

Vodafone Home Phone, Broadband and TV charges

These out of bundle charges apply if you are on the following Vodafone Home plans:

- Home Unlimited
- Home Essentials
- Simply Broadband
- Vodafone Talk
- Gigabit Broadband
- Vodafone TV & Broadband
- Vodafone TV Plus & Broadband

RATES AS OF JULY 4 2014 - VAT INCLUSIVE. All rates are in euro cent per minute unless otherwise stated. Calls are rounded up the nearest minute and cent. All calls are charged per minute unless otherwise stated.

Mobile

	Evening	Daytime	Weekend	Setup charge	Minimum charge
MOBILE SATELLITE SERVICE	702.42	702.42	702.42	0.00	0.00
Meteor	22.00	22.00	22.00	9.8	0.00
O2	22.00	22.00	22.00	9.8	0.00
Tesco Mobile	22.00	22.00	22.00	9.8	0.00
three Network	22.00	22.00	22.00	9.8	0.00
Eircom mobile	22.00	22.00	22.00	9.8	0.00
Vodafone	22.00	22.00	22.00	9.8	0.00

Imagine Mobile	22.00	22.00	22.00	9.8	0.00
Local and national					
	Evening	Daytime	Weekend	Setup charge	Minimum charge
VODAFONE DIRECTORY	80.31	80.31	80.31	80.31	0.00
Eircom - 1901	0.00	0.00	0.00	0.00	0.00
1902	0.00	0.00	0.00	0.00	0.00
1903	0.00	0.00	0.00	0.00	0.00
BT - 1904	0.00	0.00	0.00	0.00	0.00
Meteor - 1905	0.00	0.00	0.00	0.00	0.00
SwiftCall - 1906	0.00	0.00	0.00	0.00	0.00
Vodafone - 1907	0.00	0.00	0.00	0.00	0.00
Chorus/NTL - 1908	0.00	0.00	0.00	0.00	0.00
O2 - 1909	0.00	0.00	0.00	0.00	0.00
11811	200.00	200.00	200.00	200.00	0.00
11818	200.00	200.00	200.00	200.00	0.00
11850	200.00	200.00	200.00	200.00	0.00

11860	200.00	200.00	200.00	200.00	0.00
11888	350.00	350.00	350.00	350.00	0.00
VOIP	4.50	4.50	4.50	9.80	0.00
VOIP CALLS IRELAND	4.50	4.50	4.50	9.80	0.00
Free	0.00	0.00	0.00	0.00	0.00
Perlico - 1912	0.00	0.00	0.00	0.00	0.00
Three - 1913	0.00	0.00	0.00	0.00	0.00
11890	350.00	350.00	350.00	350.00	350.00
Eircom PYG 1891	4.50	4.50	4.50	9.80	0.00
Eircom PYG 1892	4.50	4.50	4.50	9.80	0.00
Eirpage 821	4.50	4.50	4.50	9.80	0.00
Eirpage 822	4.50	4.50	4.50	9.80	0.00
Anytime Dial-Up	4.50	4.50	4.50	9.80	0.00
Local	4.50	4.50	4.50	9.80	0.00
Local Rate access	4.50	4.50	4.50	9.80	0.00
National	4.50	4.50	4.50	9.80	0.00

Perlico Internet	1.94	1.94	1.94	9.80	0.00
Universal Access Service	4.50	4.50	4.50	9.80	0.00
BT Dialup Surf No Limits	0.00	0.00	0.00	0.00	0.00
BT Dialup Netsmart	0.00	0.00	0.00	0.00	0.00
0818 (Universal Access) mobile to landline number*	4.50	4.50	4.50	9.80	0.00

* Calls are deducted from your price plan minutes first, then mobile to landline rates are charged as per your price plan. This will be displayed in your bills as standard rate numbers.

International rates

	To a fixed line	To a mobile	Setup charge
UK	12.00c	23.37c	9.80c (to fixed line only)
EU Countries	23.37c	23.37c	0.00c
Other Europe	30.00c	40.00c	9.80c
USA & Canada	12.00c	12.00c	9.80c
Rest of the world	195.00c	195.00c	9.80c

UK - United Kingdom

EU Countries – Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden & United Kingdom The list of countries subject to the cap also include Aland Islands, Bonaire, Canary Islands, Ceuta, Curacao, French Guiana, French West Indies, Gibraltar, Guadeloupe, Guernsey, Iceland, Isle Of Man, Jersey, La Desirade, Liechtenstein, Madeira, Martinique, Mayotte, Melilla, Norway, Reunion, Saba, Saint Barthelemy, Saint Eustatius / Statia, Saint Kitts And Nevis, Saint Martin / Sint Maarten, Suriname, Switzerland & Vatican State.

