Terms and conditions for the Vodafone RED All In Service

- 1. These terms and conditions of the Vodafone RED All In Service are to be considered Core Terms and Conditions. They govern your relationship with Vodafone, together with (a)The General Terms and Conditions of Vodafone found <a href="https://example.com/here.com/
- 2. Each Add On you purchase is subject to separate terms and conditions and are not considered to be a part of your Core Terms and Conditions.
- 3. In contracting for a Red All In Group, a business customer confirms and represents to Vodafone that he/she will be using the account for business purposes and all Group Members shall use the service for business purposes only f a business customers is creating RED All In group they should keep this group restricted to business usage only

RED All In Group Lead

1. The Vodafone RED All In suite of price plans are set out in this table and are available to customers who sign up to a Vodafone RED Price plan and who decide to takes on the role and responsibilities in managing and administering the account and in paying all charges that accrue on the account of the "Group Lead". Importantly, these price plan inclusions cannot be used while roaming.

2.

Vodafone	Price plans					
RED All In						
Group						
lead						
	(a) <u>The General Terms</u>					
	and Conditions of Vodafone's telecommunications					
	<u>service</u>					
	and (b) one of the					
	following					
	. Vodafone RED 30 Day					
	. Vodafone RED 12					
	Month*					
	. Vodafone RED Essentials . Vodafone RED Essentials with Spotify Premium					
	. Vodafone RED One					
	. Vodafone RED One					
	with Spotify Premium					
	. Vodafone RED					
	. Vodafone RED with					
	Spotify Premium					
	. Vodafone RED Super					
	. Vodafone RED Super					
	with Spotify Premium					
	. Vodafone RED					
	Business One					
	. Vodafone RED					
	Business					
	. Vodafone RED					
	Business Super					

- * If a Group Lead selects or is on a RED 30 Day price plan, they can only select a RED All In Capped price plan for their Group Members.
- 2. The Group Lead must sign up to a RED Price plan as selected from the table above. Once they do this, they can nominate up to a maximum of four (4) individuals ("Group

Members") to sign up to a RED All In price plan and join the Group Lead's account (the "RED All In group"). This means that the Group Members will not have separate accounts, instead they will be placed on the Group Lead account, which will be operated solely by the Group Lead.

- 3. In nominating a Group Member to join their account the Group Lead agrees to pay the monthly charge of that Group Member for the duration of their contract. This means that the Group Lead is ultimately responsible for the payment of all the bills and charges run up on every Group Member account, howsoever those charges arise. For example, the Group Lead will be liable for all roaming, out of bundle and early termination charges on any Group Member account. The Group Lead will be responsible for those charges for the duration of the Group Members' contracts, even if the Group Lead's minimum contract term has expired.
- 4. Only the Group Lead of the RED All In group can make any changes to the account.
- 5. Only the Group Lead of the RED All In group can add and or remove a Group Member from their group. This can only be done when the Group Member's Minimum Contract term has expired or in Vodafone's sole discretion. Vodafone reserves the right to refuse to add any Group Member to the Group Lead's account.
- 6. The Group Lead will have unqualified visibility of the call details on each of the Group Members' accounts, including monthly usage and all call details. The Group Lead confirms that in signing up to this Service and in signing up subsequent Group Members, it has fully explained this to each individual Group Member and that the Group Lead has confirmed that the Group Member is happy for

the Group Lead to have access to its personal data and call records in this way.

- 7. In order to administer the RED All In service, the Group Lead accepts that its nominated Group Members will have access to the Group Lead's personal data, including name and contact details.
- 8. If the Group Lead terminates the RED All In Service before the expiry of the Minimum Term of their Price Plan, then he/she shall remain liable for all charges accruing on the Group Members' Service until their respective contracts expire. He/she shall also remain liable for all or any early termination fees that arise in respect of both his own contract and any early termination fees that arise in respect of all Group Member accounts.
- 9. Vodafone will need to contact the Group Lead from time to time in relation to the operation and administration of the service being provided as part of the RED All In plan. In signing up to the Service the Group Lead explicitly agrees that Vodafone may contact them for these purposes.

