Google Pixel 9 Pre-order General Terms and Conditions

These Pre-Order Terms and Conditions (the "Pre-Order Terms") govern the placing of pre-orders with Vodafone Ireland Limited ("we", "us", or "Vodafone") for the Google Pixel 9, Pixel 9 Pro and Pixel 9 Pro XL mobile handset devices ("Eligible Handsets" and each an "Eligible Handset"). Please read these Pre-Order Terms carefully before submitting your pre-order. By submitting your pre-order, you agree to be legally bound by these terms:

- 1. The pre-order period for the Eligible Handsets is from $13^{\rm th}$ August 00:00 (GMT) to $21^{\rm st}$ August 23:59 (GMT) (the "Pre-Order Period"). The Eligible Handsets will be available for general sale on $22^{\rm nd}$ August 2024.
- 2. The pre-order is available to Eligible Customers only. Eligible Customers are residents of the Republic of Ireland aged 18 years of age or older, who pass our credit check and accept Vodafone Bill Pay and Pay as you go terms and conditions. Pre-orders are available to new Bill Pay and Pay as you go (including ports from other networks) customers and existing Vodafone Bill Pay and Pay as you go customers. Eligibility is determined by Vodafone in accordance with these terms and conditions.
- 3. We reserve the right not to accept your pre-order request if you do not meet any relevant eligibility criteria, status requirements or credit check.
- 4. Eligible customers may submit a pre-order request for Eligible Handsets during the Pre-Order Period on Vodafone.ie, Vodafone Retail stores and Franchise partners.
- 5. Please note that Eligible Handset stock for the Pre-Order Period is available on a first come, first served basis and all pre-order requests are strictly subject to availability of stock. Pre-orders are available while stocks last, and this facility may be withdrawn to avoid oversubscription or as we deem necessary.
- 6. Where possible orders will be shipped to as soon as is practicable, subject to availability, so that you may receive it on the release date. We will endeavour to follow the below timelines for all pre-orders made during the Pre-Order Period:
- 7. For Retail pre-orders, customers must pay a €50 deposit and they must return to the store before the 30th of August 2024 to collect their device and pay the outstanding balance or their pre-order will be void.
- 8. Delivery of pre-ordered Eligible Handsets is subject to availability and supply from Google.
- 9. All remaining orders will be subject to standard online delivery timelines, and terms and conditions. For all delivery related queries please contact us at our Help and Support hub at https://www.vodafone.ie/help/.
- 10. When placing a pre-order, you will be required to provide certain information, such as your address and billing information. You represent and warrant that all such information is accurate, and we will have no responsibility or liability for inaccurate information.
- 11. If for any reason, we cannot fulfil your pre-order, we will cancel your order and refund any payments made. We will endeavour to contact you about this prior to cancelling your order.
- 12. Vodafone reserves the right to vary, withdraw and/or cancel this pre-order offer at any time for valid commercial, technical, operational and/or regulatory reasons.
- 13. We reserve the right at our absolute discretion to vary, delete or add to any of these Pre-Order Terms.
- 14. These Pre-Order Terms apply in addition to the General Terms & Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services and form part of your contract with us. When you order from our online shop, our online shop terms will also apply. Additional services selected by you as part of your pre-order may be subject to additional terms and conditions also. All terms and conditions can be viewed at www.vodafone.ie/terms.

Google Pixel 9 Porting Offer

These terms and conditions apply to the promotional offer pursuant to which Eligible Customers may receive a €200 discount off the price of the Google Pixel 9, Pixel 9 Pro and Pixel 9 Pro XL handset devices ("Eligible Handsets" and each an "Eligible Handset") when they switch to a 24-month Vodafone Bill Pay mobile plan (RED Lite, RED Unlimited or RED Unlimited Max) during the Offer Period (the "Offer"). The promoter of the Offer is Vodafone Ireland Limited.

