Vodafone Home Broadband Gift Card Offer

The following terms and conditions apply to the 'Vodafone Home Offer' pursuant to which Eligible Customers who sign up to Vodafone Home Services via Vodafone digital channels, during the Offer Period, are eligible to receive a One4All digital gift card to the value of €50 (the "Offer").

- 1. "Vodafone Home Services" means Vodafone Broadband and/or any combination of Vodafone Broadband with TV and/or Home Phone.
- 2. The Offer may only be availed of between 24th November 2025 1st December 2025 inclusive (the "Offer Period").
- 3. This Offer is open to Eligible Customers only. Eligible Customers are new customers who sign up for a 12-month or 24-month Vodafone Home Services contract using Vodafone digital sales channels during the Offer Period. Vodafone digital sales channels include Vodafone.ie (including live chat) and affiliate channels meaning Switcher.ie, Bonkers.ie and SIRO.ie. This offer does not apply to orders placed in any other sales channel or by any other means.
- 4. The Offer is subject to stock availability. Vodafone's determination in respect thereof shall be final.
- 5. Eligible Customers who wish to avail of the Offer will receive a unique voucher code (the "Voucher Code") and instructions on how to redeem the Voucher Code for their One4All gift card (the "Gift") by SMS from our fulfilment partner "Sweete" within 30 working days of the completed installation of their Vodafone Home service. Working days exclude weekends, public holidays and Vodafone company holidays.
- 6. The Vodafone Home services must be installed and activated by 1st March 2026 to be eligible for the Offer.
- 7. Each Voucher Code can be used to redeem one Gift only. The Voucher Code provided must be used before the specified expiry date to be valid.
- 8. Delivery of the Gift is arranged and made by a third-party vendor "Sweete" and Vodafone shall not accept any liability for any failure to ship the Gift or if the Gift is lost in transit.
- 9. The Voucher Code and/or Gift cannot be exchanged or redeemed for cash or goods, they are not transferable and must not be traded in any way.
- 10. Offer subject to signing up to a 12-month or 24-month minimum term Vodafone Home services contract. Early termination charges will apply if you cancel your service before the end of your minimum term. For full details on pricing please visit www.vodafone.ie/rates.
- 11. This Offer is subject to availability at your geographical location, as identified by Vodafone, and is subject to mandatory direct debit.
- 12. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to rescind any discounts rewarded pursuant to the Offer.

- 13. Speeds based on maximum attainable download speed, subject to network coverage, customer device capability and service usage. Minimum Vodafone Broadband connection fixed speed of 5Mbps required for Simply Broadband, minimum of 20Mbps required for Vodafone TV and minimum of 28Mbps required for Wireless Multiroom. Fair usage policies apply to Talk packages only. For full terms and conditions, please see vodafone.ie/fixedterms. For full details on the Vodafone Home standard tariffs please visit www.vodafone.ie/rates.
- 14. This Offer is administered in conjunction with third parties. Customers agree that the cost of and the responsibility for complying with any additional third-party terms and conditions will be borne solely by them.
- 15. By availing of the Offer, you agree to be bound by these Terms and Conditions.
- 16. These Terms & Conditions form part of your contract with us and apply in addition to the Vodafone Fixed Telecommunications and Broadband General Terms & Conditions (which can be found here: https://n.vodafone.ie/terms/fixed.html) and any service specific terms.
- 17. Vodafone reserves the right to extend or withdraw this Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
- 18. We reserve the right at our absolute discretion to vary, delete or add to any of these Terms and Conditions.
- 19. For any queries about gift card reward, please contact <u>customercare@sweete.ie</u>.

Reward Terms and Conditions

One4All Gift Card

- 1. The One4all Digital Gift Card ("Gift Card") is issued by GVS Prepaid (Europe) Limited, which is regulated by the Central Bank of Ireland.
- 2. The recipient must claim the Gift Card via the email or link received and either log in or create a One4all account before it becomes active.
- 3. The Gift Card can be used online and in-store at participating retailers that accept One4all.
 - For in-store use, you can tap and pay using NFC/contactless via your smartphone wallet.
 - For online use, enter the card number, expiry date, and CVV like a debit card.
- 4. The digital Gift Card is valid only in the Republic of Ireland and transactions are processed in euro (€).
- 5. The digital Gift Card funds on the card do not expire, however, if the card is inactive for 18 months after purchase by our fulfilment partner "Sweete", a monthly maintenance fee is deducted until the balance is used or reaches zero.
- 6. If your purchase exceeds the card balance, you can ask the retailer to split the payment part with the One4all and the rest with another payment method.
- 7. The digital card is not reloadable once the balance is spent, it cannot be reused or topped up.

- 8. If your account is registered, you can lock, replace, or report a lost or stolen card by contacting One4all support.
- 9. The Gift Card cannot be used for illegal purposes, cash withdrawals, or foreign currency transactions. It must not be resold or used for commercial gain without permission.
- 10. If you return goods purchased with the Gift Card, refunds are credited back to the same card (where the retailer supports this).
- 11. Users must keep login and card details secure. One4all is not responsible for unauthorised use if login details are shared.
- 12. Any issues with a transaction should first be raised with the retailer, and unresolved disputes can then be referred to One4all customer support.
- 13. For full details on how to spend your digital Gift Card please go to: https://www.one4all.com/how-to-spend-your-gift-card#digital-card
- 14. For full terms and conditions please go to https://www.one4all.com/digital-terms-conditions