Other Europe Countries - Albania, Andorra, Australia, Azerbaijan, Belarus, Bosnia & Hercegovina, Cyprus (Turkey), Faroe Islands, Georgia, Greenland, Kosovo, Macedonia, Moldova, Monaco, Montenegro, New Zealand, Russia, San Marino, Serbia, Tunisia, Turkey, Ukraine

USA & Canada - United States of America & Canada

Rest of the World - Afghanistan, Algeria, Angola, Anguilla, Antigua & Barbuda, Argentina, Armenia, Aruba, Ascension Island, Bahamas, Bahrain, Bangladesh, Barbados, Belize, Benin, Bermuda, Bhutan, Bolivia, Botswana, Brazil, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde Island, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Comoros, Congo, Congo Democratic Republic, Cook Islands, Costa Rica, Cuba, Guantanamo Bay, Cyprus (Turkey) Mobile, Diego Garcia, Djibouti, Dominica, Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Polynesia, Gabon, Ghana, Grenada, Guam, Guatemala, Guinea, Guinea Bissau, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kiribati, Korea North, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libya, Macao, Madagascar, Malawi, Malaysia, Maldives, Mali, Marshall Islands, Mauritania, Mauritius, Mexico, Micronesia, Mongolia, Montserrat, Morocco, Mozambique, Myanmar, Namibia, Nauru, Nepal, New Caledonia, Nicaragua, Niger, Nigeria, Northern Mariana, Oman, Pakistan, Palau, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Rwanda, Samoa American, Samoa Western, Sao Tome & Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Singapore, Solomon Islands, Somalia, South Africa, South Sudan, Sri Lanka, St Helena, St Lucia, St Pierre & Miquelon, St Vincent & Gren., Sudan, Swaziland, Syria, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tokelau, Tonga, Trinidad & Tobago, Tunisia Mobile, Turkmenistan, Turks & Caicos, Tuvalu, Uganda, United Arab Emirates, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Virgin Islands UK, Virgin Islands US, Wake Island, Wallis & Futuna, Yemen, Zambia, Zimbabwe

Call barring charges

Charge		Connection	Monthly
Temporary off service	Temporary off service	€24.58	€0.00
Outward service barred	Outgoing calls barred	€24.58	€4.61
Freefone access	Freefone access	€24.58	€3.06
Inward service barred	Incoming calls barred	€24.58	€3.99
PRS+ISD+XCH+STD barred	Premium rate , international , calls barred	€24.58	€3.99
PRS+ISD+XCH barred	Premium rate & calls barred	€24.58	€3.99
PRS+ISD barred	Premium rate & calls barred	€24.58	€3.99
PRS+mobile barred	Premium rate & mobile calls barred	€24.58	€3.99
PRS barred	Premium rate calls barred	€0.00	€0.00

Other charges

Wireless Modem	Modem is loaned to you at no cost and must be returned at the end of the relevant subscription
Modem non return fee - devices issued before 11/01/16	€30
Modem non return fee - devices issued on or after	€60

**11/01/16 Huawei HG 659
and VOX 3**

**Modem non return fee -
devices issued on or after
21/11/19
VOX 3**

€70

**TV equipment non return
fee**

€120

**Multi-room non return fee -
devices issued on or after
21/11/2019**

€100

Replacement modem

€60

Installation fee

Landline connection standard cost €49, but free if landline is already in place;
Non fibre Vodafone packages (up to 24Mbps): €49 once off charge;
Simply broadband packages (up to 100Mbps): €49 once off charge;
Vodafone fibre broadband from 150Mbps to 500Mbps packages: €99 once off charge;
Vodafone Gigabit Broadband 1GBps: €99 once-off charge.

