

Text add ons

The following terms and conditions of the Text Add Ons scheme (“the Scheme”) are in addition to and form part of the terms and conditions of the Vodafone mobile telecommunications service. In the event of any conflict, these terms and conditions shall prevail.

The Scheme is only available to Vodafone bill pay customers who do not participate in any other Vodafone discount scheme. The Scheme is not available to customers who avail of the Vodafone Talk & Text tariff. Customers who avail of the Scheme will be entitled to receive a monthly bundle of text messages (called “Text Add Ons”) in addition to their bill pay tariff bundle. Please refer to Vodafone’s tariff tables for details of the number of text messages included and the associated charges. Each customer may only avail of one Text Add Ons each month.

Customers who migrate to the Scheme from one of the Eirtime tariffs will not be permitted to migrate back to any of the Eirtime tariffs. Customers who migrate to the Scheme from a bill pay tariff may migrate back to a bill pay tariff. Under EU Roaming regulations you can use your monthly allowance while roaming in the EU in the same way you use the allowance domestically. For any other destination the monthly allowance cannot be used while roaming

Customers may use the monthly Text Add Ons to send text messages to other Vodafone Ireland mobile numbers and other Irish mobile numbers. Customers may not use the monthly Text Add Ons to send international, value added or premium rate text messages or to send text messages while roaming. Text add ons cannot be used for sending texts to fixed lines.

Perfect Fit customers may carry forward any unused portion of the monthly Text Add Ons to the next month. The maximum number of text messages that can be carried forward each month is the number of text messages the Customer is entitled to receive each month as part of their Text Add Ons (e.g. if the Customer is entitled to receive 100 text messages per month under their Text Add Ons, the maximum number of text message that can be carried forward each month is 100).

Vodafone reserves the right to withdraw the Scheme either generally or in respect of any particular Customer at any time and to vary or amend any element of the Scheme at any time without further notice. These terms and conditions may be varied or amended by Vodafone for any valid commercial, technical or operational reason.

Once the Add On texts are used, customers then revert to their standard bill pay text rate.