

## “Vodafone Care Friends and Family referral”

These terms and conditions apply to the promotional offer pursuant to which Eligible Customers can receive 50% off their first twelve months of Vodafone Care Insurance on us (Vodafone Ireland Limited, being “Vodafone”) (the “Offer”). There is a three-month minimum commitment with Vodafone Care Insurance. These Offer terms will apply in addition to the [General Terms and Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services](#), the [Vodafone Care Insurance terms](#) relevant to your chosen plan, and any applicable service-specific terms. These terms form part of your agreement with us.

By accepting the Offer, you are deemed to have read and agreed to be bound by the following terms:

1. This Offer is available to "Eligible Customers" only. Eligible Customers are friends and family of Referrers (as defined below) who:
  - (i) are new and existing Vodafone customers who are not already on one on the Vodafone Care Insurance plans;
  - (ii) are resident in the Republic of Ireland;
  - (iii) have a device that is in full working order, not already damaged and was purchased as new or refurbished directly from the manufacturer or a mobile service provider or approved retailer within the last 12 months. Eligible Customers must have a valid proof of purchase containing the device IMEI and this must be the device used by the Eligible Customer to access the Vodafone network on their Vodafone sim card, and
  - (iv) have fulfilled the steps in Clause 4 below.If the customer receiving the promotional link is already on a Vodafone Care Insurance plan, they are not eligible for the Offer.
2. Eligibility is determined by Vodafone in accordance with these terms and conditions and its decision in respect thereof shall be final.
3. The Offer is available to Eligible Customers from 08<sup>th</sup> June 2026 until 08<sup>th</sup> July 2026 inclusive (the “Offer Period”).
4. To avail of the Offer, an Eligible Customer must complete all of the following steps:
  - (i) use the promotional link received from a Referrer (being an existing customer of one of the Vodafone Care Insurance plans);
  - (ii) join Vodafone Care Insurance, and

- (iii) remain a Vodafone Care customer after the expiry of the mandatory 14-day withdrawal period.
- 5. Each Eligible Customer who joins Vodafone Care Insurance is only eligible for one Offer Reward. If the Eligible Customer has already received an Offer Reward, the Eligible Customer will not be eligible for a second Reward.
- 6. There will be no reissue or reimbursement for any lost or void unique code in relation to use of the promotional link.
- 7. The Offer cannot be used in conjunction with any other offer.
- 8. Please note that any applicable excess under the Vodafone Care Insurance policy is payable by the Eligible Customer on all successful claims, including during the first three-month period of the plan.
- 9. Please note that the Vodafone Care insurance plans are also subject to their specific terms and conditions and eligibility requirements, which can be viewed here: [Vodafone Care Insurance service terms](#).
- 10. Pricing is subject to change. For current pricing of our insurance plans, see [Insurance for your phone | Vodafone](#).
- 11. There is a three-month minimum commitment with Vodafone Care insurance, during which customers are subject to the termination provisions of Clause 12 below.
- 12. You have the right to withdraw from the insurance contract within 14 days of receiving your insurance documents, without giving any reason and without penalty. If you exercise your right to withdrawal, the fee already paid for the first month will be refunded to you by Vodafone, unless you have made a successful claim. You can withdraw by calling 0818 927711 (Mon-Fri 8am-6pm), by accessing your policy at <https://myinsurance-ie.care.vodafone.com> or by writing to Vodafone Claims, Merrion Hall, Strand Road, Dublin 4.
- 13. If you cancel after the 14-day withdrawal period under Clause 12 and before the end of the minimum commitment, you will be charged for the remaining two months of the minimum three-month contract at the 50% off price in accordance with the Offer. The insurer can cancel the insurance without notice if you do not pay the monthly premium when due or if you make a claim that we believe to be fraudulent.

14. Vodafone reserves the right to withdraw or extend the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
15. Vodafone further reserves the right at our absolute discretion to vary or amend these terms and conditions for valid commercial, technical, or operational reasons.
16. By deciding to avail of the Offer, you agree that we will provide you with service before the expiry of your 14-day withdrawal period and you acknowledge that you may be liable for any service charges incurred during the withdrawal period even if you withdraw the contract
17. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to fully revoke the Offer.
18. If you have any questions, you can contact us on Live Chat on our Support page, [www.vodafone.ie/support](http://www.vodafone.ie/support).