**Engineer modem
installation (optional/if
requested)**

€30

**Missed engineer
appointment**

€25

Disconnection

If the customer terminates the contract after expiry of the cooling-off period, but during the minimum term, the customer shall be

	required to pay a fee equal to the monthly commitment multiplied by the remaining months of the minimum term.
Voice /Broadband Service Downgrade Fee	€25 downgrade fee applies after expiry of the cooling-off period, but during the minimum term. You will be subject to a new minimum term from the date of the downgrade.
TV Service Downgrade Fee	A downgrade fee of €150 applies to customers who signed up to TV services and who wish to downgrade their TV service to another service during the minimum contract term (after the expiry of the cooling-off period). You will be subject to a new minimum term from the date of the downgrade.
Red Protect (device protection and antivirus)	€2.99 per month (1 licence pack) €3.99 per month (3 licence pack) €5.99 per month (5 licence pack) €6.99 per month (8 licence pack)
Paper copies of bills	€2.00 per bill copy, provided at the customer's request.
Late payment fee	€10 per event. This will be applied if your Direct Debit fails due to insufficient funds in your account, on the second and subsequent failed attempts.
Reconnection fee	€25.00
Standard phone / DECT handset rental (effective 17/02/2014)	€2.82 per month

Call management services

Service	Connection / Setup	Monthly	Check	Cancellation	Call charge
Call forwarding	€0.29	€0.00	€0.14	€0.00	The appropriate standard call charges will apply to the call forwarded portion of the call
Number diversion service	€36.30	€10.15	€0.00	€0.00	The appropriate standard call charges will apply to the call forwarded portion of the call
Call waiting	€0.00	€0.00	€0.00	€0.00	
Three-way calling	€0.00	€0.00	€0.00	€0.00	Normal charge for each element of 3 way call
Abbreviated calling	€0.14	€0.00	€0.14	€0.14	
Hotline service	€0.00	€0.00	€0.00	€0.00	
Call answering	€0.00	€1.46	€0.00	€0.00	
Family Mailbox	€0.00	€2.20	€0.00	€0.00	
Caller display	€0.00	€0.00	€0.00	€0.00	
Ringback	€0.11	€0.00	€0.00	€0.00	

Premium

	Evening	Daytime	Weekend	Setup charge	Minimum charge
VOIP	4.50	4.50	4.50	9.80	0.00
VOIP calls Ireland	4.50	4.50	4.50	9.80	0.00
International premium	702.42	702.42	702.42	0.00	0.00
Premium 1560	180.00	180.00	180.00	6.70	0.00
International Freephone Service	0.00	0.00	0.00	0.00	0.00
Mobile satellite service	702.42	702.42	702.42	0.00	0.00
PREMIUM 1511	0.00	0.00	0.00	0.00	50.00
PREMIUM 1512	0.00	0.00	0.00	0.00	50.00
PREMIUM 1513	0.00	0.00	0.00	0.00	70.00
PREMIUM 1514	0.00	0.00	0.00	0.00	90.00
PREMIUM 1515	0.00	0.00	0.00	0.00	120.00
PREMIUM 1516	0.00	0.00	0.00	0.00	180.00
PREMIUM 1517	0.00	0.00	0.00	0.00	250.00

PREMIUM 1518	0.00	0.00	0.00	0.00	350.00
PREMIUM 1520	30.00	30.00	30.00	0.00	7.00
PREMIUM 1530	50.00	50.00	50.00	0.00	6.70
PREMIUM 1540	70.00	70.00	70.00	0.00	6.70
PREMIUM 1550	120.00	120.00	120.00	0.00	6.70
PREMIUM 1560	180.00	180.00	180.00	0.00	7.00
PREMIUM 1570	240.00	240.00	240.00	0.00	6.70
PREMIUM 1580	295.00	295.00	295.00	0.00	6.70
PREMIUM 1590	350.00	350.00	350.00	0.00	6.70
PREMIUM 1599	0.00	0.00	0.00	0.00	350.00

Vodafone at Home legacy plans

If you're on one of our older Vodafone at Home plans, you'll find details of your plan below. To switch to one of our new unlimited plans and choose from Home Unlimited, Home Essentials or Simply Broadband call **1800 805 018** or request a call back.

Vodafone at home legacy plans

Vodafone Simply Broadband

- €40 per month
- 20GB broadband usage allowance

Vodafone Simply Broadband Max

- €45 per month
- Unlimited broadband usage allowance

Vodafone Home

- €50 per month
- Unlimited broadband usage allowance
- 100 minutes to Irish mobiles, landlines or over 20 top international landline destinations

Vodafone Home Extra

- €57.50 per month
- Unlimited broadband usage allowance
- Unlimited anytime calls to Irish and UK landlines
- 100 minutes to Irish mobiles, landlines or over 20 top international landline destinations

Vodafone Home Max

- €65 per month
- Unlimited broadband usage allowance
- Unlimited anytime calls to Irish and UK landlines
- 200 minutes to Irish mobiles, landlines or over 20 top international landline destinations
- 30 extra minutes to call mobiles in Australia, New Zealand, USA and the UK

Broadband and Home Phone Legacy Plan Charges

On one of our older home phone & broadband plans? You'll find all your costs and other charges here. Please note, these plans are no longer available to buy.

