

Vodafone RED Extra Terms and Conditions

The following terms apply to your purchase and use of the Vodafone RED Extra package:

- these terms for use of the RED Extra package (“Terms”);
- terms provided by the relevant content provider (“Content Provider Terms”); and
- terms of your Price Plan (“Price Plan Terms”)
- the General Terms and Conditions of the Vodafone Mobile Telecommunications Service (“General Terms”).

If there is any conflict between the above Terms then the order of precedence shall be as follows: your Price Plan Terms; these Terms, the General Terms and the Content Provider Terms.

1. What is Vodafone RED Extra?

1.1 Vodafone RED Extra allows you to choose entertainment relating to music, sport and other content provided to you by third party content providers (the “Content Pack”) and where applicable, gives you an additional mobile data allowance. Vodafone RED Extra is available on a subscription basis and within applicable Price Plans. Vodafone provides you with the right to access the Content Pack via the Vodafone network (the “Service”).

1.2 Any additional data allowance received as part of the RED Extra package may be used for either the Content Pack data usage or regular domestic data usage, or a combination of both. The additional data allowance expires on a monthly basis and cannot be carried over from one month to the next.

2. Cost of Service

2.1 Where the Content Pack is included as part of your applicable Price Plan contract you can select one Content Pack at no additional cost. We supply a virtual Content Pack pass on a monthly basis throughout the period the Content Pack is included in your Price Plan contract and the content provider accepts that pass to give you access to your chosen Content Pack for the agreed term within your contract.

2.2 By agreeing to these Terms and Conditions you confirm that you wish to receive an electronic monthly e-bill in respect of your price plan contract and you confirm that you have access to internet services to review that bill.

2.3 Where the Content Pack is selected as a monthly ‘Add On’ subscription the cost of the Content Pack will be confirmed to you on or before taking out the subscription. We supply a virtual Content pass on a monthly basis for the duration of your subscription and the content provider accepts that pass to give you access to your chosen Content Pack.

2.3.1 The cost of this monthly ‘Add On’ subscription will be included in your monthly bill if you are a Bill Pay Customer.

2.3.2 The cost of this monthly ‘Add On’ subscription will be deducted from your call credit balance if you are a Pay As You Go Customer. If you do not have sufficient credit in your account then you cannot purchase or avail of the service. Vodafone will try to debit your account with the monthly fee for a period of five days after your monthly subscription date. You will be automatically unsubscribed from the service if you do not have sufficient credit in your account within five days of your monthly renewal date.

3. Access to the Service

3.1 If you exceed any Price Plan data allowance when using the Content Pack you will incur additional internet data charges. If you access the Content Pack outside the Republic of Ireland then you may incur browsing, downloading and other internet data charges at the standard internet data rates for roaming.

3.2 The Service is subject to network coverage, mobile equipment capability and the operating system installed on your mobile equipment.

3.3 Vodafone cannot guarantee that the Content Pack will be compatible with all smartphones and it is your responsibility to check in store or online for your smartphone's compatibility with the Content Pack that you wish to subscribe to before you purchase the Service.

3.4 You can only choose one Content Pack as part of your applicable Price Plan, once you have registered for your chosen Content Pack option; you will not be permitted to choose an alternative Content Pack for the remainder of your contract term.

3.5 Your chosen Content Pack will automatically expire after the term specified in your Price Plan Terms. On the expiry of your contract term, Vodafone reserves the right to change or remove available Content Pack options and you are advised to check with Vodafone for Content Pack availability at the time of your contract renewal.

3.6 You acknowledge and accept that if, during the period of the contract, the content provider terminates their agreement with Vodafone, you may no longer be able to avail of your chosen Content Pack for free on your applicable price plan. If this should occur, you accept that Vodafone will continue to provide the Price Plan package that you have contracted for without the RED Extra package.

3.7 The Content Pack will automatically expire after the contract term as specified in your price plan terms regardless of when you activate your Content Pack.

3.8 If you wish to continue on the same price plan after your contract term has expired, you will need to purchase the Vodafone Red Extra Add-On at an additional cost. Similarly, if you upgrade or re-commit to a new contract during the initial 24 month contract term, then you will only receive the Content Pack included on the outstanding term of your initial contract. Thereafter you will have the option to purchase the Content Pack, if available, as an Add-On at an additional cost.

4. Ending the Service

4.1 Where selected as part of an applicable price plan the Service can only be cancelled in accordance with your Price Plan terms. You shall be entitled to the relevant cooling off period of 14 days under the European Union (Consumer Information, Cancellation and Other Rights) Regulations 2013 (SI No. 484/2013). From the point of activation of the Content Pack you shall be deemed to have accepted the goods and the cooling off period shall expire.

