

Samsung Galaxy S25 Series pre-order terms

These Pre-Order Terms and Conditions (the “Pre Order Terms”) govern the placing of pre-orders with Vodafone Ireland Limited (“we”, “us”, or “Vodafone”) for the Samsung Galaxy S25 Series mobile handset devices (“Eligible Handsets” and each an “Eligible Handset”). These terms apply in addition to the General Terms and Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services (found here: <https://n.vodafone.ie/terms/bill-pay.html>) and any applicable service specific terms. These terms form part of your agreement with us.

Please read these Pre Order Terms carefully before submitting your pre-order. By submitting your pre-order, you agree to be legally bound by these terms:

1. The pre-order period for the Eligible Handsets is from 22nd January 18:00 (GMT) to 6th February 23:59 (GMT) (the “Pre Order Period”). The Eligible Handsets will be available for general sale on 7th February 2025.
2. The pre-order is available to Eligible Customers only. Eligible Customers are residents of the Republic of Ireland aged 18 years of age or older, who pass our credit check and accept Vodafone Bill Pay and Pay as you go terms and conditions. Pre-orders are available to new Bill Pay and Pay as you go (including ports from other networks) customers and existing Vodafone Bill Pay and Pay as you go customers. Eligibility is determined by Vodafone in accordance with these terms and conditions.
3. We reserve the right not to accept your pre-order request if you do not meet any relevant eligibility criteria, status requirements or credit check.
4. Eligible customers may submit a pre-order request for Eligible Handsets during the Pre Order Period on Vodafone.ie, Vodafone Retail stores and Franchise partners.
5. Please note that Eligible Handset stock for the Pre Order Period is available on a first come, first served basis and all pre-order requests are strictly subject to availability of stock. Pre-orders are available while stocks last, and this facility may be withdrawn to avoid oversubscription or as we deem necessary.
6. Customers will only be able to pre order the Samsung S25 Ultra 1TB online only.
7. Where possible orders will be shipped to as soon as is practicable, subject to availability, so that you may receive it on the release date. We will endeavour to follow the below timelines for all pre-orders made during the Pre Order Period:
 - a. For Retail pre-orders, customers must pay a €50 deposit, and they must return to the store before the 15th of February 2025 to collect their device and pay the outstanding balance or their pre-order will be void.

b. For online pre orders, customers must pay the full upfront cost at the point of pre order.

c. Online pre-orders placed from 22nd January 18:00 (GTM) will be shipped from 3rd February and could take up to 14 days to arrive with the customer.

8. Delivery of pre ordered Eligible Handsets is subject to availability and supply from Samsung.

9. All remaining orders will be subject to standard online delivery timelines, and terms and conditions. For all delivery related queries please contact us at our Help and Support hub at <https://www.vodafone.ie/help/>.

10. When placing a pre-order, you will be required to provide certain information, such as your address and billing information. You represent and warrant that all such information is accurate, and we will have no responsibility or liability for inaccurate information.

11. If for any reason, we cannot fulfil your pre-order, we will cancel your order and refund any payments made. We will endeavour to contact you about this prior to cancelling your order.

12. Vodafone reserves the right to vary, withdraw and/or cancel this pre-order offer at any time for valid commercial, technical, operational and/or regulatory reasons.

13. We reserve the right at our absolute discretion to vary, delete or add to any of these Pre Order Terms.

14. These Pre Order Terms apply in addition to the General Terms & Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services and form part of your contract with us. When you order from our online shop, our online shop terms will also apply. Additional services selected by you as part of your pre-order may be subject to additional terms and conditions also. All terms and conditions can be viewed at www.vodafone.ie/terms.

Samsung Galaxy S25 Series Double Storage Pre Order Offer

The following terms and conditions apply to the Samsung Galaxy S25 Series "Double Your Memory" Pre Order offer (the "Offer"). The promoter of the offer is Vodafone Ireland Limited. By availing of the Offer, you are deemed to have read and agree to be bound by the following Terms and Conditions:

1. The Offer entitles eligible customers who pre-order one of the Samsung Galaxy S25 series devices (S25, S25+, S25 Ultra) (an "Eligible Device") between 18:00 (GMT) January 22nd 2025 and 23:59 (GMT) February 6th 2025 (the "Offer Period") to receive a higher memory variant device as outlined below (each a "Promotional Product"):

