

Insurance - 3 Months On Us Offer Terms & Conditions

Reviewed: 16 October 2024

Vodafone Business “3 Months Vodafone Insurance On Us”

These terms and conditions apply to the promotional offer pursuant to which eligible customers can receive their first three months of Stay Mobile Insurance or Vodafone Care Insurance on us (Vodafone), (the “Offer”). There is a three-month minimum commitment with Stay Mobile Insurance and Vodafone Care Insurance. These terms will apply in addition to the terms & conditions under which you enjoy access to your mobile service, the [Stay Mobile Insurance terms](#) or the [Vodafone Care Insurance terms](#), and any applicable service-specific terms. These terms form part of your agreement with us.

By accepting the Offer, you agree with the following terms:

1. This Offer is open to “Eligible Customers” only. Eligible Customers are both new and existing Vodafone customers who sign up to one of the following Vodafone insurance policies in store or online between 1st November 2024 to 06th January 2025 (the “Offer Period”) AND, who:
 - a. FOR VODAFONE STAY MOBILE INSURANCE: have purchased a mobile handset device from Vodafone on the Red Business Unlimited Lite plan, Red Business Unlimited plan or Red Business Unlimited Max plan within the last 30 days. This mobile handset must be the device used by the customer to access the Vodafone network with their Vodafone sim card; OR,
 - b. FOR VODAFONE CARE INSURANCE: have a device that is in full working order, not already damaged and was purchased as new or refurbished directly from the manufacturer or a mobile service provider or approved retailer within the last 12 months. Customers must have a valid proof of purchase containing the device IMEI and this must be the device used by the Customer to access the Vodafone network on their Vodafone sim card.
2. The Offer entitles Eligible Customers to receive their first three months insurance premium on us. The Offer discount will be applied automatically by Vodafone at the point of sale.
3. Please note that Stay Mobile Insurance plans are subject to their specific terms and conditions, which can be viewed here: [Stay Mobile Insurance terms](#) and the Vodafone Care insurance plans are also subject to their specific terms and conditions, which can be viewed here: [Vodafone Care Insurance service terms](#)
4. Pricing is subject to change.
5. There is a three-month minimum commitment with Stay Mobile Insurance and Vodafone Care insurance.
6. You may cancel the insurance within 14 days after you receive the insurance documents and providing you have not made a claim you will receive a full refund of any premiums paid. If you cancel after the 14-day cooling-off period and before the end of the minimum commitment, you will not be charged for the remaining two months of the minimum three-month contract in accordance with the Offer. To cancel this insurance policy please contact Vodafone on 1907 from a Vodafone mobile or 1800 22 55 88 from any other phone. The insurer can cancel the insurance without notice if you do not pay the monthly premium when due or if you make a claim that we believe to be fraudulent.
7. Eligibility is determined by Vodafone in accordance with these terms and conditions.
8. Vodafone reserves the right to withdraw the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
9. Vodafone further reserves the right at our absolute discretion to vary or amend these terms and conditions for valid commercial, technical, or operational reasons.
10. By deciding to avail of the Offer, you agree that we will provide you with service before the expiry of your 14-day cancellation period and you acknowledge that you may be liable for any service charges incurred during the cancellation period even if you cancel the contract.
11. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to fully revoke the Offer.