Vodafone Perfect Choice Terms and Conditions (pre 13 June 2011)

- The following terms and conditions of the Vodafone Perfect Choice tariffs ("the Tariffs") are in addition to and form part of the terms and conditions of the Vodafone mobile communications service. In the event of any conflict, these terms and conditions shall prevail.
- 2. Customers who migrate to the Tariffs may not change back to their previous price plan or any plan in that range.
- 3. Vodafone reserves the right to withdraw the Tariffs either generally or in respect of any particular Customer at any time and to vary or amend any element of the tariffs at any time without further notice. These terms and conditions may be varied or amended for any valid commercial, technical or operational reason.
- 4. A bill pay customer on Perfect Choice or Perfect Choice Access can within the first six months of their contract migrate to an equivalent or higher Vodafone bill pay package plan excluding those offered with a Vodafone Simply Contract or legacy price plan. A Perfect Choice or Perfect Choice Access customer may not move to a package plan of a lesser value than that which thev connected/upgraded to, within these six months. Vodafone reserve the right to amend the length of time for which a customer is unable to migrate to an equivalent or lower Vodafone bill pay package plan.
- A Perfect Choice and Perfect Choice Access customer who has served six months on their contract but is still

- within their minimum contract term can move to any Vodafone bill pay package plan excluding those offered with a Vodafone Simply Contract or legacy price plan.
- 6. Customers who avail of the Tariffs will receive the monthly number of minutes and text messages applicable to the Tariff option they choose as advised by Vodafone from time to time (please refer to Vodafone's tariff tables for details). Prices are quoted per minute but are charged on a per second basis. All prices are VAT inclusive.
- 7. Customers may use the monthly allocation of minutes to make calls to other Vodafone Ireland mobile numbers, national fixed line numbers and other national mobile networks. The monthly allocation of minutes cannot be used to call certain numbers (including, but not limited to, international numbers, WAP, e-trieve and Vodafone mobile ISP numbers. LoCall (1890) numbers, CallSave (1850) numbers, FreeFone (1800) numbers, directory enquiry services, easi-connect and premium rate numbers). Under EU Roaming regulations you can use your monthly minutes allocation while roaming in the EU in the same way you use the allowance domestically. For any other destination the monthly allocation cannot be used while roaming
- 8. Customers may use the monthly allocation of text messages to send text messages to other Vodafone Ireland mobile numbers and other Irish mobile numbers. Under EU Roaming regulations you can use your

monthly minutes allocation while roaming in the EU in the same way you use the allowance domestically. For any other destination the monthly allocation cannot be used while roaming

- 9. Customers on Perfect Choice tariffs will receive a monthly sms from Vodafone informing them of their remaining allocation of package minutes and texts mid-way through their billing cycle. Customers cannot choose to opt out of this service. Vodafone Perfect Choice Free Calls and Texts
- 10. Free Vodafone calls and texts are available on Perfect Choice plans, please refer to the <u>Vodafone</u> <u>Free Calls and Texts Add On terms and</u> conditions.