switcher.ie offer - March 2023

The following terms and conditions apply to the Smart home starter pack Offer pursuant to which eligible customers who sign up to Vodafone Home services, during the Offer Period, can claim a free TP Link Smart lightbulb and TP Link Smart Plug (the "Offer"). "Vodafone Home services" refers to Vodafone Broadband and/or any combination of Vodafone Broadband with TV and/or Home Phone.

Please read these Offer terms carefully before submitting your order. View <u>all terms and conditions</u>. By availing of the Offer, you agree to be legally bound by these terms:

- 1. This Offer is available to Eligible Customers only. Eligible Customers are new Vodafone Home customers who sign up to a 12-month Vodafone Home fibre broadband contract in certain sales channels during the Offer Period for example to our Vodafone Fibre Broadband service which is available from €35 per month or to our Vodafone Fibre Broadband and TV which is available from €55 per month, both subject to a 12-month contract. For full details on standard tariffs please visit www.vodafone.ie/rates. This
 - Offer is not available to existing Vodafone Home customers who are switching or upgrading plans. This offer is available to fibre only customers. "Fibre only" refers to our fibre broadband packages such as: 500 Fibre Broadband from €35 per month, Gigabit 1000 Fibre Broadband from €45 per month, and Gigabit 2000 Fibre Broadband from €65 per month.

- Offer applies to orders placed on www.switcher.ie website only from 6th - 31st March 2023 (the Offer Period). Offer does not apply to orders placed in any other sales channel or to any offers placed outside the Offer Period.
- 3. Offer is subject to stock availability. Vodafone's determination in respect thereof shall be final.
- 4. Eligible Customers who wish to avail of the Offer will receive a unique voucher code (the Voucher Code) and instructions for redeeming their Smart Home Starter Pack within 30 working days of their completed installation for their Vodafone Home service. Working days exclude weekends, public holidays and company holidays. The Smart Home Starter Pack includes: a TP Link Smart lightbulb and a TP Link Smart plug.
- Vodafone Home services on the customer account must be installed and activated by 31st May 2023 to be eligible for the Offer.
- 6. Each Voucher Code can be used to redeem one smart home starter pack only. Voucher Codes will be sent to customers via SMS within 30 working days of their completed installation for their Vodafone Home service. The Voucher Code provided must be used before the specified expiry date to be valid.
- 7. Delivery of the smart home starter pack is through third-party vendor.
- 8. The voucher cannot be exchanged or redeemed for cash or goods, it is not transferable and must not be traded in any way.

- In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to recover any devices rewarded pursuant to the Offer.
- Offer is subject to availability of Vodafone Home services at your geographical location, as identified by Vodafone.
- A once-off installation fee may apply, depending on geographical location.
 View all service charges.
- 12. Speeds based on maximum attainable download speed subject to network coverage, customer device capability, and service usage. See <u>detailed speed</u> information.
- 13. Minimum Vodafone Home Broadband connection fixed speed of 5Mbps required for Simply Broadband, minimum of 20Mbps required for Vodafone TV and minimum of 28Mbps required for Wireless Multiroom.
- 14. Vodafone reserves the right to vary and/or cancel the Offer at any time for valid commercial, technical, operational and/or regulatory reasons.
- 15. We reserve the right at our absolute discretion to vary, delete or add to any of these Terms and Conditions.
- 16. This Offer is administered in conjunction with third parties. Customers agree that the cost of and the responsibility for complying with any such additional third party terms and conditions will be borne solely by them.
- 17. These Terms & Conditions form part of your contract with us and apply in

addition to the Vodafone Fixed Telecommunications and <u>Broadband General Terms & Conditions</u> and any service specific terms.