

## Terms and conditions to pre-order iPhone 16

These Pre-Order Terms and Conditions (the “Pre Order Terms”) govern the placing of pre-orders with Vodafone Ireland Limited (“we”, “ us”, or “Vodafone”) for the iPhone 16, iPhone 16 Plus, iPhone 16 Pro and iPhone 16 Pro Max mobile handset devices. Please read these Pre Order Terms carefully before submitting your pre-order. By submitting your pre-order, you agree to be legally bound by these terms:

1. The pre-order period for the iPhone 16, iPhone 16 Plus, iPhone 16 Pro and iPhone 16 Pro Max (“Eligible Handset”) is available from 13th September at 1pm to 20th September 2024 at 07:59am (the “Pre Order Period”). These devices will be available for general sale on 20th September 2024.
2. The pre-order is available to Eligible Customers only. Eligible Customers are customers who sign up to a 24-month Unlimited bill pay contract with an Eligible Handset or eligible Pay as you go plan (online only). The pre-order is open to residents of the Republic of Ireland aged 18 years of age or older, subject to passing our credit check and accepting Vodafone bill pay terms and conditions. Eligibility is determined by Vodafone in accordance with these terms and conditions. We reserve the right not to accept your pre-order request if you do not meet any relevant eligibility criteria, status requirements or credit check.
3. Eligible Customers may submit a pre-order request for iPhone 16, iPhone 16 Plus, iPhone 16 Pro and iPhone 16 Pro Max during the Pre Order Period on Vodafone.ie and Vodafone Retail and Franchise stores.
4. Retail pre-orders are available to new bill pay (including ports from other networks) customers and existing Vodafone bill pay customers. Pre-orders by Pay as you go customers will be accepted online at Vodafone.ie only.
5. Please note that iPhone 16, iPhone 16 Plus, iPhone 16 Pro and iPhone 16 Pro Max stock for the Pre Order Period is available on a first come, first served basis and all pre-order requests are strictly subject to availability of stock. Pre-orders are available while stock lasts, and this facility may be withdrawn to avoid oversubscription or as we deem necessary.
6. Where possible, orders will be shipped to you as soon as is practicable, subject to availability, in order that you may receive it on the release date. We will endeavour to follow the below timelines for all pre-orders made during the Pre Order Period:
  - a. Online pre-orders placed before 1pm on Thursday 19th September 2024 will be delivered on Friday 20th September 2024. Delivery of pre-ordered devices is subject to availability and supply from Apple.
  - b. All remaining orders will be subject to standard online delivery timelines, and terms and conditions.
7. For all delivery related queries please contact us at our Help and Support hub at [Vodafone.ie/support](https://www.vodafone.ie/support)

8. When placing a pre-order, you will be required to provide certain information, such as your address and billing information. You represent and warrant that all such information is accurate, and we will have no responsibility or liability for inaccurate information.
9. If for any reason, we cannot fulfil your pre-order, we will cancel your order and refund any payments made. We will endeavour to contact you about this prior to cancelling your order.
10. Vodafone reserves the right to vary, withdraw and/or cancel this pre-order offer at any time for valid commercial, technical, operational and/or regulatory reasons.
11. We reserve the right at our absolute discretion to vary, delete or add to any of these Pre Order Terms.
12. These Pre Order Terms apply in addition to the General Terms & Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services and form part of your contract with us. When you order from our online shop, our online shop terms will also apply. Additional services selected by you as part of your pre-order may be subject to additional terms and conditions also. All terms and conditions can be viewed at [www.vodafone.ie/terms](http://www.vodafone.ie/terms).