- Samsung Galaxy S25 256GB at a reduced RRP equivalent to the out of promotion RRP of the Samsung S25 128GB

- Samsung Galaxy S25+ 512GB at a reduced RRP equivalent to the out of promotion RRP of the Samsung S25+ 256GB

- A Samsung Galaxy S25 Ultra 512GB at a reduced RRP equivalent to the out of promotion RRP of the Samsung S25 Ultra 256GB

- A Samsung Galaxy S25 Ultra 1TB at a reduced RRP equivalent to the out of promotion RRP of the Samsung S25 Ultra 512GB

2. The Offer is available to Eligible Customers only. Eligible Customers are Vodafone Bill pay (including SoHo and SME customers) or Pay-as-you-go customers who pre order an Eligible Device in any Vodafone channel during the Offer Period.

3. Eligibility is determined by Vodafone in accordance with these terms and conditions.

4. These terms apply in addition to the Samsung Galaxy S25 Series Pre Order terms, viewable on www.vodafone.ie/terms.

5. For the avoidance of doubt, the Offer is available for all Vodafone Bill Pay and Pay-as-you-go customers and across all connection types (ports, FTCs, pre to post connections and upgrading customers).

6. No cash alternative is available in exchange for the Promotional Product.

7. The Offer is strictly subject to availability and while stocks last.

8. Eligible Customers acknowledge that they must abide by the applicable local laws and regulations and follow the instructions in the user manual when using the Promotional Product.

9. Eligible Customers acknowledge and agree that Vodafone shall not be responsible for any loss, damage, personal injury, or death suffered by any user while taking up or using the Promotional Product. Vodafone is not responsible for any death or personal injury caused by the Customer's negligence.

10. Vodafone reserves the right to extend this Offer at its discretion.

11. Vodafone reserves the right to vary and/or cancel the Offer at any time for valid commercial, technical, operational and/or regulatory reasons.

12. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to recover any Promotional Products rewarded pursuant to the Offer.

13. Vodafone reserves the right at our absolute discretion to vary, delete or add to any of these Terms and Conditions.

14. These Terms & Conditions apply in addition to the [General Terms & Conditions](#) under which you enjoy access to Vodafone's Mobile Telecommunications Services and form part of your contract with us.

15. These Terms & Conditions apply in addition to the General Pre-Order Terms & Conditions for the Eligible Devices available at vodafone.ie/terms.

Samsung Galaxy S25 Series Trade in Boost Offer

The following terms and conditions apply to the Samsung Galaxy S25 Series "Trade in" offer (the "Offer"). The promoter of the offer is Vodafone Ireland Limited. By availing of the Offer, you are deemed to have read and agree to be bound by the following Terms and Conditions:

1. The Offer entitles Eligible Customers who pre-order Samsung Galaxy S25+ or Samsung Galaxy S25 Ultra ("Promotion Product") and trade in an eligible handset between 22nd January 18:00 (GMT) and 6th February 23:59 (GMT) (the "Offer Period") to receive an additional €150 off the RRP of the Samsung Galaxy S25+ or €200 off the RRP of the Samsung Galaxy S25 Ultra.
2. The Offer is available to Eligible Customers only. Eligible Customers are Vodafone Bill pay (including SoHo and SME customers) or Pay-as-you-go customers who purchase a Promotion Product and trade in an eligible handset in any Vodafone channel during the Offer Period. Eligibility is determined by Vodafone in accordance with these terms and conditions. For the avoidance of doubt, the Offer is available for all Vodafone Bill Pay and Pay-as-you-go customers and across all connection types (ports, FTCs, pre to post connections and upgrading customers).
3. For a handset to be an eligible handset for this Offer, it must be in good working condition, and it must adhere to the conditions set out in the general Trade in Terms and Conditions.
4. No cash alternative is available in exchange for the Promotional Product.
5. The Offer is strictly subject to availability and while stocks last.
6. The Offer may be used in conjunction with the "Double Storage Offer" and "Switching Offer" during the Offer Period where eligibility criteria for each offer are met and the offer period for each offer remains valid. These terms apply in addition to the Samsung Galaxy S25 Series Pre Order terms. These terms can all be viewed on www.vodafone.ie/terms.
7. Eligible customers acknowledge that they must abide by the applicable local laws and regulations and follow the instructions in the user manual when using the Promotional Product.