RED ALL In Group Members

1. The Group Member confirms and accepts that in joining the account of the Group Lead under the RED All In group they shall not have any proprietary rights to any SIM Card or number allocated to them by Vodafone - as a result of their joining the RED All In group. For existing Vodafone customers, in signing up to be a Group Member. You are also transferring all rights and entitlements to manage your account to the Group Lead. As a result, the Group Lead shall have full and unqualified control over your use of the Vodafone service. The Group Member acknowledges that the mobile phone service provided for their use arises solely as a result of the agreement between the Group Lead and Vodafone. The contract for the provision of the service is solely between Vodafone and the Group Lead. If the group member does not accept this restriction over their use they should not sign up to be a Group Member.

2. As part of this Service, the Group Lead will provide you with access to a Vodafone price plan, from the suite of Price Plans set out in the Table Below. In signing up to the Group Lead's Red All In group, you agree to be bound by the Terms and Conditions of the relevant Price Plan which has been selected for you, as set out in the table below

Vodafone	Price plans					
RED All In						
Group						
Members						
	(a) The General Terms and					
	Conditions of Vodafone's					
	telecommunications service					
	and (b) one of the following					
	. RED All In Sim Only (30 day					
	contract)					
	. RED All In Capped (no					
	contract)					
	. RED All In (24 month					
	contract)					
	. RED All In Business (24					
	month contract)					
	. RED All In Business Sim Only					
	(30 day contract)					
	RED All In price plans include					
	an allowance of:					
	Unlimited calls and texts to					
	any network, 1GB data					

3. The Group Member understands, acknowledges and accepts that in signing up to the Group Lead's Red All In group, the Group Lead will have unqualified and unrestricted access to the Group Member's mobile phone usage details including but not limited to all national and international numbers dialled, premium numbers, freephone numbers, text

messages sent, call duration, call location (eg Roaming) and data usage. The Group Member confirms that they agree to share their personal data and call records with the Group Lead as described in this clause.

- 4. Vodafone will need to contact you from time to time in relation to the operation and administration of the service being provided to you as part of the RED All In plan. In signing up to the Service you explicitly agree that we may contact you for these purposes .
- 5. Any new handset provided under the Vodafone RED All In plan will be owned by the Group Lead.

Vodafone RED All In Group Member(s) price plans

RED All In Sim Only

- 1. In the event of any conflict, the terms and conditions of Vodafone RED All In SIM Only will prevail.
- 2. Existing bill pay customers who wish to move to Vodafone RED All In SIM Only must have their account payments up to date and have completed their minimum contract term.
- 3. Vodafone RED All In SIM Only customers who wish to cease their contract, port to another operator or migrate to Vodafone Pay as you go may do so at any time by giving written notice, which will be effective 30 days after Vodafone receives the request.
- 4. The Vodafone RED All In SIM Only plan does not facilitate subsidized handsets for new connections to Vodafone's network. However, you may avail of any of the bill pay range of handsets at any time, subject to moving from Vodafone RED All In SIM Only to a Vodafone RED contract plan.

RED All In Capped

- 1. These terms and conditions of RED All In Capped are On Demand Terms and Conditions. You are advised to check the most up to date prices and terms and conditions associated with this service before using this service. Vodafone reserves the right to alter any of these terms and conditions for legal, technical, operational or commercial reasons without further notice to the Customer.
- 2. RED All In Capped is applied automatically every 30 days, from the first day of nomination and the charge will be applied to the Group Lead's account until after which they will expire if unused
- 3. Customers who have an active RED All In Capped bundle can purchase a stand-alone talk, text or data add on whilst they have a remaining allocation of calls, texts or data on RED subject to purchasing an additional top up.
- 4. There is no carryover of unused elements if another RED All In Capped bundle is purchased during the 30 days.
- 5. Customers with an active RED All In Capped bundle can make free calls to pay as you go Customer care (1747) from the Rep. Ireland. Otherwise, a charge of 15c per call applies.
- 6. Customers who purchase RED All In Capped will remain on their existing tariff and top up offers and are bound by the terms and conditions of those.
- 7. Customers with Vodafone Cloud and Vodafone Protect are bound by the terms for those services.
- 8. Customers who are opted into Cherry Points will receive 60 bonus Cherry Points when they purchase RED All In Capped. These will be applied within 72 hours of purchase.

