

Terms and conditions of Vodafone 4G Home Broadband

1. The following terms and conditions apply to use of the Vodafone 4G Home Broadband service (the "4G Home Broadband") and are in addition to and form part of the General Terms and Conditions of the Vodafone Mobile Telecommunications Service as provided by Vodafone Ireland Limited ("Vodafone"). In the event of any conflict between these terms and conditions and the terms and conditions set out above, these terms and conditions shall prevail in respect of the 4G Home Broadband service. The 4G Home Broadband allows Customers data usage services (subject to these terms and conditions) via their 4G Home Broadband modem.

2. A monthly data usage allowance of 150 gigabytes (Gb) per month applies. Usage is capped at 150Gb per month unless actively removed by the customer. To remove this cap, the customer must contact Vodafone. Usage in excess of 150Gb per month will be charged at 2c (VAT Inc.) per megabyte.

3. Vodafone reserves the right to take such action as it considers reasonably necessary, including (but not limited to) imposing a usage bar, suspending or terminating access to the 4G Home Broadband service where Vodafone (as it in its sole discretion shall determine) considers that;

a) such action is in the Customer's best interests, including (but not limited to) avoiding unusually or excessively high billing invoices;

b) the Customer represents a credit risk to Vodafone;

c) a Customer's use of 4G Home Broadband is or is potentially fraudulent or illegal; or

d) the Customer's use of 4G Home Broadband is adversely affecting the Vodafone Network or other Vodafone customers' ability to use or access other Vodafone services provided using the Vodafone Network

4. Vodafone reserves the right to withdraw 4G Home Broadband generally or from any particular Customer at any time and to vary or amend any element of the 4G Home Broadband at any time without further notice. These terms and conditions may be varied or amended by Vodafone for any valid commercial technical or operational reason and in compliance with Clause 5 of the General Terms and Conditions of the Vodafone Mobile Telecommunications Service.

5. Any unused data within a monthly data download allowance cannot be carried over from one month to the next.

6. Data Roaming is excluded from the 4G Home Broadband. For the avoidance of doubt this service will only work within the Republic of Ireland.

7. The same return policy applies for new and 'As New' Modems. If for any reason you wish to return your 4G Home Broadband modem to the store, you can do so within fourteen days and receive a full refund on all domestic charges incurred during this time. You will also receive a full refund of your first month's 4G Home Broadband tariff and no termination charges will apply. Just remember that, in order to avail of this returns policy, the modem must not be faulty due to damage caused to it whilst in your possession and must be returned complete with proof of purchase, packaging, cables, software CD and user

guide. Where you are dealing as a consumer this does not affect your cancellation rights and other rights you may have under the European Union (Consumer Information, Cancellation and Other Rights) Regulations 2013. For further information on these rights please visit [here](#).

8. 4G Home Broadband is subject to network coverage and availability. Unless otherwise stated any speeds referenced are maximum achievable speeds and actual broadband speed may vary based on a number of factors. A speed cap may be imposed on this tariff plan.