

First month insurance on us

These terms and conditions apply to the promotional offer pursuant to which eligible customers can receive their first month of Stay Mobile insurance and Vodafone Care Insurance on us (Vodafone), (the “Offer”). There is a three-month minimum commitment with Stay Mobile and Vodafone Care Insurance. These Offer terms will apply in addition to the [General Terms and Conditions](#) under which you enjoy access to Vodafone's Mobile Telecommunications Services, the [Stay Mobile Insurance terms](#) and the Vodafone Care Insurance terms, and any applicable service-specific terms. These terms form part of your agreement with us. By accepting the Offer, you agree with the following terms:

1. This Offer is open to eligible customers only. Eligible customers are both new and existing Vodafone customers who purchased a mobile handset device from Vodafone or directly from a manufacturer, other network provider or retail store (high street or online), or who purchased a refurbished mobile handset device directly from a manufacturer, a network provider, or an approved retailer, and sign up to Stay Mobile in stores or on Vodafone.ie, or via the Vodafone Care Insurance portal during 1st June 2024 to 31st August 2024, (the “Offer Period”). The Offer entitles eligible customers to receive their first month on us (Vodafone) when they choose to purchase a Stay Mobile or Vodafone Care Insurance plan (with a minimum term of 3 months) for their device. Purchasing a Stay Mobile or Vodafone Care Insurance plan is subject to the eligible customer’s mobile handset device meeting the device criteria set out below:

a) Stay Mobile Insurance: Your device must be in full working order, not already damaged and purchased directly from Vodafone within

the last 30 days.

b) Vodafone Care Insurance: Your device must be in full working order, not already damaged and purchased within the last 12 months. You have a valid proof of purchase containing the IMEI and purchased as new or refurbished directly from the manufacturer or a mobile service provider and is the one you use to access the Vodafone network with your Vodafone sim card.

2. The first month of their insurance plan will be on us (Vodafone). The discount will be applied automatically by Vodafone at the point of sale.

3. Please note that these two mobile insurance plans are subject to their specific terms and conditions, which can be viewed here: [Stay Mobile Insurance terms](#) or [Vodafone Care Insurance service terms](#).

4. Pricing is subject to change.

5. You may cancel the insurance within 14 days after you receive the insurance documents and providing you have not made a claim you will receive a full refund of any premiums paid. If the customer cancels after the 14-day cooling-off period and before the end of the minimum commitment, they will be charged for the remaining two months of the minimum three-month contract. To cancel this insurance policy please contact Vodafone on 1907 from a Vodafone mobile or 1800 22 55 88 from any other phone. The insurer can cancel the insurance without notice if you do not pay the monthly premium when due or if you make a claim that we believe to be fraudulent.

6. Eligibility is determined by Vodafone in accordance with these terms and conditions.

7. Vodafone reserves the right to withdraw the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.

8. Vodafone further reserves the right at our absolute discretion to vary or amend these terms and conditions for valid commercial, technical, or operational reasons

9. By deciding to avail of the Offer, you agree that we will provide you with service before the expiry of your 14-day cancellation period and you acknowledge that you may be liable for any service charges incurred during the cancellation period even if you cancel the contract.