Vodafone at Home charges

These charges apply if you are on the following Vodafone at Home plans:

Vodafone Simply Broadband
Vodafone Simply Broadband Max
Vodafone Simply Talk
Vodafone Home
Vodafone Home Extra
Vodafone Home Max

Mobile

	Evening	Daytime	Weekend	Setup charge	Minimum charge
MOBILE SATELLITE SERVICE	702.42	702.42	702.42	0.00	0.00
Meteor	21.00	21.00	21.00	7.00	0.00
O2	21.00	21.00	21.00	7.00	0.00
Tesco Mobile	21.00	21.00	21.00	7.00	0.00
Three Network	20.33	20.33	20.33	7.00	0.00
Eircom mobile	21.00	21.00	21.00	7.00	0.00
Vodafone	20.33	20.33	20.33	7.00	0.00
Imagine Mobile	20.33	20.33	20.33	7.00	0.00

Local and national

	Evening	Daytime	Weekend	Setup charge	Minimum charge
VODAFONE DIRECTORY	80.31	80.31	80.31	80.31	0.00
Eircom - 1901	0.00	0.00	0.00	0.00	0.00
1902	0.00	0.00	0.00	0.00	0.00
1903	0.00	0.00	0.00	0.00	0.00
BT - 1904	0.00	0.00	0.00	0.00	0.00
Meteor - 1905	0.00	0.00	0.00	0.00	0.00
SwiftCall - 1906	0.00	0.00	0.00	0.00	0.00
Vodafone - 1907	0.00	0.00	0.00	0.00	0.00
Chorus/NTL - 1908	0.00	0.00	0.00	0.00	0.00
O2 - 1909	0.00	0.00	0.00	0.00	0.00
11811	150.00	150.00	150.00	125.00	0.00
11818	162.00	162.00	162.00	162.00	0.00
11850	150.00	150.00	150.00	288.00	0.00
11860	162.00	162.00	162.00	288.00	0.00
11888	81.00	81.00	81.00	81.00	0.00

VOIP	4.00	4.00	4.00	7.00	0.00
VOIP CALLS IRELAND	4.00	4.00	4.00	7.00	0.00
Free	0.00	0.00	0.00	0.00	0.00
Perlico - 1912	0.00	0.00	0.00	0.00	0.00
Three - 1913	0.00	0.00	0.00	0.00	0.00
11890	80.31	80.31	80.31	113.00	0.00
Eircom PYG 1891	4.00	4.00	4.00	7.00	0.00
Eircom PYG 1892	4.00	4.00	4.00	7.00	0.00
Eirpage 821	4.00	4.00	4.00	7.00	0.00
Eirpage 822	4.00	4.00	4.00	7.00	0.00
11890	80.31	80.31	80.31	113.00	0.00
11824	85.37	85.37	85.37	85.37	0.00
11827	85.37	85.37	85.37	85.37	0.00
Anytime Dial-Up	4.00	4.00	4.00	7.00	0.00
Local	4.00	4.00	4.00	7.00	0.00
Local Rate access	4.00	4.00	4.00	7.00	0.00

National	4.00	4.00	4.00	7.00	0.00
Perlico Internet	1.27	3.84	1.27	7.00	0.00
Universal Access Service	4.00	4.00	4.00	7.00	0.00
BT Dialup Surf No Limits	0.00	0.00	0.00	0.00	0.00
BT Dialup Netsmart	0.00	0.00	0.00	0.00	0.00

International rates

	To a fixed line	To a mobile
UK	11.00c	23.37c
EU Countries	23.37c	23.37c
Other Europe	35.58c	76.24c
East Europe	45.74c	90.47c
USA & Canada	11.00c	29.36c
Australia and NZ	45.74c	90.47c
Rest of the World	150.00c	200.00c

UK - United Kingdom

EU Countries – Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden & United Kingdom The list of countries subject to the cap also include Aland Islands, Bonaire, Canary Islands, Ceuta, Curacao, French Guiana, French West Indies, Gibraltar, Guadeloupe, Guernsey, Iceland, Isle Of Man, Jersey, La Desirade, Liechtenstein, Madeira, Martinique, Mayotte, Melilla, Norway, Reunion, Saba, Saint Barthelemy, Saint Eustatius / Statia, Saint Kitts And Nevis, Saint Martin / Sint Maarten, Suriname, Switzerland & Vatican State.

