Nokia G42 Gift with Purchase Offer

These terms and conditions apply to the promotional offer pursuant to which eligible customers can redeem a Nokia Clarity Earbuds 2 + (the "Gift") in colours Purple or Grey (colour subject to availability) when they purchase a Nokia G42 ("Eligible Device")') in colours Purple or Grey during the Offer Period (the "Offer"). These terms will apply in addition the General Terms and to Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services and any applicable service specific terms. These terms form part of your agreement with us.

The terms are as follows:

- 1. The Offer is available to Eligible Customers only. Eligible Customers are customers who purchase an Eligible Device from Vodafone during the Offer Period as part of any type of (i) new, porting or upgrading Vodafone Bill Pay connection or (ii) new, porting Vodafone upgrading PAYG or connection and (iii) satisfy the requirement at section 3 below. Eligibility is determined by Vodafone in accordance with these terms and conditions. Vodafone's determination in respect thereof shall be final.
- This Offer is available from the 24th of November to the 22nd of December 2023, or while stocks last (the "Offer Period").
- Eligible Customers must visit nokia.com/phones/en_ie/earbud s-redemption-23 to submit a claim to redeem the Gift. To complete the

claim, the Eligible Customer must provide various contact details. Please note that the use of forwarding companies (and similar services) for this Offer is prohibited. Eligible Customers must also provide the IMEI1 number of the Eligible Device. The IMEI1 number can be found on the outside of the phone's box, SIM tray or in the Settings function (Eligible Customers may be asked to provide a photo of the IMEI1 number).

- Customers must submit a claim for their Gift before 21st of January 2023 23:59 GMT.
- 5. There is a limit of two (2) claims per household during the Offer Period, irrespective of the quantity of Eligible Devices purchased. Eligible customers may submit one (1) claim for each Eligible Device purchased in full accordance with these Promotion Terms. The customer must retain possession of the Eligible Device and must not have returned the Eligible Device for a refund or exchange.
- 6. Eligible Customers must contact Vodafone within 60 days of making an approved claim if they fail to receive the Gift. Failure to do so will result in the customer forfeiting their right to the Gift.
- 7. Eligible customers will receive a confirmation message on the redemption page shortly after submitting the claims form. HMD Global check customer's eligibility using the IMEI code provided in the claims form. The customer's eligibility is checked within 14 days of the claims form submission.

- 8. If the customer's claim is successful, a pair of Nokia Clarity Earbuds 2+ will be shipped to the address provided in the claims form. Delivery will be managed by HMD Global selected courier. Vodafone shall not be liable in the event that the Gift fails to ship to the Eligible Customer or if the Gift is lost in transit.
- HMD Global may share customers' contact details with a selected courier service partner in order to deliver Nokia Clarity Earbuds 2+ to customer. All personal data will be processed in accordance with HMD Global privacy policy, available at https://www.hmdglobal.com/priva cy.
- 10. The Gift is non-transferable and cannot be exchanged for cash.
- 11. This Offer is strictly subject to availability and while stocks last.
- 12. In the event of unforeseen circumstances, such as stock issues, Vodafone reserves the right to substitute an alternative reward, of equal or greater value, in place of the Gift.
- 13. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to recover any devices rewarded pursuant to the Offer.
- 14. Vodafone reserves the right to withdraw or extend the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.

- 15. Vodafone shall not be liable for any interruption to the Offer whether due to force majeure or other factors beyond Vodafone's control.
- 16. Vodafone reserve the right at our absolute discretion to vary, delete or add to any of these Terms and Conditions.
- 17. Except as expressly provided in these terms and conditions, all conditions, terms, warranties, and representations whether express or implied by law in relation to the provision of the Offer are excluded to the fullest extent permitted by law.
- 18. By availing of the Offer, you agree to be bound by these Terms and Conditions.

If you have any questions, you can contact us on Live Chat on our Support page, www.Vodafone.ie