

### **Vodafone Home Friends and Family offer**

The following terms and conditions apply to the Vodafone Home Friends and Family offer (the “Offer”) pursuant to which nominated friends and family members of Vodafone employees may receive a discount of €5 per month (the “discount”) off their Vodafone Home bill.

These terms will apply in addition to and form part of the General Terms and Conditions of Vodafone Fixed Telecommunications and Broadband Services available on [www.vodafone.ie/fixedterms](http://www.vodafone.ie/fixedterms) and any additional service specific terms and conditions which you have signed up to. These terms form part of your agreement with us.

By availing of the Offer, you agree to be bound by the following terms and conditions:

a) This Offer is exclusively available to friends and family members of employees of Vodafone Ireland Limited, Vodafone Ireland Retail Limited, Vodafone Group Services Ireland Limited, Vodafone Ireland Marketing Limited, and Vantage Towers Limited (“Vodafone Employees”) and is available by invitation only.

b) Vodafone Employees may only nominate Eligible Customers to avail of this Offer. Eligible Customers mean Vodafone Home customers who (i) have had all of their Vodafone Home services successfully installed and (ii) whose account has been registered on the “Equinox billing system”.

c) Accounts that are in arrears or have been suspended or terminated by Vodafone will be ineligible for the Offer.

d) The discount will be applied as a €5 monthly discount off the nominated friend or family member’s Vodafone Home bill. The discount will not be applied retrospectively.

e) To avail of the Offer, Vodafone Employees must nominate a friend or family member via the Vodafone Friends & Family Portal by clicking on the “Nominate a friend” icon and completing the nomination form. An automated email will be sent to an administration team, instructing them to apply the discount to the nominated friend or family member’s account. An SMS will be sent to the nominated friend or family member once the discount has been applied.

f) Vodafone Employees may not, at any one time, exceed the maximum number of available nominations in respect of “new customers” or “existing customers” as outlined on the Friends and Family Portal. A “new customer” in this context refers to a Vodafone Home customer whose Vodafone Home services were installed less than 6 weeks before they were nominated for the Friends & Family Discount. An “existing customer” is any Vodafone Home customer whose Vodafone Home services were installed more than 6 weeks before they were nominated for the Friends & Family discount. The maximum number of nominations available to Vodafone Employees as outlined on the Portal are subject to change without notice.

g) The administration team will endeavour to apply the discount within 3 working days of their receipt of the automated email.

h) Vodafone has sole discretion to decide whether a nominated friend or family member can avail of the Offer.

i) Vodafone Employees may apply, through the Friends and Family Portal, to remove any nominated friend or family member that has previously been registered by Vodafone for a discount. Vodafone will have the sole discretion as to whether to remove any such friend or family member. If Vodafone agrees to

remove a friend or family member, the discount may be removed and the customer will be charged the standard price for their tariff.

j) If a Vodafone Employee ceases to work for the Vodafone companies specified in Clause (a), for any reason, they will no longer be eligible for the Offer and any related friend and family members availing of the Offer may have the discount removed and be charged the standard price for their tariff.

k) Vodafone reserves the right to vary, withdraw and/or cancel the Offer at any time for valid commercial, technical, operational and/or regulatory reasons.

l) Vodafone reserves the right to disqualify any Vodafone Employee and/or nominated friend or family member suspected of fraud or abuse of the Offer or otherwise in breach of these terms. Vodafone shall be entitled to refuse to apply any discount and/or recover any reward discount already applied in respect of such persons.