

## Vodafone Affinity Offer

These terms and conditions apply to the Vodafone Affinity Offer pursuant to which Eligible Customers can receive (i) 15% off their monthly bill for the duration of the minimum term on selected mobile SIM Only Plans with Vodafone, or (ii) €10 free credit once a calendar month when they top up by the required top amount for their chosen plan (being either €20 or €30 or more in one go) (after their initial activation top-up) when they switch to and remain on one of the selected Vodafone Pay as you go plans (the “Offer Benefits”). These Offer terms will apply in addition to the General Terms and Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services (found here: <https://n.vodafone.ie/terms/bill-pay.html>) and any additional applicable service specific terms that you have signed up to. These terms form part of your agreement with us.

By availing of the Offer, you are deemed to have read and agree to be bound by the following terms and conditions:

1. This Offer is available to “Eligible Customers” only. Eligibility is determined by Vodafone in accordance with these terms and conditions and Vodafone's decision in respect thereof shall be final.

1.1 Eligible Customers on Bill Pay are (i) “new to Vodafone bill pay” customers, (ii) who sign up to an eligible Vodafone Unlimited Bill Pay Plan on a 12 contract during the Offer Period and (iii) have been selected as

eligible for this Offer by our Affinity Partner. Eligible Unlimited Bill Pay Plans are as follows RED Unlimited Sim Only and RED Unlimited Max Sim Only. This Offer excludes 30-day plans, non-unlimited plans, mobile plans including a device purchase and mobile broadband plans. “New to Vodafone bill pay” customers mean customers who (a) switch or port their mobile number to Vodafone from another mobile network provider, (b) are first time connections or (c) are moving from Vodafone prepay to a Vodafone Bill Pay plan. The Offer excludes existing Vodafone bill pay customers and deferred ports.

1.2 Eligible Customers on Pay as you go are customers who: (i) port their mobile number from another network provider to an eligible Vodafone Pay as you go plan online via our Affinity Partner and (ii) successfully activate their plan by topping up by the required top up amount for their chosen plan (being either €20 or €30 in one go) (the “Activation Top Up”). Eligible Pay as you go plans are as follows; Data Unlimited 5G, Chat Extra, and Extra Unlimited 5G. This Offer excludes existing Vodafone customers moving from Vodafone Bill Pay to Vodafone Pay as you go, existing Pay as you go customers and deferred ports.

2. The Offer: Eligible Customers on Bill Pay will receive a discount, as specified in the Offer Communication (see below) during the minimum of their contract and the discount will be automatically removed once the minimum term expires. Eligible Pay as you go Customers may receive €10 free credit once a calendar month

when they top up by the required top up amount for their chosen plan (being either €20 or €30 in one go) (for e.g. a customer who ports to Data Unlimited 5G in July and completes their Activation Top Up will receive €10 free credit when they top up by €20 in August, but will not receive any further free credit if they top up further in August). The customer will receive this €10 free credit from the second month onwards.

3. To activate their Vodafone Pay as you go plan, Eligible Pay as you go Customers must complete their Activation Top
4. Eligible Customers will be contacted by our Affinity Partners with an "Offer Communication" via email or SMS, or any other communication method at the Affinity Partners discretion. The Offer Communication will advise that the individual is an Eligible Customer and specify:
  - a) The Offer Period: Offer is available during the specified dates only.
  - b) How to redeem the Offer:
    - (i) Bill Pay customers: The Offer is available via our telesales channel only. Customers on Bill Pay must follow the Offer Communication instructions to sign up to an eligible Vodafone Unlimited Bill Pay Plan during the Offer Period. Customers must access the link in the Offer Communication and submit a form to register their interest in the Offer. A member of our telesales team will contact the customer to complete the sales process, whereby the Eligible Customer must sign up to an Eligible Unlimited Bill Pay Plan

(ii) Pay as you go customers: The Offer is available via a referral link embedded in the Affinity partner's media channels (newsletters, websites, emails etc.). This link directs the customers to our website's PAYG plans page, where the customer selects a plan, introduces port in data, orders a SIM, and once received, activates it via Top Up. For their next month's activation, they'll receive the €10 free credit automatically after topping up.

5. Eligible Customers on Pay as you go will automatically receive the €10 free credit to their account balance. Eligible Customers will be able to check their balance at [n.vodafone.ie](https://n.vodafone.ie) or MyVodafone App or send a free text 'BAL' to 50233.
6. Eligible Customers on Pay as you go must remain on their chosen Vodafone Pay as you go plan in order to continue receiving Offer Benefits. If the customer switches plans or ports to another network provider, their Offer Benefits will cease and accrued Offer Benefits may not be redeemed.
7. For full terms and conditions on Vodafone Unlimited Bill Pay Plans and the General Terms of the Vodafone Mobile Network Service please visit <https://n.vodafone.ie/terms/bill-pay.html>.
8. For full terms and conditions on Vodafone Pay as you go Plans and the General Terms of the Vodafone Mobile Network Service please visit <https://n.vodafone.ie/terms/pay-as-you-go.html>
9. Vodafone reserves the right to withdraw the Offer at any time and/or

to vary or amend any element of the Offer at any time without further notice.

10. Vodafone further reserves the right at our absolute discretion to vary or amend these terms and conditions for valid commercial, technical, or operational reasons.
11. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to fully revoke the Offer.
12. Access to 5G network is subject to having a 5G enabled plan and 5G coverage. Coverage is subject to availability and may be affected by a number of factors.
13. Unlimited 5G plans data allowance while roaming in the EEA is subject to a fair usage policy of 35GB and thereafter you will be charged at a rate of €0.001862 per MB
14. By deciding to avail of a Vodafone Unlimited Bill Pay plan under the Offer, you agree that we will provide you with service before the expiry of your 14-day cancellation period and you acknowledge that you may be liable for any service charges incurred during the cancellation period even if you cancel the contract.