8. Eligible Customers acknowledge and agree that Vodafone shall not be responsible for any loss, damage, personal injury, or death suffered by any user while taking up or using the Promotional Product. Vodafone is not responsible for any death or personal injury caused by the Customer's negligence.

9. Vodafone reserves the right to extend this Offer at its discretion.

10. Vodafone reserves the right to vary and/or cancel the Offer at any time for valid commercial, technical, operational and/or regulatory reasons.

11. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to recover any Promotional Products rewarded pursuant to the Offer.

12. Vodafone reserves the right at our absolute discretion to vary, delete or add to any of these Terms and Conditions.

13. These Terms & Conditions apply in addition to the General Pre-Order Terms & Conditions for the Eligible Devices available at vodafone.ie/terms.

Samsung Galaxy S25 Series Switching Offer

These terms and conditions apply to the promotional offer pursuant to which Eligible Customers may receive a discount of €100 off the price of the Samsung Galaxy S25 and €200 off the price of the Samsung Galaxy S25+ and S25 Ultra handset devices ("Eligible Handsets" and each an "Eligible Handset") when they switch to a 24-month Vodafone Bill Pay mobile plan (RED Lite, RED Unlimited or RED Unlimited Max) during the Offer Period (the "Offer"). The promoter of the Offer is Vodafone Ireland Limited. These terms apply in addition to the General Terms and Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services (found here: <https://n.vodafone.ie/terms/bill-pay.html>) and any applicable service specific terms. These terms form part of your agreement with us.

By availing of the Offer, you are deemed to have read and agree to be bound by the following terms and conditions:

1. This Offer is available to "Eligible Customers" only. Eligible Customers are customers who; (i) port their mobile number to a Vodafone 24-month Bill Pay plan (RED Lite, RED Unlimited and RED Unlimited Max) (a "Designated Plan"), from another network provider via any Vodafone sales channel (online, retail or franchise store or telesales) or (ii) sign up to a Designated Plan as a first-time connection via a Vodafone retail or franchisee store, or (iii) customers moving from a Vodafone Pay As You Go plan to a Designated Plan via a Vodafone retail or franchisee store. Eligibility is determined by Vodafone in accordance with these terms and conditions. Vodafone's decision in respect thereof shall be final.

2. The Offer is valid between 22nd January and 6th February 2025 (the “Offer Period”).
3. To avail of the Offer, Eligible Customers must (i) switch or sign up to a Designated Plan and (ii) purchase an Eligible Handset.
4. Eligible Customers who avail of this Offer will be entitled to a discount of €100 against the price of the Samsung Galaxy S25 or €200 against the price of the Samsung Galaxy S25+ and S25 Ultra handset devices (“Eligible Handsets” and each an “Eligible Handset”) against the cost of an Eligible Handset.
5. The Offer is available in Vodafone retail and franchisee stores for first time connections signing up to a Designated Plan, customers who port their number from another network provider to a Designated Plan and customers moving from a Vodafone Pay As You Go plan to a Designated Plan. Customers who port their number from another network provider to a Designated Plan may also avail of the offer online or via telesales. Customers who port their number from another network provider to a Designated Plan can also avail of this offer online via vodafone.ie. First time connections and customers moving from a Vodafone Pay As you Go plan cannot avail of this offer online via Vodafone.ie.
6. Handset pricing is subject to change and the Offer is strictly subject to availability.
7. This Offer is not available to existing Bill Pay Vodafone customers.
8. The Offer may be used in conjunction with the Samsung Galaxy S25 Series “Double Storage Offer” and “Trade In Boost Offer” during the Offer Period where eligibility criteria for each offer are met and the offer period for each offer remains valid. These terms apply in addition to the Samsung Galaxy S25 Series Pre Order terms. These terms can all be viewed on www.vodafone.ie/terms.
9. Vodafone reserves the right to extend or withdraw the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
10. Vodafone further reserves the right to vary or amend these terms and conditions for valid commercial, technical or operational reasons.
11. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to fully revoke the Offer.
12. Except as expressly provided in these terms and conditions, all conditions, terms, warranties and representations whether express or implied by law in relation to the provision of the Offer are excluded to the fullest extent permitted by law.
13. These Terms & Conditions apply in addition to the General Pre-Order Terms & Conditions for the Eligible Devices available at vodafone.ie/terms.

If you have any questions, you can contact us on Live Chat on our Support page, www.Vodafone.ie