Regulatory Notification regarding your Fixed Service

Why am I receiving this notice?

Under EU regulation you are required to receive an end of contract notification with information and advice on price plans that best suit your requirements when you are coming to the end of the minimum term on your contract. You are also required to receive a notification once in every 12-month period if you choose to remain on your price plan after the minimum term is over.

What advice is included?

We have set out below a number of possible service options and price points which you can choose to suit your individual likely needs.

Can I stay on my existing price plan?

You can of course stay on your existing price plan if that is your preference, and no action is required. This message is simply designed to make you aware of the options that are currently available which may have changed since you connected to your current plan.

How can I change my price plan?

You can change your plan at the end of your minimum term which is included in our text message or email to you. If you want to change your price plan, please visit www.vodafone.ie, a Vodafone retail store or contact us directly. Our contact details are set out in our Code of Practice which is available on Vodafone.ie

What if I want to cancel my service?

You may cancel your service at any time by giving us at least 30 days' notice. If you wish to cancel without switching to another provider, please contact Customer Care in any of the ways set out in our Code of Practice, available at Vodafone.ie.

If you are switching your broadband service to another provider using the industry Internet Access Switching (IAS) process, you do not need to contact Vodafone to cancel your service. Your new provider will arrange the switch on your behalf, and your Vodafone service will be cancelled automatically once the switch is completed.

If you cancel your service before the end of your minimum contract term, an early termination fee may apply. Further information on charges, complaints handling and alternative dispute resolution is available in our Code of Practice.

About this document

We have provided this information in a timely, prominent, and durable manner. We do not include any marketing material in this message. Please save this document for your records and for future reference.

Please note the terms and conditions for each of the plans referenced below are viewable on www.vodafone.ie/terms. Prices stated below are subject to change. All charges can be viewed at www.vodafone.ie/terms

Vodafone Home Price Plan Charges

Plan Name	Speed	Broadband	Broadband & Talk	Broadband & TV	Broadband, Talk & TV
Classic Broadband	Up to 100mbps*	€40/pm	€45/pm	€65/pm	€70/pm
500MB FULL FIBRE Broadband	Up to 500mbps*	€40/pm	€45/pm	€65/pm	€70/pm
1 Gigabit FULL FIBRE Broadband	Up to 1000mbps*	€50/pm	€55/pm	€75/pm	€80/pm
2 Gigabit FULL FIBRE Broadband	Up to 2000mbps*	€70/pm	€75/pm	€95/pm	€100/pm
Voice only service available at €45/pm.					

12 or 24 month minimum term contract applies to the above plans. Each April, the monthly price of your plan will increase by:

- €4.00 per month for broadband only plans, broadband and voice plans, and voice only plans.
- €5.50 per month for broadband and TV plans, and broadband, voice and TV plans.

For more info see **Vodafone.ie/annual-price-adjustment**. *Eligibility for 500 Fibre Broadband, Gigabit 1000 Fibre Broadband and Gigabit 2000 Fibre Broadband is subject to geographical location and supplier availability.

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