Trade In Christmas Promotional Offers

Retail ONLY Offers

Pay as you go Christmas Retail €30 minimum Trade In Offer

The following terms and conditions apply to the promotional offer being run by Vodafone Ireland pursuant to which Vodafone Pay as you go customers who trade in any handset during the Offer Period can receive a minimum €30 trade in value when trading in a handset (the "Offer"). The terms are as follows:

- 1. Vodafone Pay as you go customers who trade in a handset in a Vodafone Retail store during the Offer Period are guaranteed a minimum €30 trade in value.
- 2. This promotion is running from 1st November 2023 – 5th January 2024 (inclusive) (the "Offer Period") and is available in Vodafone Retail, Franchisee channels and Vodafone.ie.
- 3. For a handset to be eligible for this Offer, it must be in good working condition, and it must adhere to the conditions set out in the general Trade in Terms and Conditions.
- 4. This Offer is subject to price changes.
- 5. Vodafone reserves the right to extend this Offer at its sole discretion.
- 6. Eligibility is determined by Vodafone in accordance with these terms and conditions.
- 7. This Offer can be used in conjunction with Pay as you go Christmas Porting Offer 1 or Pay as you go Christmas Porting Offer 2 and with Pay as you go Christmas €20 free credit when you switch to Pay as you go Data Unlimited 5G.

Trade In Offer Retail Only.

Vendor supported Trade in Boost

The following terms and conditions apply to the Christmas Trade-In offer pursuant to which Eligible Customers who trade in a handset that is Eligible and Relevant will get their trade in value matched by up to €100 by Vodafone (the "Offer"). The promoter of the Offer is Vodafone Ireland Limited. These terms and conditions apply in addition to the General Terms and Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services and form part of your contract with us. By availing of the Offer, you are deemed to have read and agree to be bound by the following terms and conditions:

- 1. This Offer is available to "Eligible Customers" only. Eligible Customers are new and existing Vodafone Pay as you go customers, new and existing Vodafone Bill pay customers who sign up to a Vodafone RED Unlimited Bill pay plan on a 24-month or 12-month SIMO contract, 30-day plan and pre-to-post connections during the Offer Period. This offer excludes non-unlimited plans, and mobile broadband plans. "New to Vodafone bill pay" customers mean customers who (a) switch their mobile number to Vodafone from another mobile network provider, (b) are first time connections, or (c) are prepay to post pay connections. For the avoidance of doubt, it includes New to Vodafone bill pay customers who sign up to a 24- month Vodafone Red Unlimited bill pay plan as part of a Red Family account also. Eligibility is determined by Vodafone in accordance with these terms and conditions and Vodafone's decision in respect thereof shall be final.
- 2. The matching trade in offer is valid from 1st November 2023 to 5th January 2024 (the "Offer Period") in Vodafone retail and Vodafone franchisee stores only.

- 3. The Offer applies to Eligible and Relevant handsets only. For a trade in handset to be: a. Eligible: it must be relevant, in good working condition, and it must adhere to conditions set out in the General Trade in Terms and Conditions viewable here; and b. Relevant: it must be one of the following handsets; Xiaomi Note 12 Pro + %G, Xiaomi 13T Pro, Xiaomi 13, Xiaomi 13 Pro, Google Pixel 7, Google Pixel 7 Pro, Google Pixel 8, Google Pixel 8 Pro, Samsung S23, Samsung S23+, Samsung S23 Ultra, Samsung Galaxy Flip 5, Samsung Galaxy Fold 5.
- 4. This Offer is subject to device price changes and to stock availability.
- 5. Vodafone reserves the right to withdraw or extend the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
- 6. Vodafone reserves the right at its absolute discretion to vary or amend these terms and conditions for valid commercial, technical or operational reasons.
- 7. The Offer can be used in conjunction with the Christmas Bill Pay Switching offer pursuant to which New to Vodafone Bill Pay customers can get up to €250 off selected handsets/ up to €200 on any handset on RED Unlimited and RED Unlimited Max / up to €150 any handset on RED Lite(offer period 1st November 2023 to 5th January 2024).
- 8. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to fully revoke the Offer.
- 9. By deciding to avail of the Offer, you agree that we will provide you with service before the expiry of your 14-day cancellation period and you acknowledge that you may be liable for any service charges incurred during the

cancellation period even if you cancel the contract.

10. Except as expressly provided in these terms and conditions, all conditions, terms, warranties and representations whether express or implied by law in relation to the provision of the Offer are excluded to the fullest extent permitted by law. If you have any questions, you can contact us on Live Chat on our Support page, www.Vodafone.ie/support

Online ONLY Offers

Online Minimum €30 Trade In Offer

The following terms and conditions apply to the Online Minimum €30 Trade In Offer (the "Offer"). The promoter of the Offer is Vodafone Ireland Limited. The Offer entitles Vodafone Eligible Customers who trade in an eligible handset during the Offer Period to receive a minimum €30 trade in value. These terms will apply in addition to the General Terms and Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services and any applicable service specific terms. By availing of the Offer, you are deemed to have read and agree to be bound by the following terms and conditions:

1. The Offer is available to Eligible Customers only. Eligible Customers are new and existing Vodafone Pay as You Go customers, new and existing Vodafone Bill pay customers who sign up to a Vodafone RED Unlimited Bill pay plan on a 24-month or 12-month SIMO contract, 30-day plan and pre-to-post connections during the Offer Period. This offer excludes non-unlimited plans, and mobile broadband plans. "New to Vodafone bill pay" customers mean customers who (a) switch their mobile number to Vodafone from another mobile network provider, (b) are first time connections, or (c) switch from a prepay

to post pay connection. For the avoidance of doubt, this includes New to Vodafone bill pay customers who sign up to a 24- month Vodafone Red Unlimited bill pay plan as part of a Red Family account also.

- 2. The Offer is available from 1st November 2023 5th January 2024 (inclusive) ("Offer Period") and is available online only.
- 3. For a handset to be eligible for this Offer, it must be in good working condition, and it must adhere to the conditions set out in the general Trade in Terms and Conditions.
- 4. Customers may avail of this Offer once and trade in one smartphone only.
- 5. Vodafone devices remain subject to price changes and stock availability.
- 6. Vodafone reserves the right to extend this Offer at its sole discretion.
- 7. Eligibility is determined by Vodafone in accordance with these terms and conditions and Vodafone's determination shall be final.
- 8. Vodafone reserves the right to withdraw or extend the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
- 9. Vodafone further reserves the right at its absolute discretion to vary or amend these terms and conditions for valid commercial, technical, or operational reasons.
- 10. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer.
- 11. These Terms & Conditions form part of your contract with us and apply in addition to the General Terms & Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services and any service specific terms. If you have any

questions, you can contact us on Live Chat on our Support page, www.Vodafone.ie/support