

Free Vodafone Calls & Texts Add On Terms & Conditions

1. Free Vodafone Calls and Texts Add On are applicable to all Bill pay price plans listed in the grid below and will be a Core element of those price plans.

2. If a customer does not choose a Free Vodafone Calls and Texts Add On at point of connection or migration Vodafone will apply a default Free Vodafone Calls and Texts Add On to the customer's account as follows:

| | Default option |
|--------------------------------|---|
| Perfect Choice 50 | Free Vodafone to Vodafone weekend Calls |
| Perfect Choice 100 | Free Vodafone to Vodafone weekend Calls |
| Perfect Choice 200 | Free Vodafone to Vodafone Anytime Calls and Texts |
| Perfect Choice 400 | Free Vodafone to Vodafone Anytime Calls and Texts |
| Perfect Choice 600 | Free Vodafone to Vodafone Anytime Calls and Texts |
| Perfect Choice Access 150 | Free Vodafone to Vodafone Anytime Calls and Texts |
| Perfect Choice Access 300 | Free Vodafone to Vodafone Anytime Calls and Texts |
| Perfect Choice Access 500 | Free Vodafone to Vodafone Anytime Calls and Texts |
| Perfect Choice Access 700 | Free Vodafone to Vodafone Anytime Calls and Texts |
| Perfect Choice Access Plus | Free Vodafone to Vodafone Anytime Calls and Texts |
| Perfect Choice Access Plus 150 | Free Vodafone to Vodafone Anytime Calls and Texts |

| | |
|--------------------------------|---|
| Perfect Choice Access Plus 300 | Free Vodafone to Vodafone Anytime Calls and Texts |
| Perfect Choice Access Plus 500 | Free Vodafone to Vodafone Anytime Calls and Texts |
| Perfect Choice Access Plus 700 | Free Vodafone to Vodafone Anytime Calls and Texts |
| Perfect Simply 100 | Free Vodafone to Vodafone Anytime Calls and Texts |
| Perfect Simply 200 | Free Vodafone to Vodafone Anytime Calls and Texts |
| Perfect Simply 400 | Free Vodafone to Vodafone Anytime Calls and Texts |

3. Where indicated, customers can choose from 3 Free Vodafone Calls and Texts Add On on their tariff:-

1. My Friends
2. Free Vodafone to Vodafone calls and texts
3. Free landline calls

4. Customers must choose just one Free Vodafone Calls and Texts Add On from those associated with their chosen tariff. In instances where more than one Free Vodafone Calls and Texts Add On is on an account, the Free Vodafone Calls and Texts Add On will be reverted to the default of Free Vodafone to Vodafone calls and texts applicable to that price plan.

5. Customers can amend the Free Vodafone Calls and Texts Add On at the point of connection or migration or choose not to avail of a free add on. Migrations from other Vodafone tariffs will have the Free Vodafone Calls and Texts Add On applied to their account on their next bill day. New customers to Vodafone connecting to Perfect Choice will have the Free Vodafone Calls and Texts Add

On applied to their account at point of connection.

6. Customers can change their chosen Free Vodafone Calls and Texts Add On to another associated with their tariff once in every bill cycle. The change will be implemented on customer's next bill day. Any unused portion of the monthly allocation of minutes or text messages offered as part of a Free Vodafone Calls and Texts Add On cannot be carried forward to the next month.

7. Upon a change of tariff the customer will not retain the benefit of their chosen Free Vodafone Calls and Texts Add On, which will be cancelled on their next bill day.

8. If customer is moving to another tariff within the Perfect Choice range and is eligible for a Free Vodafone Calls and Texts Add On, the customer must choose their Free Vodafone Calls and Texts Add On at point of migration or the default Free Vodafone Calls and Texts Add On will be applied to customer's account.

9. Customers who avail of a Free Vodafone Calls and Texts Add On may not be eligible to retain certain Add Ons if they avail of a Free Vodafone Calls and Texts Add On. If customer has an Add On which is incompatible with their desired Free Vodafone Calls and Texts Add On, the add on must be cancelled before the request can be processed. The request will be processed on customer's next bill day.

10. Availability of an add on will be determined by the Free Vodafone Calls and Texts Add On chosen as some Add Ons are not compatible with Free Vodafone Calls and Texts Add On. In those circumstances customers will not be able to purchase the Add Ons unless they change their Free Vodafone Calls and Texts Add On to one which is compatible with the Add On.

11. In relation to Add Ons, customers who have do not avail of a Free Vodafone Calls and Texts Add On on their tariff will be treated as if they have the default option for their tariff as referred to paragraph 9.

12. Customers on Perfect Choice 200, 400, or 600 who avail of the Free Vodafone to Vodafone weekend calls and text or Free Vodafone to Vodafone Calls and texts options, will have both calls and texts applied to their account automatically. This option is a package and one element cannot be cancelled or amended without affecting the other one.

