

## **Vodafone Red Essentials SIM Only 24 Months (Unlimited 5G SIM Only) Terms & Conditions**

These service specific terms and conditions apply to the Vodafone Red Essentials SIM Only 24 Month Price Plan (the “Tariff”) and they apply in addition to and form part of the General Terms and Conditions of the Vodafone Mobile Telecommunication Service, the terms and conditions of your Nominated Plan (as defined below) and any additional service conditions you have signed up to. For the avoidance of doubt the below terms will form part of and apply in addition to each participating customer's terms and conditions of their Vodafone Service. If there is any conflict between the Terms then the order of precedence shall be as follows: the Service Specific Terms and Conditions of the Red Essential SIM Only 24 month Plan (below), followed by the Vodafone General Mobile Terms and Conditions.

For ease of reference, the Vodafone Red Essentials SIM Only plan may be advertised or marketed as the "Unlimited 5G SIM Only" plan. References to the Tariff in these terms and conditions refer to the same plan.

By signing up to this Tariff, you are deemed to have read and accepted the following terms:

1. Vodafone reserves the right to withdraw the Tariff either generally or in respect of any particular Customer at any time and to vary or amend any element of the Tariff at any time without further notice. These terms and conditions may be varied or amended by Vodafone for any valid commercial, technical or operational reason.
2. The Tariff is only available to customers who have Vodafone Broadband or an eligible Vodafone Bill Pay plan on their account (each a “Nominated Plan”) or who are signing up to a Nominated Plan simultaneously with the Tariff, unless otherwise specified by Vodafone. For the avoidance of doubt, whether the Nominated Plan and the Tariff are bought simultaneously as a bundle (under the ‘Vodafone Together’) product or bought separately by the customer, each plan shall be its own separate contract and subject to its own terms and conditions.
3. Eligibility for this Tariff is determined by Vodafone in accordance with these terms and conditions. Vodafone's decision in respect thereof shall be final.
4. The Tariff is subject to a minimum contract term of 24- months. Customers who seek to end their contract or move to another plan after their cooling-off period but during this initial 24-month period may be subject to the Early Termination Fee and any other applicable Charges in accordance with the General Terms and Conditions of the Vodafone

Mobile Telecommunication Service, the details of which will be contained in your Price Plan.

5. Customers cannot avail of the RED Family (Mobile) discount, RED Family Converged discount, the Converged Benefit discount or the Vodafone Family and Friends discount with this Tariff. Any subscription on this Tariff will not be counted towards the eligibility rules for RED Family (Mobile), RED Family Converged or Converged Benefit discounts on a multi-line account.
6. If after the Tariff is added, you remove or transfer the Nominated Plan from your account (but the Tariff remains on your account), you will no longer be eligible to continue availing of the Tariff (in accordance with the eligibility criteria in Clause 2 above) and Vodafone reserves the right to move you from the Tariff to another suitable mobile plan, as determined by Vodafone. In such circumstances, you expressly accept the loss of this discounted Tariff due to removal of the Nominated Plan and acknowledge the right of Vodafone to move you to another suitable plan. This Clause is subject to Clause 14 below, which applies where Vodafone amends the Nominated Plan.
7. The Tariff is available in selected sales channels only. Vodafone reserves the right to determine the sales channel.
8. The Tariff includes the following benefits per month: a) Unlimited any network national Minutes b) Unlimited any network national Texts c) Unlimited data.
9. Inclusive national minutes apply to calls to Irish mobile and landlines in the Republic of Ireland, calls to your voicemail and calls to non-geographic numbers only. Excludes premium rate and directory enquiries calls. Excludes international calls.
10. Inclusive national texts apply to texts to Irish mobiles in the Republic of Ireland only. Excludes texts to landlines, premium rate texts and picture messages. Excludes international texts.
11. Roaming allowance is capped at 35GB. An EU data fair usage policy applies, details of which can be found in your Price Plan or on [Ireland's Best Network | Vodafone Ireland](#).
12. Standard out of bundle rates will be charged once Tariff benefits are exceeded. See [Terms | Vodafone Ireland](#).
13. Out of contract standard pricing applies and the Tariff is subject to annual price increases (details of which will be provided in your contract summary and available online at Vodafone.ie).

