

Perfect Fit for Family Price Plans Terms and Conditions

1. The following Terms and Conditions relate to Vodafone's Perfect Fit for Family Price Plans (the "Service") and are in addition to and form part of the general terms and conditions under which you enjoy access to Vodafone's mobile telecommunications service. Please be aware that on connection to the Service it may not be possible to migrate back to your previous Vodafone price plan.
2. This Service is only available to you if you are a post-paid customer of Vodafone and you either apply, at point of sale or by calling 1907, to subscribe to the Service and register yourself to be the Main Account Holder for your Family Plan. The Service will become operable on your bill day following successful implementation of the Service on our systems.
3. As the Main Account Holder, you must register a minimum of 2 people and a maximum of 6 people who are on the Vodafone Network as Family Plan Members to avail of the Service. For the avoidance of doubt, Family Plan Members need not be relatives. Both you and each of you Family Plan Members may only subscribe to one Family Plan at any one time.
4. Upon registration, each Family Plan Member must activate the Service on their telephone. By activating the Service, that Family Plan Member consents to you and/or any nominated Account Contact having access to their call and billing details.
5. You and your Family Plan Members shall be entitled to make free calls between yourselves so long as you each comply with the Fair Use Policy described in Clause 15 below.
6. All calls made to numbers outside of the Family Plan will be charged for at the Vodafone standard rates determined by the tariff that you are currently subscribing to.
7. All shared minutes, and any subsequent add-ons, which are applied to your Family Plan will be allocated on a first-come first-served usage basis. Under EU Roaming regulations you can use your monthly allocation of minutes/data/texts while roaming in the EU in the same way you use the allocation domestically. For any other destination the monthly allocation of minutes cannot be used while roaming.
8. You, as the Main Account Holder, will be the Account Contact unless you delegate the responsibility of Account Contact to one of your Family Plan Members.
9. You, or your Account Contact, if so nominated, will be able view and will have access to the call details of all subscribers to your Family Plan.
10. In the event of a dispute between you and any Account Contact, your wishes and instructions shall take precedence.
11. Should you wish to cancel your subscription to the Service during the contract term you will be subject to a cancellation charge which shall be calculated by the number of handsets on your account multiplied by the number of remaining months multiplied by the monthly charge that

you pay per Family Plan Member. You may terminate this contract as set out in the general terms and conditions under which you enjoy access to Vodafone's mobile telecommunications services. At the end of the contract term, this contract will automatically roll-over on a monthly basis until terminated by either you or Vodafone upon 28 days written notice.

12. Family Plan Members may not individually opt-out of the Service. Any termination in whole or part may only be done by you by way of written notice to Vodafone. Any such termination will take effect from the next billing date. Should the number of Family Plan Members subscribing to the Service fall below the minimum of 2 people, you agree to terminate the contract in accordance with Clause 11 above.
13. Vodafone reserves the right to withdraw the Service generally or from any particular Main Account Holder or Family Plan Member at any time and may vary or amend any element of this Service at any time without further notice.
14. Vodafone may vary or amend these terms and conditions for any reasonable commercial, technical or operational grounds.
15. Fair Use Policy. It is important to Vodafone that all eligible Vodafone customers are able to access our services. Accordingly, we have devised a fair use policy which applies to the Service. Vodafone may rely on this fair use policy where your usage of the Service is excessive or unreasonable as detailed in this

paragraph. Vodafone has developed the Service and the related tariffs by reference to average customer profiles and estimated customer usage of the Service (particularly the estimated volume and length of free calls likely to be made by users). If your usage of the Service materially exceeds these estimated use pattern over any month, Vodafone may contact you to advise you that your usage exceeds its fair use policy. If the excessive usage continues after receipt of a request to desist from or alter the nature of such usage, Vodafone may suspend, modify or restrict your use of the Service or may withdraw your access to the Service.