Please refer to terms and condition of Cherry Points

 RED All In Capped is subject to a Fair Usage Policy. The fair usage limits for Pay as you go RED are outlined below

	Limit per billing cycle*
Calls to national mobiles and landlines	5,000 minutes
Texts to any Irish network	5,000 texts
Mobile Data use within the republic of Ireland	1GB

- * Any usage over these limits will be charged at standard rates as per customer's price plan.
- 10. Inclusive calls apply to calls to Irish mobile and landlines in the Rep. Ireland only. Excludes international, premium rate, voicemail & directory enquiries calls.
- 11. Customers who purchase the RED All In Capped bundle can make calls to voicemail from their inclusive calls element.
- 12. Inclusive texts apply to texts to Irish mobiles in the Republic of Ireland only. Excludes texts to landlines, international texts, premium rate texts & picture messages.
- 13. The 1GB data allowance can be used to access the internet via the below APN's only: Wap.vodafone.ie & Live.vodafone.com
- 14. RED All In Capped elements of inclusive calls, texts and mobile data cannot be used when roaming.
- 15. The Offer will not apply to, and may not be used, in conjunction with Prolinks, Sim boxes or any related device which diverts / transfers calls to multiple mobile numbers and Vodafone reserves the right to terminate the Offer and / or the pay as you go mobile

telephony service provided by Vodafone to you (the "Service") without notice where it appears to Vodafone that you use, or have used, the Service in this or in any related manner.

16. Payment cannot be used for roaming, international calls, premium rate number and purchasing any add on bundles. You must top up to access these services.

RED All In

The RED All In price plan includes a monthly allowance of minutes and can be used to dial mobiles and landlines within ROI.

- 1. The monthly allowance of texts included in the RED All In price plan can be used to text mobiles within ROI. You cannot use the allowance for landlines within ROI
- 2. This monthly allocation of minutes cannot be used to call certain numbers including worldwide numbers, LoCall (1890) numbers, CallSave (1850) numbers, directory enquiry services, easi-connect and premium rate numbers, WAP, e-trieve and Vodafone mobile ISP numbers. The monthly allocation of minutes cannot be used while roaming.
- 3. Standard out of bundle rates will be charged.
- 4. The monthly allocation of text messages cannot be used to send worldwide, value added, premium rate numbers or to send text messages while roaming.
- 5. The fair usage for unlimited any network calls and texts are outlined below

			Limit cycle	per	billing	
Unlimited network	calls	to	any	45,000) minu	ıtes
Unlimited network	texts	to	any	45,000) texts	3

- 6. If you exceed these limits, we may ask you to moderate your usage. If you continue to exceed these limits, Vodafone reserve the right to suspend or terminate your service.
- 7. RED All In is subject to a 24 month contract.

Vodafone RED All In Add-ons

RED All In SIM only and RED All In customers can choose from the bill pay selection of addons. RED All In Capped customers can choose from the pay as you go selection of add-ons.

For customers entering into a new contract from 30 June 2014, the following clause will apply instead of Clause 2(2) of the General Terms and Conditions of the Vodafone Mobile Service;

On Demand Terms and Conditions – Any services which we have not committed to providing you with for the entire duration of your contract with Vodafone are called "On Demand Terms and Conditions. On Demand Services include but are not limited to:

- 1. Content services;
- 2. Roaming services
- 3. Directory Enquiry rates and services
- 4. International Call rates and services
- 5. Premium Rate Services

These are Services which we are not in a position to guarantee at the time of entry into these General Terms and Conditions and relate to services which we have not agreed to

provide for the duration of your minimum contract term. You are advised to check the most up to date prices and terms and conditions associated with these services before using such services. We may amend, vary or withdraw the terms of any On-Demand, ancillary services from time to time, without any notice to you and you will not be entitled to terminate your Contract if we do so. For example, from time to time we may increase the price of On-Demand Services such as Directory Enquiries, Call-Save and Premium Rate numbers, or we may withdraw these Services without notifying you of such changes.