

Vodafone X/Chat Extra - Free European Flight offer – from 10th July – 23rd July

Possible Destinations: Amsterdam, Barcelona, Brussels, Edinburgh, Frankfurt, London, Madrid, Milan, and Paris.

The terms and conditions under this heading relate to the promotional offer run by Vodafone which will be offered to customers, the “Free European Flight Offer”. These terms and conditions apply in addition to the General Terms and Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services together with Sweete Ltd. By deciding to avail of the Free European Flight Offer, you agree to be bound by these terms and conditions.

1. Free European flight Offer is only available to eligible existing Vodafone X/Chat Extra customers as determined specifically by Vodafone, contacted by an SMS inviting participation in the offer. Free flight voucher is available to those who top by €25 or more in one go, by any channel within 2 days of receiving the invite SMS. Once customer has topped up by €25 or more in one go within specified timeframe (2 days of receipt) and they can choose preference of destinations from a set of European cities (Amsterdam, Barcelona, Brussels, Edinburgh, Frankfurt, London, Madrid, Milan and Paris) as chosen by Sweete.
2. To redeem the "Free European Flight Offer" each customer must Top up by €25 or more in one go before time specified in SMS.
3. Customers who qualify for the free European flight will receive an SMS with their unique voucher code within 2 days of topping up, and they will be

able to claim through Sweete (Sales Promotions Agency) landing page. All information on redemption will be outlined on the landing page.

4. Offer gives the redeemer a free flight including airport taxes and charges. Flights departures are from Dublin. Other departure airports may be available at a supplement.
5. Under the terms of this offer, Sweete may not offer all flights direct from the departure airport to the listed destinations and non-direct flights may incur a supplement and/or a short stopover. The departure airport and routes available will depend on the destination, time of travel and airline used. The airline booked will be at the discretion of Sweete. All flights are subject to promotional availability. This promotion is operated by Sweete Ltd. In conjunction with travel partner Platinum Travel, TA 0634
6. Vodafone reserves the right to withdraw this offer at any time and/or to vary or amend any element of the offer at any time without further notice.
7. Vodafone reserves the right to vary or amend these terms and conditions for valid commercial, technical, or operational reasons.
8. Only one voucher can be used per customer.
9. Vouchers cannot be used retrospectively, i.e. applied to flights already booked.
10. Voucher is not exchangeable for cash and is non-refundable.

11. There will be no reissue or reimbursement for any lost or void voucher.
12. Free European Flight Offer will expire on 23rd July 2023, or until 4000 code limit is reached, unless extended by Vodafone at Vodafone's sole discretion.
13. Once the voucher code has been validated, customer must submit the form within 30 days.
14. Except as expressly provided in these terms and conditions, all conditions, terms, warranties, and representations whether express or implied by law in relation to the provision of the Promotion are excluded to the fullest extent permitted by law.
15. Once the customer has submitted their flight voucher, they will be contacted within 28 days regarding their flights.

By redeeming the Voucher, you agree to be bound by these terms and conditions.

TERMS AND CONDITIONS – GENERAL SWEETE

The following terms and conditions apply to the Vodafone Pay As You Go Free European Flight offer (the "Offer") pursuant to which Vodafone customers specifically contacted by an invitation SMS, on Vodafone X or Chat Extra top up offers, who top up by €25 or more in one go within 2 days of receiving the invitation, will be entitled to one free European Flight ('the Gift'). These terms will apply in addition to the General Terms and Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services (found

here: <https://n.vodafone.ie/terms/bill-pay.html>) and any applicable service specific terms. These terms form part of your agreement with us. By accepting the Offer, you agree with the following terms:

1. The Offer is available for Eligible Customers only. Eligible Customers are Vodafone X and Chat Extra customers specifically invited to participate in this offer who Top Up by €25 or more within 2 days of receiving the SMS between 10th July 2023 and 23rd July 2023. Eligibility is determined by Vodafone in accordance with these terms and conditions. Vodafone's determination in respect thereof shall be final.
2. The Offer is subject to availability. There will be a limit of 4,000 flights made available for this offer.
3. Participants must complete the required free flight application form and share with our offer provider Sweete. This process will be managed by our partner, Sweete. Customers must claim their free European flight within 30 days of receiving and validating their unique code. The flight is a one-off, non-transferable and cannot be exchanged or used for resale.
4. Customers who download their free flight application form within 30 days of receiving their unique code must then submit the form via post or email within 30 days of downloading the form.
5. The Offer cannot be used in conjunction with any other offer or promotion.

6. Vodafone reserves the right to withdraw the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
7. Vodafone further reserves the right at our absolute discretion to vary or amend these terms and conditions for valid commercial, technical, or operational reasons.
8. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to fully revoke the Offer.
9. For any queries, please contact customercare@sweete.ie.