4.2 Where selected as a- monthly 'Add On' subscription you can terminate your monthly subscription by contacting Vodafone at any time. The cancellation will take effect from the next monthly anniversary of the date you subscribed except where you cancel less than 48 hours before your next monthly anniversary date in which case cancellation will take effect from the following monthly anniversary. If you terminate your subscription you will not be entitled to any subscription refund.

4.3 To cancel or terminate your subscription please visit the following link offers.vodafone.com/ie/cancel

5. Sky Sports Mobile TV Package

5.1 Sky Sports Mobile TV Pack 1 contains the following channels; Sky Sports Premier League, Sky Sports Action, Sky Sports Arena, Sky Sports News, Sky News.

5.2 Sky Sports Mobile TV Pack 2 contains the following channels; Sky Sports Premier League, Sky Sports Football, Sky Sports Cricket, Sky Sports Golf, Sky Sports F1, Sky Sports Action, Sky Sports Arena, Sky Sports News & Sky News.

5.3 If you have the applicable Price Plan when signing up to the Sky Sports Mobile TV subscription you will get access to the Sky Sports Mobile TV Pack 1 included for the duration of your Price Plan contract term. You can also avail of the option to upgrade to the Sky Sports Mobile TV Pack 2 and can do so by purchasing a monthly add on for an additional fee.

5.4 You can also choose to purchase either Sky Sports Mobile TV Pack 1 or Sky Sports Mobile TV Pack 2 as a standalone 'Add On' option on a monthly subscription basis, on Pay As You Go or Bill Pay, or if you already have Sky Sports Mobile TV Pack 1 included under your Price Plan you can choose to upgrade to Sky Sports Mobile TV Pack 2 for an additional monthly subscription fee. You will not receive any refund for any overlapping subscription where you pay for more than one pack.

5.5 The Sky Sports Mobile TV Content Pack is for use in the Republic of Ireland and the United Kingdom only.

5.6 You are advised to check that your device is compatible with Sky Sports Mobile TV before choosing this content option.

5.7 The Sky Sports Mobile TV Content Pack can only be accessed on the device linked to the mobile number that you have registered

for the service with. If you change your mobile device then you can continue to use the Content Pack on your new mobile as long as it uses the same mobile number on Vodafone and your new mobile equipment is compatible with the Content Pack.

5.8 View [Sky Terms and Conditions](#)

6. Spotify Premium Package

6.1 You can choose Spotify Premium as your Content Pack as part of certain price plans.

6.2 You can also choose to purchase Spotify Premium as a standalone option on a monthly subscription basis as either a Bill Pay or Pay As You Go Customer.

6.3 The Spotify Premium Content Pack can be used on multiple compatible devices and you are advised to check that your device is compatible with Spotify before choosing this Content Pack.

6.4 If you purchase the Vodafone Red Extra with Spotify Premium Add On you will receive an additional data allowance. This monthly data allowance will expire 30 days from the date the Customer purchases the 'Add On'. The data can be used to access the internet via the following APN's only; wap.vodafone.ie or live.vodafone.com. The data can be used for both Spotify Premium data usage and regular domestic data usage.

6.5 If you are a Bill Pay customer who purchases the Vodafone Red Extra Add On with Spotify, you will be entitled to the first month for free. After the first month you will automatically be charged for the Add-On, but you can unsubscribe from the Spotify Premium Add On at any time.

6.6 View [Spotify Terms and Conditions](#)

7. Netflix Promotion

7.1 You can choose Netflix as your Content Pack as part of your RED Extra plan.

7.2 The Netflix promotion is available as a choice of content pack for a limited time only between October 18th 2014 & January 17th 2015

7.3 The Netflix promotion will be offered for a 6 month period on all RED Extra Price plans

7.4 At the end of the 6 month period your subscription will renew monthly at a charge of €8.99 to your bill. This can be opted out of at any time by visiting the following link: offers.vodafone.com/ie/cancel

7.5 The Netflix Content Pack can be used on multiple compatible devices and you are advised to check that your device is compatible with Netflix before choosing this Content Pack.

7.6 You must be 18 years of age to become a member of the Netflix service. Individuals under the age of 18, may utilize the service only with the involvement of a parent or legal guardian, under such person's account and otherwise subject to the Netflix Terms of Use.

7.7 View the [Netflix terms of service](#)