

Vodafone X Digital Offer Spring 2023 – 1 month free top up

These terms and conditions apply to the promotional offer pursuant to which students can receive a €20 or €25 top up voucher if they (i) switch to Vodafone X from another network using our online channel and (ii) top up by €20 or more in one go (the “Offer”). These terms will apply in addition to the General Terms and Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services and any applicable service specific terms. These terms form part of your agreement with us. The terms are as follows:

1. This Offer is available to Eligible Customers only. Eligible Customers means new customers that are students or under the age of 25 who port to Vodafone X from another network provider using our online channel. This Offer excludes Vodafone customers moving from any other Vodafone plan to Vodafone X and first-time connections. Eligibility is determined in accordance with the terms and conditions.
2. To avail of this Offer, Eligible Customers must;
 - a) successfully port to Vodafone X from another network using our online channel between the dates of 8th February 2023 to 15th April 2023 inclusive;
 - b) top up by at least €20 or more within 14 days of the request to port; and,
 - c) have used their phone in one of the following ways: make an outgoing phone call, send a text message or avail of data services within 14 days of the request to port.
3. Eligible Customers who satisfy the Offer conditions and have signed up to

Vodafone X will receive a unique €20 top up voucher code via SMS within 29 days of satisfying the above criteria.

4. Eligible Customers who satisfy the Offer conditions and have signed up to Vodafone X 5G will receive a unique €25 top up voucher code via SMS within 29 days of satisfying the above criteria.
5. Customers who believe they satisfy the Offer conditions but who have not received a code via SMS must contact Vodafone customer care by 14th May 2023 to investigate or they will be deemed to have forfeited any and all entitlements pursuant to this Offer. Vodafone's determination in respect thereof shall be final.
6. Strictly one Offer per customer/account/household/IP address.
7. The €20 or €25 top up voucher cannot be exchanged for cash and must be redeemed within 12 months upon receipt.
8. Top-up vouchers can be redeemed on the My Vodafone app, on Vodafone.ie, by calling 1741 or in any Vodafone store.
9. This Offer is strictly subject to availability and while stocks last.
10. By deciding to avail of the Offer, you agree that we will provide you with service before the expiry of your 14-day cancellation period and you acknowledge that you may be liable for any service charges incurred during the cancellation period even if you cancel the contract.

11. Vodafone Ireland reserves the right to amend or terminate this Offer at any time without prior notice.
12. Vodafone reserves the right to withdraw the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
13. Vodafone further reserves the right to vary or amend these terms and conditions for valid commercial, technical or operational reasons.
14. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to cancel any top up vouchers rewarded pursuant to the Offer