14. If this Tariff has been purchased as part of a bundle with a Nominated Plan (under 'Vodafone Together'), should Vodafone make any changes either the Tariff or the Nominated Plan included in the bundle in the future which create a statutory right of exit, the customer has the right to exit either:
- (i) the relevant plan which has been subject to change by Vodafone (and maintain the plan which has not been affected by the change), or
  - (ii) both the Tariff and the Nominated Plan.

Customers shall communicate clearly where they are seeking to exit both the Tariff and the Nominated Plan. In the instance of (i) above, where the customer exercises a right of exit from the Nominated Plan but maintains the Tariff, the customer shall be permitted to maintain the Tariff as the sole subscription on their account.

15. If this Tariff has been purchased as part of a bundle with a Nominated Plan (under 'Vodafone Together') and the customer is given a right to terminate one of the services in accordance with Regulation 91(2) of the European Union (Electronic Communications Code) Regulations 2022, the customer shall have a right to terminate both services.

16. Customers who purchase the Nominated Plan and the Tariff under the 'Vodafone Together' product can add up to 5 Tariffs to their account.

17. Use of, and access to, this Tariff is subject to the below obligations when using our services: You have an obligation to mainly use our Services for private, personal, and legitimate consumer purposes only. If Vodafone is of the opinion that your usage is contrary to these principles; for example if your usage is excessive to the extent that it is negatively impacting the Vodafone Network, or if your usage constitutes commercial or fraudulent use or is in breach of the law; Vodafone reserves the right to suspend, at its absolute discretion, modify or restrict use of the service or to disconnect you from the Vodafone network. Vodafone will make reasonable efforts to contact you before suspending or terminating the Services but Vodafone are not liable for any loss you may suffer through any suspension covered by this condition.

18. Vodafone reserves the right to send you notifications regarding your usage of your voice & data allowances as part of your Tariff and can notify you when you reach certain thresholds and if/when you exceed your particular allowance. As a Customer, you may opt out at any time, from receiving such notifications by contacting Vodafone Customer Care on 1907 or freetexting NO NOTIFY DOMESTIC to 50226. You can opt back in at any

time by freetexting NOTIFY DOMESTIC to 50226. As a Customer, you may proactively request from Vodafone to place a barring facility on your Vodafone Tariff. The obligation is on you, the Customer, to cap your usage so you do not go out of bundle. You can freetext DATA BAR to 50226 or contact Vodafone Customer Care on 1907. You can opt back in at any time by freetexting NO DATA BAR to 50226. Any additional data used beyond your Tariff's data allowance will be charged at the relevant rate for the country in which you are roaming as per the pricing published on [Ireland's Best Network | Vodafone Ireland](#) and will be charged in Kb increments.

19. Access to 5G is strictly subject to a customer's handset 5G capability and 5G network coverage. Connection speeds can vary with amongst other things; local conditions, the number of users in your area, the device you are using, and general internet traffic.
20. Roaming: Under EU roaming regulations, Vodafone customers are entitled to bring their home Tariff abroad when travelling in the EEA. Use of the allowance when roaming in the EEA is intended for periodic travel only, it is not meant for users roaming on a semi-permanent or permanent basis. For any other destination the monthly allocations cannot be used while roaming outside of the EEA. See our general terms and roaming terms on [Terms | Vodafone Ireland](#) and our roaming page for more information.
21. Where applicable (within 14 days of the contract start date for contracts concluded at a distance, meaning over the phone or online), see <https://n.vodafone.ie/support/bill-pay-hub/bill-pay/manage-your-account.html> for full information and instructions on cancellation in line with your statutory rights under the Consumer Rights Act 2022 in respect of the Tariff.
22. If you have any questions, you can contact us on Live Chat on our Support page, [Ireland's Best Network | Vodafone Ireland](#).