

Red Family Converged Discount Terms and Conditions

The following terms and conditions apply to the Red Family Converged (Mobile and Fixed) discount offer and are in addition to and form part of the General Terms and Conditions of the Vodafone Mobile Telecommunications Service as provided by Vodafone Ireland Limited ("Vodafone"). In the event of any conflict between the General terms and conditions and the terms and conditions set out below, these terms and conditions shall prevail in respect of the Red Family service. All terms are available to view and download from <https://n.vodafone.ie/terms.html>.

These terms and conditions apply to all new and existing Vodafone bill pay mobile customers or Vodafone Home customers who sign up, upgrade, recontract, change or transfer their mobile or fixed price plan on a Red Family Converged account from 27 June 2025 onwards.

By signing up to the Red Family Converged discount offer you agree to the following terms:

1. This offer allows Vodafone consumer bill pay account holders to add additional mobile subscriptions and a single Vodafone Home fixed broadband subscription to their account and receive a monthly discount for each of the third to sixth Eligible Subscriptions added.
2. For the third, fourth, fifth and sixth Eligible Subscription added to an account, the account holder will qualify for a €15 discount per month ("Red Family Converged Discount") for each of these subscriptions. This Red Family Converged Discount will be applied to an Eligible Subscription on the account. The first and second Eligible Subscriptions on the account will not qualify for a Red Family Converged Discount. If an account has more than six Eligible Subscriptions, the seventh and subsequent Eligible Subscriptions will also not qualify for a Red Family Converged Discount. A minimum of least three Eligible Subscriptions are required on an account to qualify for a Red Family Converged Discount being applied. For example, if the account has three Eligible Subscriptions, one Red Family Converged discount will be applied to the account as a result of the third Eligible Subscription being added to that account. If the account has four Eligible Subscriptions, two Red Family Converged Discounts will be applied to the account due to the third and fourth Eligible Subscription being added to the account.
3. An "Eligible Subscription" is a Vodafone consumer bill pay mobile subscription on an eligible Price Plan or a consumer fixed subscription on an eligible Vodafone Home Price Plan. All consumer mobile bill pay and Vodafone Home Price Plans are eligible **except** for the following plans:
 - a. Red Unlimited Sim Only 15 price plan;
 - b. Red Unlimited Simo Only 25 price plan;
 - c. Any One Number price plan;
 - d. Any Vodafone Business or Corporate price plan;
 - e. Any Always Connected price plan;
 - f. Vodafone Home standalone PSTN price plans, and,
 - g. Any Vodafone mobile broadband price plan.

For the avoidance of doubt, Vodafone pay as you go mobile plans are not eligible Price Plans. Eligibility is determined solely by Vodafone in accordance with these terms and conditions.

4. Subscriptions on an account which are not Eligible Subscriptions will not have a Red Family Converged Discount applied to them.
5. Subscriptions on an account which are not Eligible Subscriptions will not qualify or count towards the minimum number of Eligible Subscriptions required to avail of the Red Family Converged Discount (explained in clause 2 above).
6. There will only be one Red Family Converged Discount applied per Eligible Subscription. A Red Family Converged Discount will be applied in respect of one Vodafone Home Broadband subscription per account only.
7. If an existing account holder previously entitled to the Red Family (Mobile Only) Discount adds a Vodafone Home fixed subscription to their account to become eligible for the Red Family Converged Discount, the account holder acknowledges and accepts that the Red Family (Mobile Only) Discount will be removed from their account and the Red Family Converged Discount will be applied to all qualifying Eligible

Subscriptions on their account instead, subject to these Red Family Converged Discount terms and conditions.

8. If an existing account holder previously entitled to the Converged Account Benefit becomes eligible for the Red Family Converged Discount, the Converged Benefit will be removed from the account and replaced with a Red Family Converged Discount which will be applied to a mobile Eligible Subscriptions on the account, subject to these Red Family Converged Discount terms and conditions.
9. The Red Family Converged Discount will only be applied when Eligible Subscriptions are fully connected and for the avoidance of doubt, will not be applied if an Eligible Subscription does not connect.
10. The Red Family Converged Discount can only be applied at time of sign up, change of ownership, recontract, upgrade or tariff change and only if available at the time of that order. The Red Family Converged Discount value applied will be the discount available (if available) at that point in time.
11. If an Eligible Subscription on the account is transferred or removed from the account, is changed to an ineligible subscription, is terminated (via a port or cease request etc) from the account, a Red Family Converged Discount will be removed from the account. If that Eligible Subscription has a Red Family Converged Discount linked to it, that discount will be removed OR if that Eligible Subscription does not have a Red Family Converged Discount linked to it, the most recently applied Red Family Converged Discount on the account will be removed. If an Eligible Subscription that was removed in any way from an account is subsequently re-added and requalifies for a Red Family Converged Discount, the discount value applied will be the current Red Family Converged Discount available at that point in time.
12. If at any stage there is a subsequent Eligible Subscription (for example a seventh Eligible Subscription) which qualifies for a Red Family Converged Discount due to a third/fourth/fifth or sixth Eligible Subscription no longer qualifying for a discount or being removed from the account (see clause 11), a Red Family Converged Discount will be applied to one of the Eligible Subscriptions on the account. This is subject to the Red Family Converged Discount being available at that time and the discount value applied will be the discount available at that time.
13. A Red Family Converged Discount will remain on the account until any of the third to sixth Eligible Subscriptions no longer qualify for the Red Family Converged Discount or until the next change of ownership, upgrade, recommit or tariff change on an Eligible Subscription is processed; in either of these cases one or more of the Red Family Converged Discounts may be removed or amended to the Red Family Converged Discount available at that time. If the Red Family Converged Discount offer is cancelled by Vodafone, all Red Family Converged Discounts will be removed from the account.
14. If any Eligible Subscription is terminated inside of its minimum contract term, an Early Termination Fee will apply. The Early Termination Fee will be calculated on the basis of the monthly Price Plan charge without the Red Family Converged Discount applied.
15. All of the subscriptions on a multiline account are billed on the same bill and through the same payment method but each subscription is subject to its own separate and distinct contract.
16. The account holder is liable for all charges relating to all subscriptions on their Vodafone account. By default, your bill is provided to you online via electronic format. If you would prefer to receive your bill in a paper format, or require additional printed copies of a bill, please contact Customer Care and we will arrange this for you however a charge may apply, details of which are viewable at www.vodafone.ie/rates.
17. The usage for all subscribers will be visible to the account holder and any other contacts authorised by the account holder.
18. Exclusively for billing purposes, the discount(s) will be displayed on your bill against mobile subscriptions only.
19. The Red Family Converged Discount cannot be availed of with any other recurring monthly discount.
20. Where there is any fraud or abuse of the Red Family Converged Discount or for any reason deemed appropriate, Vodafone may at its sole discretion suspend or immediately terminate the Red Family Converged Discount, a subscription on the account or the entire account
21. Vodafone reserves the right to extend, vary and/or cancel this discount at any time for valid commercial, technical, operational and/or regulatory reasons.
22. We reserve the right at our absolute discretion to vary, delete or add to any of these Terms and Conditions.
23. See www.vodafone.ie/terms for full bill pay mobile and Vodafone Home broadband terms and conditions.

Reviewed: 22 May 2025