

## One Big Switch offer

The following terms and conditions apply to an offer pursuant to which Eligible Customers purchasing Vodafone services via One Big Switch can receive (i) a €60 discount (€10 each month for 6 months) off the cost of their Vodafone Home contract (the “Offer”), (ii) subject to adding TV to their Vodafone Home contract, an additional €30 discount (€5 off each month for 6 months) and (iii) subject to adding Always Connected to their Vodafone Home contract, an additional €15 discount (€5 off each month for 3 months). The promoter of the Offer is Vodafone Ireland Limited. By availing of the Offer, you are deemed to have read and agree to be bound by the following terms and conditions:

1. The Offer is available to “Eligible Customers” only. Eligible Customers are:
  - a. new Vodafone Home customers who create a new fixed broadband connection with Vodafone on a 12-month minimum term contract during the Offer Period;
  - b. new Vodafone Home customers who create a Broadband and Vodafone TV PLAY Bundle with Vodafone on a 12-month minimum term contract during the Offer Period;
  - c. existing Vodafone fixed home broadband customers upgrading from low speed plan (less than 100mbps) to Fibre network (500mbps or higher) with Vodafone on a 12-month minimum term contract during the Offer Period; or
  - d. existing Vodafone fixed home broadband customers who add Vodafone TV PLAY to their account on a 12-month minimum term contract during the Offer Period. The 12-month minimum term contract broadband and TV PLAY products must run concurrently and broadband contract renewal may be required.
2. This Offer may be availed of via One Big Switch only.
3. Eligibility is determined by Vodafone in accordance with these terms and conditions and Vodafone's decision in respect thereof shall be final.
4. The Offer is valid between 28<sup>th</sup> of September 2024 – 10<sup>th</sup> of January 2025 inclusive (the “Offer Period”).
5. Eligible Customers will receive, subject to meeting the required conditions, the following discounts pursuant to this Offer (the “Discounts”):
  - a. A €10 discount on their Vodafone Home bill each month for the first 6 months of their 12-month contract (maximum €60 discount). Vodafone Fibre Broadband packages start from €40 per month depending on package chosen.
  - b. Subject to adding TV to their Vodafone Home contract, a further €5 discount on their Vodafone Home bill each month for the first 6 months of

- their 12-month contract (maximum €30 discount). Vodafone TV packages start from €25 per month depending on the package chosen.
- c. Subject to adding Always Connected to their Vodafone Home contract, a further €5 discount on their Vodafone Home bill each month for the first 3 months of their 12-month contract (maximum €15 discount). Vodafone Always connected is €5 per month thereafter on a rolling contract.
  - d. Existing Vodafone mobile bill pay customers who add a broadband service to their existing account will automatically receive an additional €5 per month “mobile and broadband” discount on their monthly bill, provided they retain their mobile and home service on the one account.
6. Offer subject to signing up to a 12-month minimum term Vodafone Home services contract. Early termination charges will apply if you cancel your service before the end of your minimum term. Out of contract standard pricing applies. For full details on pricing please visit [www.vodafone.ie/rates](http://www.vodafone.ie/rates).
  7. This Offer is subject to availability at your geographical location, as identified by Vodafone, and is subject to mandatory direct debit.
  8. Discounts may not be exchanged for cash.
  9. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to rescind any Discounts rewarded pursuant to the Offer.
  10. Speeds based on maximum attainable download speed, subject to network coverage, customer device capability and service usage. Minimum Vodafone Broadband connection fixed speed of 5Mbps required for Simply Broadband, minimum of 20Mbps required for Vodafone TV and minimum of 28Mbps required for Wireless Multiroom. Fair usage policies apply to Talk packages only. For full details on the Vodafone Home standard tariffs please visit [www.vodafone.ie/rates](http://www.vodafone.ie/rates).
  11. These Terms & Conditions form part of your contract with us and apply in addition to the Vodafone Fixed Telecommunications and Broadband General Terms & Conditions (which can be found here: <https://n.vodafone.ie/terms/fixed.html>) and any service specific terms.
  12. Vodafone reserves the right to withdraw or extend this Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
  13. We reserve the right at our absolute discretion to vary, delete or add to any of these Terms and Conditions for valid commercial, technical, or operational reasons.
  14. Except as expressly provided in these terms and conditions, all conditions, terms, warranties, and

representations whether express or implied by law in relation to the provision of the Offer are excluded to the fullest extent permitted by law.

If you have any questions, you can contact us on Live Chat on our Support page, [www.vodafone.ie/support](http://www.vodafone.ie/support)