

## Vodafone General Social Competition Terms and Conditions

### Offer ends: See details

These Terms and Conditions (“Terms”) govern participation in Vodafone’s promotional social media competition (the “Competition”). The relevant Competition post (“Competition Post”) sets out the nature of the prize, entry mechanic, opening date and closing date. Participation in the Competition constitutes full, unconditional and irrevocable acceptance of these Terms

1. For the purposes of the Competition, the relevant social media post shall set out the precise commencement date and time and the precise closing date and time.
2. Entries submitted prior to the Opening Time or after the Closing Time shall be automatically void.
3. The Competition Post shall also specify:
  - (a) the nature and description of the prize offered and
  - (b) the prescribed method of entry
4. The Entry Mechanic may require actions including, without limitation, liking, commenting, tagging, sharing, or posting to a social media story.
5. Entrants must complete *all* steps of the Entry Mechanic; failure to do so shall invalidate the entry.
6. Eligibility to participate shall be restricted solely to individuals expressly identified as eligible.
  - a) Employees, agents, contractors or sub-contractors of Vodafone, together with their respective immediate family members, are prohibited from entering.
  - b) Unless expressly stated otherwise, only one (1) entry per Entrant shall be permitted.
  - c) Entries made via automated means, agents or third parties shall be void.
7. Vodafone shall bear no responsibility for entries that are lost, delayed, incomplete, corrupted, misdirected or not received due to technical malfunction, platform failure, connectivity interruption, or circumstances beyond Vodafone’s reasonable control. All such entries shall be null and void.
8. The winner or winners shall be selected at random from all valid entries by an independent member of the Vodafone team using a process designed to ensure fairness, impartiality and transparency.
9. The selection process is final and shall not be open to appeal, review, challenge or correspondence.
10. The Prize shall be awarded strictly as described in the Competition Post.
11. Prizes are non-transferable, non-exchangeable and not redeemable for cash or any substitute.
12. Vodafone reserves the unilateral right to substitute the Prize, in whole or in part, with a prize of equal or greater value, including a cash equivalent, where circumstances reasonably necessitate such substitution.
13. A Winner shall be notified solely by direct message originating from Vodafone’s official social media account(s).
  - a) The Winner must respond within forty-eight (48) hours of receipt of such message and must provide any information reasonably required for fulfilment of the Prize. Failure to respond within the stipulated timeframe, refusal of the Prize, or inability to contact the Winner after reasonable attempts shall result in automatic forfeiture. Vodafone may then select an alternative Winner in accordance with Clause 6.
14. By accepting the Prize, the Winner irrevocably grants Vodafone a worldwide, royalty-free, perpetual licence to use their name, likeness, image and any submitted content for promotional, advertising or publicity purposes, in any media, without further compensation, unless prohibited by applicable law.
15. To the fullest extent permitted by law, Vodafone shall not be liable for any loss, injury, damage, disappointment or expense suffered by an Entrant or Winner arising out of, or in connection with, participation in the Competition or acceptance or use of the Prize.

- 16.** Following the conclusion of the Competition, Vodafone shall amend the Competition Post to indicate that the Competition is closed and that a Winner has been selected.
- 17.** Vodafone reserves the right to withdraw the Offer at any time and/or to vary or amend any element of any of the Offer at any time without prior or further notice.
- 18.** Vodafone further reserves the right to vary or amend these terms and conditions for valid commercial, technical, or operational reasons.
- 19.** In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Competition.
- 20.** Except as expressly provided in these terms and conditions, all conditions, terms, warranties and representations whether express or implied by law in relation to the provision of the Offer are excluded to the fullest extent permitted by law.
- 21.** If you have any questions, you can contact us on Live Chat on our Support page, [www.vodafone.ie/support](http://www.vodafone.ie/support).