Other Europe Countries - Andorra, Belarus, Greenland, Macedonia, Moldova, Monaco, Turkey & Ukraine

East Europe - Albania, Bosnia, Montenegro & Serbia

USA & Canada - United States of America & Canada

Australia & NZ - Australia & New Zealand

Rest of the world - Rest of the world (excl. Cuba Guantanamo Bay, Kazakhstan, Midway Islands, Wake Island and Zaire for which the charge is 86.05c for fixed lines; and excl. Eritrea Mobile, Kazakhstan Mobile, Korea North Mobile, Turkmenistan Mobile, Yugoslavia Mobile and Zaire Mobile for which the charge is 150.00c for mobiles)

Call barring charges

Charge		Connection	Monthly
Temporary off service	Temporary off service	€24.58	€0.00
Outward service barred	Outgoing calls barred	€24.58	€4.61
Freefone access	Freefone access	€24.58	€3.06
Inward service barred	Incoming calls barred	€24.58	€3.99
PRS+ISD+XCH+STD barred	Premium rate , international , calls barred	€24.58	€3.99
PRS+ISD+XCH barred	Premium rate & calls barred	€24.58	€3.99
PRS+ISD barred	Premium rate & calls barred	€24.58	€3.99
PRS+mobile barred	Premium rate & mobile calls barred	€24.58	€3.99
PRS barred	Premium rate calls barred	€0.00	€0.00

Other charges

Wireless Modem	From free, subject to 24 month contract
Connection	€30.00
Replacement modem	€60.00
Landline connection	Standard cost €50.00, but free if landline is already in place
Installation fee	Non fibre Vodafone packages (up to 24Mbps): FREE Vodafone fibre broadband packages: FREE on 24 month contract, €29.99 on 18 month contract, €39.99 on a 12 month contracts
Engineer modem installation (optional/if requested)	From €30, subject to a 24 month contract
Missed engineer appointment	€25
Disconnection	If the customer terminates the contract after expiry of the cooling-off period, but during the minimum term, the customer shall be required to pay a fee equal to the monthly commitment multiplied by the remaining months of the minimum term.
Service Upgrade	€0.00
Service Downgrade	€25.00
PC Protection(1 licence)	Free for the first 3 months, followed by €2.99 per month.
Paper bill	€2.00 per bill. Vodafone reserves the right not to apply this charge to packages provided prior to 01 September 2010 that do not include a fixed broadband service.
Paper copies of bills	€2.00 per bill copy, provided at the Customer's request.

Direct debit failure	€5.00 per direct debit failure, where such failure is not attributable to Vodafone.
-----------------------------	---

Late payment fee	€10.00 per event.
-------------------------	-------------------

Standard phone / DECT handset rental (effective 17/02/2014)	€2.82 per month (VAT inclusive).
--	----------------------------------

Call management services

Service	Connection / Setup	Monthly	Check	Cancellation	Call charge
Call forwarding	€0.29	€0.00	€0.14	€0.00	The appropriate standard call charges will apply to the call forwarded portion of the call
Number diversion service	€36.30	€10.15	€0.00	€0.00	The appropriate standard call charges will apply to the call forwarded portion of the call
Call waiting	€0.00	€0.00	€0.00	€0.00	
Three-way calling	€0.00	€0.00	€0.00	€0.00	Normal charge for each element of 3 way call
Abbreviated calling	€0.14	€0.00	€0.14	€0.14	
Hotline service	€0.00	€0.00	€0.00	€0.00	
Call answering	€0.00	€1.46	€0.00	€0.00	

Family Mailbox	€0.00	€2.20	€0.00	€0.00		
Caller display	€0.00	€0.00	€0.00	€0.00		
Ringback	€0.11	€0.00	€0.00	€0.00		
Premium						
		Evening	Daytime	Weekend	Setup charge	Minimum charge
VOIP		4.00	4.00	4.00	7.00	0.00
VOIP CALLS IRELAND		4.00	4.00	4.00	7.00	0.00
INTERNATIONAL PREMIUM		702.42	702.42	702.42	0.00	0.00
PREMIUM 1560		180.00	180.00	180.00	0.00	6.70
International Freephone Service		0.00	0.00	0.00	0.00	0.00
MOBILE SATELLITE SERVICE		702.42	702.42	702.42	0.00	0.00
PREMIUM 1511		0.00	0.00	0.00	0.00	50.00
PREMIUM 1520		30.00	30.00	30.00	0.00	6.70
PREMIUM 1540		70.00	70.00	70.00	0.00	7.00
PREMIUM 1550		120.00	120.00	120.00	0.00	7.00
PREMIUM 1570		240.00	240.00	240.00	0.00	7.00