These terms apply in addition to the General Terms and Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services (found here: https://n.vodafone.ie/terms/bill-pay.html) and any applicable service specific terms. These terms form part of your agreement with us. By availing of the Offer, you are deemed to have read and agree to be bound by the following terms and conditions:

- 1. This Offer is available to "Eligible Customers" only. Eligible Customers are customers who; (i) port their mobile number to a Vodafone 24-month Bill Pay plan (RED Lite, RED Unlimited and RED Unlimited Max) (a "Designated Plan"), from another network provider via any Vodafone sales channel (online, retail or franchise store or telesales) or (ii) sign up to a Designated Plan as a first-time connection via a Vodafone retail or franchisee store, or (iii) customers moving from a Vodafone Pay As You Go plan to a Designated Plan via a Vodafone retail or franchisee store.
- 2. The Offer is valid between 13th August and 30th September 2024 (the "Offer Period").
- 3. Eligibility is determined by Vodafone in accordance with these terms and conditions. Vodafone's decision in respect thereof shall be final.
- 4. To avail of the Offer, Eligible Customers must (i) switch or sign up to a Designated Plan and (ii) purchase an Eligible Handset.
- 5. Eligible Customers who avail of this Offer will be entitled to a discount of €200 against the cost of an Eligible Handset.
- 6. The Offer is available in Vodafone retail and franchisee stores for first time connections signing up to a Designated Plan, customers who port their number from another network provider to a Designated Plan and customers moving from a Vodafone Pay As You Go plan to a Designated Plan. Customers who port their number from another network provider to a Designated Plan may also avail of the offer online or via telesales.
- 7. Customers who port their number from another network provider to a Designated Plan can also avail of this offer online via vodafone.ie. First time connections and customers moving from a Vodafone Pay As you Go plan cannot avail of this offer online via Vodafone.ie.
- $8. \quad \text{Handset pricing is subject to change and the Offer is strictly subject to availability}.$
- 9. This Offer is not available to existing Bill Pay Vodafone customers.
- 10. The Offer may be used in conjunction with the Google Pixel 9 "Memory Upgrade", "Trade In Boost Offer" and "GWP Offer" during the Offer Period where eligibility criteria for each offer are met and the offer period for each offer remains valid.
- 11. Vodafone reserves the right to extend or withdraw the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.

- 12. Vodafone further reserves the right to vary or amend these terms and conditions for valid commercial, technical or operational reasons.
- 13. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to fully revoke the Offer.
- 14. Except as expressly provided in these terms and conditions, all conditions, terms, warranties and representations whether express or implied by law in relation to the provision of the Offer are excluded to the fullest extent permitted by law.
- 15. These Terms & Conditions apply in addition to the General Pre-Order Terms & Conditions for the Eligible Devices available at vodafone.ie/terms.

If you have any questions, you can contact us on Live Chat on our Support page, www.Vodafone.ie

Google Pixel 9 Memory Upgrade Offer

The following terms and conditions apply to the Google Pixel 9 Series "Memory Upgrade" offer (the "Offer"). The promoter of the offer is Vodafone Ireland Limited. The Offer entitles eligible customers who pre-order one of the Google Pixel 9 series devices (Pixel 9, Pixel 9 Pro, Pixel 9 Pro XL) (an "Eligible Device") between 00:00 (GMT) August 13th 2024 and 23:59 (GMT) August 21st 2024 (the "Offer Period") to receive a higher memory variant device as outlined below (each a "Promotional Product"):

- $\bullet \quad \text{Google Pixel 9 256GB at a reduced RRP equivalent to the RRP of the Google Pixel 9 128GB}\\$
- Google Pixel 9 Pro 512GB at a reduced RRP equivalent to the RRP of the Google Pixel 9 Pro 256GB
- A Google Pixel 9 Pro XL 512GB at a reduced RRP equivalent to the RRP of the Google Pixel 9 Pro XL 256GB

By availing of the Offer, you are deemed to have read and agree to be bound by the following Terms and Conditions:

- The Offer is available to "Eligible Customers" only. Eligible Customers are new and existing Vodafone Bill pay (including SoHo and SME customers) or Pay-as-you-go customers who pre-order an Eligible Device in any Vodafone channel during the Offer Period.
- 2. Eligibility is determined by Vodafone in accordance with these terms and conditions.
- 3. For the avoidance of doubt, the Offer is available for all Vodafone Bill Pay and Pay-as-you-go customers and across all connection types (ports, FTCs, pre to post connections and upgrading customers).
- 4. No cash alternative is available in exchange for the Promotional Product.
- 5. The Offer is strictly subject to availability and while stocks last.
- 6. The Offer may be used in conjunction with the Google Pixel 9 "Porting Offer", "Trade In Boost Offer" and "GWP Offer" during the Offer Period where eligibility criteria for each offer are met and the offer period for each offer remains valid.

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- 8. Vodafone reserves the right to extend this Offer at its discretion.
- 9. Vodafone reserves the right to vary and/or cancel the Offer at any time for valid commercial, technical, operational and/or regulatory reasons.

