Together we can

Notification regarding your price plan

Why am I receiving this notice?

Under EU regulation we're required to provide you with an end of contract notification and information and advice on price plans that best suit your requirements when you're coming to the end of the minimum term on your contract. We are also required to notify you once in every 12 month period if you choose to remain on your price plan after the minimum term is over.

What advice is included?

We have set out below a number of possible service options and price points which you can choose to suit your individual likely needs.

Can I stay on my existing price plan?

You can of course stay on your existing price plan if that is your preference and no action is required. This message is simply designed to make you aware of the options that are currently available which may have changed since you connected to your current plan.

How can I change my price plan?

You can change your plan at the end of your minimum term which is included in our text message or email to you. If you want to change your price plan, please contact us directly on or after this end date to make the change there. You can also change your plan in a Vodafone retail store.

What if I want to cancel my service?

You may cancel your service at any time by giving us at least 30 days' notice. If you wish to cancel without switching to another provider, please contact Customer Care in any of the ways set out in our Code of Practice, available at Vodafone.ie.

If you are switching your broadband service to another provider using the industry Internet Access Switching (IAS) process, you do not need to contact Vodafone to cancel your service. Your new provider will arrange the switch on your behalf, and your Vodafone service will be cancelled automatically once the switch is completed.

If you cancel your service before the end of your minimum contract term, an early termination fee may apply. Further information on charges, complaints handling and alternative dispute resolution is available in our Code of Practice.

About this document

We have provided this information in a timely, prominent, and durable manner. We do not include any marketing material in this message. Please save this document for your records and future reference.

Please note the terms and conditions for each of the plans referenced below are viewable on www.vodafone.ie/terms. Prices stated below are subject to change. All charges can be viewed at https://n.vodafone.ie/terms/rates.html.

C2 General

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Vodafone Broadband and Voice plans

Core plans	Pricing for the first 24 months	25 month +
Simply BB for Business	€40 ex. VAT	€50 ex. VAT
Simply BB for Business 500	€40 ex. VAT	€60 ex. VAT
Simply BB for Business 1000	€50 ex. VAT	€70 ex. VAT
Simply BB for Business 2000	€65 ex. VAT	€85 ex. VAT
Office Essentials	€45 ex. VAT	€65 ex. VAT
Office Essentials 500	€45 ex. VAT	€65 ex. VAT
Office Essentials 1000	€55 ex. VAT	€75 ex. VAT
Office Essentials 2000	€70 ex. VAT	€90 ex. VAT
24-month contract minimum term contract applies to the above price plans. Subject to network availability. If you are a new, upgrading or recontracting customer on or after 13th November 2026, your agreement will be subject to an annual price adjustment in April of each year. This means your monthly price plan will increase by the following amount: €3.25 ex.VAT per month for broadband.		
Fixed Voice Add Ons Office Essentials	0 – 24 months	25 month +
6000 minutes to Irish landlines and 200 minutes to Irish mobiles	€5 ex. VAT	€5 ex. VAT
1500 minutes to UK mobiles and landlines	€5 ex. VAT	€5 ex. VAT
6000 minutes to any ROI mobiles	€5 ex. VAT	€5 ex. VAT
1500 minutes to international landlines	€5 ex. VAT	€5 ex. VAT

ENDS

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