PREMIUM 1580	295.00	295.00	295.00	0.00	7.00
PREMIUM 1590	350.00	350.00	350.00	0.00	7.00
PREMIUM 1599	350.00	350.00	350.00	0.00	350.00
PREMIUM 1513	0.00	0.00	0.00	0.00	70.00
PREMIUM 1514	0.00	0.00	0.00	0.00	90.00
PREMIUM 1515	0.00	0.00	0.00	0.00	120.00
PREMIUM 1516	0.00	0.00	0.00	0.00	180.00
PREMIUM 1517	0.00	0.00	0.00	0.00	250.00
PREMIUM 1518	0.00	0.00	0.00	0.00	350.00
PREMIUM 1512	0.00	0.00	0.00	0.00	50.00
PREMIUM 1530	50.00	50.00	50.00	0.00	7.00
PREMIUM 1598	350.00	350.00	350.00	0.00	350.00

RATES AS OF MAY 18 2013 - VAT INCLUSIVE. All rates are in euro cent per minute unless otherwise stated. Calls are rounded up the nearest minute and cent. All calls are charged per minute unless otherwise stated.

Monthly plan costs

Home phone and broadband plans

Plan	Monthly price	Usage allowance	Download speed	Free calls
Value Broadband + Talk Off-peak	€45.00	40GB	up to 24Mb	Free local and national off-peak 200 off-peak minutes to Vodafone mobiles
Value Broadband + Talk Anytime	€50.00	40GB	up to 24Mb	Free local and national anytime 200 minutes to 3 nominated Vodafone mobiles
Ideal Broadband + Talk Off-peak	€53.00	120GB	up to 24Mb	Free local and national off-peak Free off-peak UK calls - for existing Vodafone bill pay mobile customers 200 off-peak minutes to Vodafone mobiles
Ideal Broadband + Talk Anytime	€57.00	120GB	up to 24Mb	Free local and national anytime Free off-peak UK calls - for existing Vodafone bill pay mobile customers 200 minutes to 3 nominated Vodafone mobiles
Ultimate Broadband + Talk Off-peak	€60.00	350GB	up to 24Mb	Free local and national off-peak Free off-peak UK calls - for existing Vodafone bill pay mobile customers 200 off-peak minutes to Vodafone mobiles
Ultimate Broadband + Talk Anytime	€64.00	350GB	up to 24Mb	Free local and national anytime Free off-peak UK calls - for existing Vodafone bill pay mobile customers 200 minutes to 3 nominated Vodafone mobiles

Broadband only

Plan	Monthly price	Usage allowance	Download speed
Simply Broadband	€36.99	15GB	up to 24Mb
Value Broadband	€45.00	40GB	up to 24Mb
Ideal Broadband	€53.00	120GB	up to 24Mb
Ultimate Broadband	€60.00	350GB	up to 24Mb

Home phone only

Plan	Monthly price	Free calls
Talk Off-peak	€35.00	Free off-peak unlimited local & national calls 200 off-peak minutes to Vodafone mobiles
Talk Anytime	€42.00	Free anytime unlimited local & national calls 200 anytime minutes to 3 nominated Vodafone mobiles
Talk Off-peak Extra	€44.00	Free off-peak unlimited local & national calls 200 off-peak minutes to Vodafone mobiles 100 off-peak mins to international landlines & Irish mobiles
Talk Anytime Extra	€54.00	Free anytime unlimited local & national calls 200 anytime minutes to 3 nominated Vodafone mobiles 100 anytime mins to international landlines & Irish mobiles

Other charges

Home phone rates

Call type	Anytime
Irish mobile	20.33c
UK fixed lines	9.15c
UK mobile	29.48c
Europe fixed lines	35.58c
Europe mobile	76.24c
East Europe fixed lines	45.74c
East Europe mobile	90.47c
USA & Canada fixed lines	9.15c
USA mobile	9.15c
Canada mobile	29.36c
Australia and NZ fixed lines	45.74c
Australia and NZ mobile	90.47c

