

Apple iPhone 18 Pro and iPhone 18 Pro Max Pre-Order Terms and Conditions

These Pre-Order Terms and Conditions (the ‘Pre Order Terms’) govern the placing of pre-orders with Vodafone Ireland Limited (“we,” “us,” or “Vodafone”) for the iPhone 18 Pro, iPhone 18 Pro Max mobile handset devices (the “Eligible Handsets”). Please read these Pre Order Terms carefully before submitting your pre-order. By submitting your pre-order, you agree to be legally bound by these terms:

1. The pre-order period for the Eligible Handsets is available from 12 September, at 1p.m. to 18th September at 7:59 a.m. (the “Pre Order Period”). These devices will be available for general sale thereafter on 18th September.
2. The pre-order is available to Eligible Customers only. Eligible Customers are new and existing customers on a 24-month Vodafone bill pay handset contract with an Eligible Handset or new and existing customers on an eligible Pay as you go plan (online only). The pre-order is open to residents of the Republic of Ireland aged 18 years of age or older, subject to passing our credit check and accepting Vodafone bill pay terms and conditions. Eligibility is determined by Vodafone in accordance with these terms and conditions. We reserve the right not to accept or to cancel your pre-order request if you do not meet any relevant eligibility criteria, status requirements, or credit check.
3. Eligible Customers may submit a pre-order request for the Eligible Handset during the pre-order Period on Vodafone.ie and in Vodafone Retail and Franchise stores.
4. Retail pre-orders are available to new bill pay (including ports from other networks) customers and existing Vodafone bill pay customers. Pre-orders by Pay as you go customers will be accepted online at Vodafone.ie only.
5. The price of the device being pre-ordered will be detailed in the marketing in our website and on our stores. Promotional pricing offers may not be applicable to all Eligible Customers.
6. Please note that the Eligible Handsets for the Pre-order Period are available on a first come, first served basis and all pre-order requests are strictly subject to availability of stock. Pre-orders are available while stock lasts and this facility may be withdrawn to avoid oversubscription or as we deem necessary.
7. Orders will be shipped to you as soon as is practicable, subject to availability. We will endeavour to follow the below timelines for all pre-orders made during the Pre Order Period:

- A. Online pre-orders placed from 1pm on Saturday 12th September 2026 will be delivered from Friday 18th September 2026. Delivery of pre ordered devices is subject to supply from Apple.
- B. All remaining orders will be subject to standard online delivery timelines, and terms and conditions

For all delivery related queries please contact us at our Help and Support hub at Help with bill pay, pay as you go, [Help with bill pay, pay as you go, broadband and TV | Vodafone](#)

- 8. When placing a pre-order, you will be required to provide certain information, such as your address and billing information. You represent and warrant that all such information is accurate, and we will have no responsibility or liability for inaccurate information.
- 9. If for any reason, we cannot fulfil your pre-order, we will cancel your order and refund any payments made. We will endeavour to contact you about this prior to cancelling your order.
- 10. Vodafone reserves the right to vary, withdraw and/or cancel this pre-order offer at any time for valid commercial, technical, operational, and/or regulatory reasons.
- 11. We reserve the right at our absolute discretion to vary, delete or add to any of these Pre Order Terms.
- 12. Except as expressly provided in these Pre Order Terms, all conditions, terms, warranties and representations whether express or implied by law in relation to the provision of the pre-order are excluded to the fullest extent permitted by law.
- 13. In the event of abuse or fraud affecting the proper operation of the pre-order, Vodafone reserves the right, in its sole discretion, to refuse participation in the pre-order and/or to fully revoke the pre-order.
- 14. Eligible Customers acknowledge that they must abide by the applicable local laws and regulations and follow the instructions in the user manual when using the Eligible Handset.
- 15. Eligible Customers acknowledge and agree that Vodafone shall not be responsible for any loss, damage, personal injury, or death suffered by any user while taking up or using the Eligible Handset. Vodafone is not responsible for any death or personal injury caused by the Customer's negligence.
- 16. If you have any questions, you can contact us on Live Chat on our Support page, [Help with bill pay, pay as you go, broadband and TV | Vodafone](#).

17. These Pre Order Terms apply in addition to the General Terms & Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services and form part of your contract with us. When you order from our online shop, our online shop terms will also apply. Additional services selected by you as part of your pre-order may be subject to additional terms and conditions also. All terms and conditions can be viewed at [Terms | Vodafone Ireland](#).