Mobile Bill Pay Plans

Notification regarding your price plan

Why am I receiving this notice?

Under EU regulation we're required to provide you with an end of contract notification and information and advice on price plans that best suit your requirements when you're coming to the end of the minimum term on your contract. We are also required to notify you once in every 12 month period if you choose to remain on your price plan after the minimum term is over.

What advice is included?

We have set out below a number of possible service options and price points which you can choose to suit your individual likely needs. The mobile voice price plan details are based on whether you want to get a new phone or whether you prefer to keep your existing phone.

Can I stay on my existing price plan?

You can of course stay on your existing price plan if that is your preference and no action is required. This message is simply designed to make you aware of the options that are currently available which may have changed since you connected to your current plan.

How can I change my price plan?

You can change your plan at the end of your minimum term which is included in our text message or email to you. If you want to change your price plan, please go to Vodafone.ie on or after this end date and you can make the change there. You can access My Vodafone from the home page of www.vodafone.ie or via your My Vodafone mobile application. You can also change your plan in a Vodafone retail store or by contacting us directly.

I'm a mobile customer. What if I want a new phone?

The Vodafone website has most up to date details of all the price plans available if you want to get a new phone. Please see below our current range of price plans. You should check this information on or after the end date of your minimum term as notified in the message to get the most up to date handset pricing.

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What if I want to cancel my service?

You may cancel your service at any time by giving us at least 30 days' notice or, if you have a mobile plan with Vodafone, by Porting to another mobile Network Operator. If you want to give notice, please contact Customer Care via any of the ways set out in our Code of Practice, a copy of which is available on Vodafone.ie If you cancel before your minimum term ends, you may have to pay an early termination fee.

About this document

We have provided this information in a timely, prominent, and durable manner. We do not include any marketing material in this message. Please save this document for your records and for future reference.

Please note the terms and conditions for each of the plans referenced below are viewable onwww.vodafone.ie/terms. Prices stated below are subject to change. All charges can be viewed at https://n.vodafone.ie/terms/rates.html

BTA effective 1/11/21

Vodafone Mobile Plans

Plans with a phone

Plan Name	Allowance	Price
Classic	• Unlimited 5G data, plus calls and texts to Vodafone numbers. • 200 any network minutes and unlimited any network texts.	From €50 (Inc. VAT)/Month
	• Full access to your calls and texts allowance plus 95GB roaming data across Europe	

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Unlimited	• Unlimited 5G data, plus calls and texts to Irish mobiles and landlines. • Unlimited calls and texts to Europe plus 100 minutes and texts to other international countries • Full access to your calls and texts allowance plus 120GB roaming data across Europe • 12 months extended Device Warranty	From €65 (Inc. VAT)/Month
Ultra	• Unlimited 5G data, plus calls and texts to Irish mobiles and landlines. • Unlimited calls and texts to Europe, Australia, US, Canada, New Zealand, Mexico plus 500 minutes and texts to other international countries. • Full access to your calls and texts allowance plus 135GB roaming data across Europe • 12 months extended Device Warranty	From €75 (Inc. VAT)/Month

24-month minimum term contract applies to the above plans. Each April, your monthly plan price (excluding any discount) will increase by €4.00 per month.

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Plans without a Phone

Plan Name	Allowance	Price
Ultra SIM Only	• Unlimited 5G data, calls and texts at home • 80GB data roaming in Europe; • Unlimited calls and texts to Europe, USA, Canada, Mexico, Australia and New Zealand plus 100 minutes and texts to other countries • Full access to your plan's calls and texts when roaming in Europe	From €35 (Inc. VAT)/Month
12-month contract minimum term for Ultra SIM Only. Each April, your monthly plan price (excluding any discount) will increase by €3.00 per month.		
Red Unlimited 30 day	• Unlimited minutes and texts at home and in EU • Unlimited data • Full access to your plan when roaming in Europe	From €35 (Inc. VAT)/Month
30 day rolling price plan. Each April, your monthly plan price (excluding any discount) will increase by €3.00 per month.		

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Vodafone 5G Unlimited Broadband Plans

Plan Name	Pricing for first 6 Months	Thereafter
5G Unlimited Broadband – 12 months	From €35 (Inc. VAT)/Month	From €40 (Inc. VAT)/Month
12-month contract minimum term contract applies to the above price plan. Subject to network availability. Each April, your monthly plan price (excluding any discount) will increase by €3.00 per month.		
5G Unlimited Broadband - 24 Month	From €25 (Inc. VAT)/Month	From €40 (Inc. VAT)/Month
24-month contract minimum term contract applies to the above price plan. Subject to network availability. Each April, your monthly plan price (excluding any discount) will increase by €3.00 per month.		

3 Month Plan	Pricing
5G Unlimited Broadband	€40 (Inc. VAT)/Month
3-month minimum term contract applies to the above price plan. Each April, your monthly plan price (excluding any discount) will increase by €3.00 per month.	

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