

Vodafone Business Samsung Summer of FE offer Terms & Conditions

Reviewed: 31 July 2024

Terms for Vodafone Business Samsung Summer of FE offer

The following terms and conditions apply to the Samsung Summer of FE promotional offer (the "Offer") pursuant to which customers who purchase and activate a new (i.e. not second hand) Samsung Galaxy S23 5G or Samsung S23 FE 5G ("each a Promotion Product") during the Offer Period will be entitled to claim up to one pair of Samsung Buds FE and €100 cashback, respectively (the "Rewards"). The promoter of the Offer is Vodafone Ireland Limited, and Rewards are administered by Samsung. These Terms & Conditions form part of your contract with us and apply in addition to the General Terms & Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services (which can be found at <https://n.vodafone.ie/terms.html>) and any applicable service-specific terms. Please read these terms carefully.

By availing of this Offer, you are deemed to have read and agree to be bound by the following terms and conditions:

1. The Offer is available to "Eligible Customers" only. Eligible Customers are (i) residents (aged 18+) of the Republic of Ireland ("Individual Participant") or a Company with an address in the Republic of Ireland ("Company Participant") (Individual Participants and Company Participants collectively "Participants") who (ii) purchase a new Promotion Product from Vodafone as part of any type of new or upgrading Vodafone Bill Pay connection or new or existing Vodafone Pay as you go (PAYG) connection. Network providers, retailers, distributors, resellers or any person who purchases a Promotion Product for purposes other than to be the user of the product – for example, resale purposes – may not participate in this Offer. Eligibility is determined by Vodafone in accordance with these terms and conditions. Vodafone's determination in respect thereof shall be final.

2. Full details of Promotion Products and the corresponding Rewards are set out in Table 1 below.

Table 1 – Promotion Products and corresponding Rewards

Promotion Product	SKU	Corresponding Rewards
Samsung Galaxy S23 5G	SM-S911B	One (1) free Samsung Buds FE (White) SKU SM-R400NZWAEU A ("GWP Reward"); and
Samsung Galaxy S23 FE 5G	SM-S711B	€100 cashback ("Cashback Reward")

3. The Offer is available for Promotion Products purchased between 00:01 (GMT) on the 7th August 2024 and 23:59 (GMT) on the 1st October 2024 (the "Offer Period"). Promotion Product pricing is subject to change. The Offer is available for Promotion Products purchased via any Vodafone sales channel.

4. This Offer is strictly subject to availability.

5. The Cashback Reward shall be paid by bank transfer and Participants must have a valid bank account in EUR in order to receive the Offer.

6. To claim the Offer, Participants must visit <https://samsungoffers.claims/summeroffe>, complete the claim form with their name, contact information, email and postal address along with any other requested information and submit it together with scanned copies of their proof of purchase showing their purchase of a Promotion Product (a "Claim").

7. Claims must be submitted within thirty (30) days of the Participant purchasing the relevant Promotion Product (the "Claim Period"), meaning the final Claim date for Promotion Products purchased on the 1st October 2024 is no later than 23:59 (GMT) on the 31st October 2024. Claims received after the close of the Claim Period will not be eligible for a Reward. For the avoidance of doubt, the date of purchase shall count as day one (1). In the event of late delivery of the Participant's Promotion Product, they will be able to register and save their information in the Claim form during the Claim Period and return to complete and submit their Claim within thirty (30) days of delivery.

8. Individual Participants are entitled to claim on a maximum of four (4) Promotion Products purchased per residential household. Company Participants are entitled to claim on a maximum of ten (10) Promotion Products purchased per company or business.

9. Participants will be sent an email to confirm their Claim has been received by Samsung instantly upon entry of a Claim. Providing that the Claim is found to be valid in accordance with these Promotion Terms, Participants will be sent an email within seven (7) days to confirm whether their Claim has been successful and validated ("Claim Validation").

10. If an email acknowledgement has not been received, it is the Participant's responsibility to contact the Samsung's customer service team by email at summeroffe@samsungoffers.claims or by phone +353 1800 663 344 (ROI) within seven (7) days of a Claim being submitted.

11. If a Claim is deemed to have been submitted incorrectly, the Participant will be notified via email and SMS and offered the opportunity to provide the required information within seven (7) days. If no response is received within seven (7) days of the email and SMS, then the Claim shall be marked as invalid and the Participant will no longer be eligible to receive the Reward.

12. Claims that are incomplete or damaged will be deemed invalid. No responsibility is accepted by Vodafone or Samsung for lost, delayed or damaged data which occurs during any communication or transmission of Claims.

13. The Cashback Reward will be sent via bank transfer within forty five (45) days of Claim Validation to the bank account provided by the Participant during the Claim process. The GWP Reward will be dispatched via recorded delivery and accompanied by a despatch notification email, within forty-five (45) days of the Claim being validated to the postal address provided in the Claim.

14. Vodafone reserves the right at its absolute discretion to disqualify Claims which it considers do not comply with these Promotion Terms.

15. Vodafone has the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to require further verification as to proof of purchase, as well as the identity, age and other relevant details of a Participant. In the event your information is linked to fraudulent claims or abuse of terms and conditions on previous promotions you will be unable to participate in this Promotion and your Claim will be rejected.

16. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to fully revoke the Offer.

17. If a Participant returns or cancels the delivery of a Promotion Product before submitting a Claim, the Participant must not make a Claim. If a Participant returns or cancels the delivery of a Promotion Product after submitting a Claim, the Claim will be invalid and the Participant must cancel the Claim immediately by calling the contact number listed above.

18. Vodafone reserves the right to extend or withdraw the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.

19. Vodafone further reserves the right to vary or amend these terms and conditions for valid commercial, technical or operational reasons.

If you have any questions, you can contact us on Live Chat on our Support page, www.Vodafone.ie