Rest of the world fixed lines	86.40c
Rest of the world mobile	147.4c

UK -- United Kingdom

Europe -- Andorra, Austria, Belarus, Belgium, Cyprus (excl. Cyprus (Turkey)), Denmark, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Iceland, Italy, Liechtenstein, Luxembourg, Macedonia, Malta, Moldova, Monaco, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland, Turkey, Ukraine & Vatican

East Europe -- Albania, Bosnia, Bulgaria, Croatia, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Montenegro, Poland, Romania, Serbia, Slovakia & Slovenia

USA & Canada -- United States of America & Canada

Australia & NZ -- Australia & New Zealand

Rest of the world -- Rest of the world (excl. Azores, Canary Islands, Cuba Guantanamo Bay, Kazakhstan, Midway Islands, Wake Island, Yugoslavia and Zaire for which the charge is 86.05c for fixed lines; and excl. Eritrea Mobile, Kazakhstan Mobile, Korea North Mobile, Turkmenistan Mobile, Yugoslavia Mobile and Zaire Mobile for which the charge is 146.79c for mobiles)

Other call charges

Call type	Per-call charge (cent)	Min call charge (cent)	Peak (cent)	Off peak (cent)	Weekend (cent)
Local and national	6.61	0.00	3.85	1.27	1.27
11811	0.00	125.00	150.00	150.00	150.00
11818	0.00	162.00	162.00	162.00	162.00
11850	0.00	288.00	150.00	150.00	150.00
11860	0.00	288.00	162.00	162.00	162.00

11890	0.00	113.00	80.31	80.31	80.31
11888	0.00	81.00	81.00	81.00	81.00
1512	0.00	50.00	0.00	0.00	0.00
1513	0.00	70.00	0.00	0.00	0.00
1514	0.00	90.00	0.00	0.00	0.00
1515	0.00	120.00	0.00	0.00	0.00
1516	0.00	180.00	0.00	0.00	0.00
1517	0.00	250.00	0.00	0.00	0.00
1518	0.00	350.00	0.00	0.00	0.00
1520	0.00	6.70	30.00	30.00	30.00
1530	0.00	6.70	50.00	50.00	50.00
1540	0.00	6.70	70.00	70.00	70.00
1550	0.00	6.70	120.00	120.00	120.00
1560	0.00	6.70	180.00	180.00	180.00
1570	0.00	6.70	240.00	240.00	240.00
1580	0.00	6.70	295.00	295.00	295.00

1590	0.00	6.70	350.00	350.00	350.00
1599	350.00	350.00	350.00	350.00	350.00
700	6.61	0.00	33.03	33.03	33.03
0818	6.61	0.00	3.85	1.27	1.27
1891	6.61	0.00	3.85	1.27	1.27
1892	6.61	0.00	3.85	1.27	1.27
190X	0.00	0.00	0.00	0.00	0.00
1904	0.00	0.00	0.00	0.00	0.00
Satellite	0.00	0.00	702.42	702.42	702.42
082/08221	6.61	0.00	3.85	1.27	1.27
8224	6.61	0.00	3.86	1.28	1.28

Call management services

Service	Connection/ Setup	Monthly	Check	Cancellation	Call charge
Call forwarding	€0.29	€0.00	€0.14	€0.00	The appropriate standard call charges will apply to the call forwarded portion of the call

Number diversion service	€36.30	€10.15	€0.00	€0.00	The appropriate standard call charges will apply to the call forwarded portion of the call
Call waiting	€0.00	€0.00	€0.00	€0.00	
Three-way calling	€0.00	€0.00	€0.00	€0.00	Normal charge for each element of 3 way call
Abbreviated calling	€0.14	€0.00	€0.14	€0.14	
Hotline service	€0.00	€0.00	€0.00	€0.00	
Call answering	€0.00	€1.46	€0.00	€0.00	
Family Mailbox	€0.00	€2.20	€0.00	€0.00	
Caller display	€0.00	€0.00	€0.00	€0.00	
Ringback	€0.11	€0.00	€0.00	€0.00	

Call barring charges

Charge	Connection	Monthly
Temporary off service	€24.58	€0.00
Outward service barred	€24.58	€4.61
Freefone access	€24.58	€3.06
Inward service barred	€24.58	€3.99

PRS+ISD+XCH+STD barred	€24.58	€3.99
PRS+ISD+XCH barred	€24.58	€3.99
PRS+ISD barred	€24.58	€3.99
PRS+mobile barred	€24.58	€3.99
PRS barred	€0.00	€0.00

Other charges

Wireless Modem Standard charge €79.99

Connection €30.00 (promotional price €0.00)

Landline connection €50.00 (promotional price €0.00)

Disconnection If the customer terminates the contract after expiry of the cooling-off period, but during the minimum term, the customer shall be required to pay a fee equal to the monthly commitment multiplied by the remaining months of the minimum term.