13. Each Free Vodafone Calls and Texts Add On has a defined monthly usage limit, after which additional calls/texts will be charged as per the standard rate for calls and texts for each price plan;

| Type | Limit per billing cycle |
|---|-------------------------|
| Free Vodafone to Vodafone Anytime Calls | 10,000 minutes |
| Free Vodafone to Vodafone Anytime Texts | 10,000 texts |
| Free Vodafone to Vodafone Weekend Calls | 5,000 minutes |
| Free Vodafone to Vodafone Weekend Texts | Text 5,000 texts |
| Vodafone My Friends Calls | Text 2,500 minutes |
| Vodafone My Friends Texts | Text 2,500 texts |
| Free landline calls | 1,000 minutes |

Free Vodafone to Vodafone Anytime Calls

14. Customers may use the monthly allocation of minutes to make anytime calls to other Vodafone Ireland mobile numbers. The monthly allocation of minutes cannot be used to call certain numbers (including, but not limited to, national fixed line numbers, other national mobile networks, international numbers, LoCall (1890) numbers, CallSave (1850) numbers, FreeFone (1800) numbers, directory enquiry services, easi-connect and premium rate numbers), WAP, e-trieve and Vodafone mobile ISP numbers. Under EU Roaming regulations you can use your monthly minutes allocation while roaming in the EU in the same way you use the allowance domestically. For any other destination the monthly allocation cannot be used while roaming

Free Vodafone to Vodafone Anytime Text

15. Customers may use their monthly allocation of text messages to send text messages to Vodafone Ireland numbers and other Irish mobile numbers. The monthly allocation of texts are at a customer level, therefore are shared across each subscriber on this plan. Under EU Roaming regulations you can use your monthly text message allocation while roaming in the EU in the same way you use the allowance domestically. For any other destination the monthly allocation cannot be used while roaming

Free Vodafone to Vodafone weekend Calls & Texts

16. Customers may use the monthly allocation of minutes to make calls from 6pm Friday-8am Monday (incl. Bank Holidays) to other Vodafone Ireland mobile numbers, WAP, e-trieve and Vodafone mobile ISP numbers. The monthly allocation of minutes cannot be used to call certain numbers (including, but not limited to, national fixed line numbers,

other national mobile networks, international numbers, LoCall (1890) numbers, CallSave (1850) numbers, FreeFone (1800) numbers, directory enquiry services, easi-connect and premium rate numbers). Under EU Roaming regulations you can use your monthly minutes allocation while roaming in the EU in the same way you use the allowance domestically. For any other destination the monthly allocation cannot be used while roaming. Free Vodafone to Vodafone weekend calls & texts is no longer available to select as a Free Vodafone calls and texts on Perfect Choice 200. Customers already availing of this Free Vodafone calls and texts add on will retain this Free Vodafone calls and texts add on until such a time as they change tariff.

17. Customers may use their monthly allocation of text messages to send text messages to Vodafone Ireland numbers and other Irish mobile numbers. The monthly allocation of texts are at a customer level, therefore are shared across each subscriber on this plan. Under EU Roaming regulations you can use your monthly text message allocation while roaming in the EU in the same way you use the allowance domestically. For any other destination the monthly allocation cannot be used while roaming

Free Landline Calls

18. Customers may use the monthly allocation of minutes to make calls to landline numbers in the Republic of Ireland & Northern Ireland. The monthly allocation of minutes cannot be used to call certain numbers (including, but not limited to, national mobile networks, WAP, e-trieve and Vodafone mobile ISP numbers international numbers, LoCall (1890) numbers, CallSave (1850) numbers, FreeFone (1800) numbers, directory enquiry services, easi-connect and premium rate numbers). Under EU Roaming regulations you can use your monthly minutes allocation while

roaming in the EU in the same way you use the allowance domestically. For any other destination the monthly allocation cannot be used while roaming

Vodafone My Friends

19. Customers on Perfect Choice 200,400 & 600 and customers on Perfect Choice Access/Perfect Choice Access Plus 300, 500 & 700 will be entitled to select Vodafone My Friends as their Free Add On.

20. Customers will be entitled to nominate up to 5 Irish numbers (mobile or landline) and will be entitled to free, anytime calls and texts to those numbers, as appropriate.

21. Customers may use the monthly allocation of minutes to make anytime calls to their nominated Irish numbers, including fixed lines. The monthly allocation of minutes cannot be used to call certain numbers (including, but not limited to) international numbers, LoCall (1890) numbers, CallSave (1850) numbers, FreeFone (1800) numbers, directory enquiry services, easi-connect and premium rate numbers), WAP, e-trieve and Vodafone mobile ISP numbers. Under EU Roaming regulations you can use your monthly minutes allocation while roaming in the EU in the same way you use the allowance domestically. For any other destination the monthly allocation cannot be used while roaming

22. Customers may use their monthly allocation of text messages to send text messages to Vodafone Ireland numbers and other Irish mobile numbers. The monthly allocation of texts are at a customer level, therefore are shared across each subscriber on this plan. Under EU Roaming regulations you can use your monthly text message allocation while roaming in the EU in the same way you use the allowance domestically. For

any other destination the monthly allocation cannot be used while roaming

23. The My Friends option is subject to a usage limit as outlined in clause 16

24. Customers may change their nominated My Friends Number(s) once every thirty (30) days by notifying Vodafone. The change will be effective as of the next bill day, provided that at least 3 days notice is given to Vodafone prior to the bill day. Unused My Friends Minutes/Texts cannot be carried over from month to month and no credit will be awarded in lieu of unused My Friends Minutes / Texts. Calls/Texts made to a My Friends Number after the allocation of My Friends Minutes/Texts has been used up will be charged in accordance with the customers price plan.

25. If a customer selects the My Friends option but does not select any numbers or does not fulfil their allocation of numbers, they will not be awarded credit in lieu of calls/texts to those numbers