Vodafone Affinity Offer

These terms and conditions apply to the Vodafone Affinity Offer pursuant to which eligible customers can receive 15% off their monthly bill for the duration of the minimum term of their mobile contract with Vodafone. These Offer terms will apply in addition to the General Terms and Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services (found here: https://n.vodafone.ie/terms/bill-

<u>pay.html</u>) and any additional applicable service specific terms that you have signed up to. These terms form part of your agreement with us.

By accepting the Offer, you agree with the following terms:

- This Offer is available to "Eligible 1. Customers" only. Eligible Customers are (i) "new to Vodafone bill pay" customers, (ii) who sign up to an eligible Vodafone Unlimited Bill Pay Plan on a 12 or 24 month contract during the Offer Period and (iii) have been selected as eligible for this Offer by our Affinity Partne. Eligible Unlimited Bill Pay Plans are as follows; RED Unlimited Lite, RED Unlimited, RED Unlimited MAX, RED Unlimited Sim Only, RED Unlimited Max Sim Only. This Offer excludes 30-day plans, non-unlimited plans and mobile broadband plans. "New to Vodafone bill pay" customers mean customers who (a) switch their mobile number to Vodafone from another mobile network provider, (b) are first time connections or (c) are moving from Vodafone prepay to Vodafone Bill Pay plan. The Offer excludes existing Vodafone bill pay customers and deferred ports. Eligibility is determined by Vodafone in accordance with these terms and conditions and Vodafone's decision in respect thereof shall be final.
- 2. The Offer: Eligible Customers will receive a discount, as specified in the Offer

Communication (see below) for the duration of their contract only and the discount will be automatically removed once the contract has ended.

- 3. Eligible Customers will be contacted by our Affinity Partners with an "Offer Communication" via email or SMS, or any other communication method at the Affinity Partners discretion. The Offer Communication will advise that the individual is an Eligible Customer and specify:
- a) The Offer Period. Offer is available during the specified dates only.
- b) The Discount available under the Offer.
- c) How to redeem the Offer: The Offer is available via our telesales channel only. Customers submit a form to register their interest in the Offer. The Offer Communication will contain a link to this form. A member of our telesales team will contact the customer to complete the sales process, whereby the Eligible Customer must sign up to an Eligible Unlimited Bill Pay Plan.
- 4. To avail of the Offer, Eligible Customers follow the Offer Communication instructions to sign up to an eligible Vodafone Unlimited Bill Pay Plan during the Offer Period.
- 5. For full terms and conditions, including terms of the Vodafone Unlimited Bill Pay Plans and the General Terms of the Vodafone Mobile Network Service please visit https://n.vodafone.ie/terms/bill-pay.html.
- 6. Vodafone reserves the right to withdraw the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
- 7. Vodafone further reserves the right at our absolute discretion to vary or amend these

terms and conditions for valid commercial, technical, or operational reasons.

- 8. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to fully revoke the Offer.
- 9. By deciding to avail of the Offer, you agree that we will provide you with service before the expiry of your 14 day cancellation period and you acknowledge that you may be liable for any service charges incurred during the cancellation period even if you cancel the contract.