lite, RED Unlimited and RED Unlimited Max) (a “Designated Plan”), from another network provider via any Vodafone sales channel (online, retail or franchise store or telesales) or (ii) sign up to a Designated Plan as a first-time connection via a Vodafone retail or franchisee store, or (iii) customers moving from a Vodafone Pay As You Go plan to a Designated Plan via a Vodafone retail or franchisee store. This Offer is not available to existing Bill Pay Vodafone customers. Eligibility is determined by Vodafone in accordance with these terms and conditions. Vodafone's decision in respect thereof shall be final.
2. The Offer is valid between 1<sup>st</sup> January and 31<sup>st</sup> March 2025 (the “Offer Period”).
3. Eligible Customers may avail of this Offer by purchasing a Selected Handset at the time that they switch to the Vodafone network and sign up to a Designated Plan during the Offer Period.
4. 'Selected Handsets' means those handsets that are advertised by Vodafone from time to time as being available for a discount to Eligible Customers in connection with this Offer.
5. Eligible Customers who avail of this Offer will be entitled to a discount of €100 (or more, at the sole discretion of Vodafone if so advertised) against the cost of a Selected Handset.
6. The Offer is available in Vodafone retail and franchisee stores for first time connections signing up to a Designated Plan, customers who port their number from another network provider to a Designated Plan and customers moving from a Vodafone Pay As You Go plan to a Designated Plan.
7. Customers who port their number from another network provider to a Designated Plan may also avail of the offer online or via telesales. First time connections and customers moving from a Vodafone Pay As you Go plan cannot avail of this offer online via Vodafone.ie.
8. Handset pricing is subject to change and the Offer is strictly subject to availability.
9. Eligible customers can avail of this Offer one time only.
10. Access to 5G network is subject to having a 5G enabled plan and 5G coverage. Coverage is subject to availability and may be affected by a number of factors.
11. Vodafone reserves the right to extend or withdraw the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
12. Vodafone further reserves the right to vary or amend these terms and conditions for valid commercial, technical, or operational reasons.
13. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to fully revoke the Offer.
14. Except as expressly provided in these terms and conditions, all conditions, terms, warranties, and representations whether express or implied by law in relation to the provision of the Offer are excluded to the fullest extent permitted by law.

If you have any questions, you can contact us on Live Chat on our Support page, [www.Vodafone.ie](http://www.Vodafone.ie)