Service Upgrade €0.00

Service Downgrade €25.00

PC Protection (1 licence) Free for the first 3 months, followed by €3.99 per month.

PC Protection (3 licence)	Free for the first 3 months, followed by €9.14 per month.
----------------------------------	---

Paper bill	€2.00 per bill. Vodafone reserves the right not to apply this charge to packages provided prior to 01 September 2010 that do not include a fixed broadband service.
-------------------	---

Paper copies of bills	€2.00 per bill copy, provided at the Customer's request.
------------------------------	--

Direct debit failure	€5.00 per direct debit failure, where such failure is not attributable to Vodafone.
-----------------------------	---

Late payment fee	€10.00 per event.
-------------------------	-------------------

Line rental only

Service	Monthly price
---------	---------------

Vodafone Talk	€25
----------------------	-----

Vodafone Talk includes line rental only, All calls are charged at standard Vodafone At Home rates.

Broadband only

Service	Monthly price
---------	---------------

Value broadband	€45.00
------------------------	--------

Ideal broadband	€53.00
------------------------	--------

Ultimate broadband	€60.00
---------------------------	--------

Vodafone's Broadband Only services apply where an existing Vodafone At Home customer transfers their landline to another operator. The customer will continue to be charged for the Broadband Only service until a written instruction to cease the service is received by Vodafone.

Miscellaneous

From 1st September 2010, all Vodafone At Home bundles will include a monthly usage allowance, defined as the combined download + upload usage. In the event that, in any given month, the customer exceeds the monthly usage allowance for their chosen broadband Package, Vodafone shall be entitled to charge the customer €1.00 per GB (or part thereof) for any additional capacity usage.

Customers of Vodafone At Home Talk Off-peak / Anytime + a fixed broadband service (Value / Ideal / Ultimate Broadband) who transfer their fixed broadband to another operator your bundle, will move to the equivalent Vodafone At Home Talk Off-peak / Anytime package.

If a customer orders a fixed broadband service (Value / Ideal / Ultimate Broadband) from Vodafone, and the specified landline becomes ineligible for fixed broadband, then the customer will be activated on to the relevant Talk bundle (Talk / Talk Off-peak / Talk Anytime).

If a customer orders a fixed broadband service (Value / Ideal / Ultimate Broadband) from Vodafone as part of a landline connection or reconnection order, Vodafone cannot guarantee availability of the fixed broadband service until the landline has been reconnected. The customer will be liable for the relevant Talk bundle (Talk / Talk Off-peak / Talk Anytime) from the date on which the landline is connected or reconnected.

Talk Off-peak packages include free fixed to fixed local and national off-peak* calls for up to 60 minutes per call. For maximum savings, in the 59th minute hang up and re-dial. Charging will commence after 60th minute.

Talk Off-peak packages include free fixed off-peak* calls to any Vodafone Ireland mobile number. A total monthly usage cap of 200 minutes applies for this service. The maximum call length for a single free call within the monthly 200 minutes usage is 60 minutes. Charging will commence after 60th minute.

Talk Anytime packages include fixed to fixed local and national anytime calls for up to 60 minutes per call. For maximum savings, in the 59th minute hang up and re-dial. Charging will commence after 60th minute.

Talk Anytime packages include free fixed anytime calls to 3 customer-nominated Vodafone Ireland mobile numbers. A total monthly usage cap of 200 minutes applies for this service. The maximum call length for a single free call within the monthly 200 minutes usage is 60 minutes. Charging will commence after 60th minute. Changes to the nominated numbers take effect after the following bill date.

The customer may use these services for consumer, domestic and/or personal purposes or in the course of a trade, business or profession which involves the participation of no more than three (3) individuals (or employees).

All new customers, upgrades and customers signing up to promotional offers from 19 May 2012 onwards will be charged on a per minute basis.

* Off-peak is 7pm to 7am Monday to Friday, and all weekend. Weekend is 7pm Friday to 7am Monday.