Commented [J(1]: There doesn't seem to be a "Fast Start Offer" - should these be "Porting Offer", "Trade in Boost Offer" and "GWP Offer". @Maame Agyeiwaa Mensah, Vodafone I've included the same clause in each set of T&Cs-please confirm these offers can actually be used together.

Commented [MAMV2R1]: Thanks, yes they can be used together [☺]

- 10. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to recover any Promotional Products rewarded pursuant to the Offer.
- 11. Vodafone reserves the right at our absolute discretion to vary, delete or add to any of these Terms and Conditions.
- 12. These Terms & Conditions apply in addition to the <u>General Terms & Conditions</u> under which you enjoy access to Vodafone's Mobile Telecommunications Services and form part of your contract with us.
- 13. These Terms & Conditions apply in addition to the General Pre-Order Terms & Conditions for the Eligible Devices available at wodafone.ie/terms.

Google Pixel 9 GWP Offer

The following terms and conditions apply to the Google Pixel 9 GWP offer (the "Offer"). The promoter of the offer is Vodafone Ireland Limited and the Offer and Promotional Product are administered by Google Commerce Limited, 70 Sir John Rogerson's Quay, Dublin 2 D02R296, Ireland (the "Administrator"). The Offer entitles eligible customers who pre-order the Google Pixel 9 Pro, or Pixel 9 Pro XL devices (an "Eligible Device") between 00:00 (GMT) 13th August 2024 and 23:59 (GMT) 21st August 2024 (the "Offer Period") to receive a free 12-month Gemini Advanced subscription (a "Promotional Product").

By availing of the Offer, you are deemed to have read and agree to be bound by the following Terms and Conditions:

- The Offer is available to "Eligible Customers" only. Eligible Customers are new and existing Vodafone Bill pay (including SoHo and SME customers) or Pay-as-you-go customers who pre order an Eligible Device in any Vodafone channel during the Offer Period.
- 2. Eligibility is determined by Vodafone in accordance with these terms and conditions.
- 3. For the avoidance of doubt, the Offer is available for all Vodafone Bill Pay and Pay-as-you-go customers and across all connection types (ports, FTCs, pre to post connections and upgrading customers).
- 4. Eligible customers who purchase a Google Pixel 9 Pro or Pixel 9 Pro XL device during the Offer Period will receive a free 12-month Gemini Advanced subscription worth €263.
- 5. No cash alternative is available in exchange for the Promotional Product.
- 6. The Offer is strictly subject to availability and while stocks last.
- 7. The Offer may be used in conjunction with the Google Pixel 9 "Porting Offer", and "Trade In Boost Offer" and "Memory Upgrade Offer" during the Offer Period where eligibility criteria for each offer are met and the offer period for each offer remains valid.
- 8. Eligible Customers may redeem their Promotional Product via the Gemini App or the Google One (G1) App.
- 9. Vodafone reserves the right to extend this Offer at its discretion.
- 10. Vodafone reserves the right to vary and/or cancel the Offer at any time for valid commercial, technical, operational and/or regulatory reasons.
- 11. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to recover any Promotional Products rewarded pursuant to the Offer.
- 12. Vodafone reserves the right at our absolute discretion to vary, delete or add to any of these Terms and Conditions.
- 13. These Terms & Conditions apply in addition to:

Commented [J(3]: Will the subscription access be shrink wrapped to the device?

Commented [MV4R3]: @JEAN KIELY, Vodafone (External) it's redeemable online. Attaching the T&Cs Google shared for it below

- a. the <u>General Terms & Conditions</u> under which you enjoy access to Vodafone's Mobile Telecommunications Services and form part of your contract with us.
- b. the General Pre-Order Terms & Conditions for the Eligible Devices available at Vodafone.ie/terms.
- c. the Google One AI Premium offer terms and conditions applicable to the redemption of the Promotion Product and administration of the Offer by the Administrator available at https://one.google.com/offer/terms-and-conditions/pixel9pro&profold?g1_landing_page=0

Google Pixel 9 Trade in Boost Offer

The following terms and conditions apply to the Google Pixel 9 series Trade-In offer pursuant to which Eligible Customers who (i) trade in a handset that is Eligible and (ii) purchase a Selected Handset (as set out at section 5 below), may get their trade in value boosted by up to €200 (the "Offer") during the Offer Period. The promoter of the Offer is Vodafone Ireland Limited.

These terms and conditions apply in addition to the General Terms and Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services and form part of your contract with us. By availing of the Offer, you are deemed to have read and agree to be bound by the following terms and conditions:

- 1. This Offer is available to "Eligible Customers" only. Eligible Customers are new and existing Vodafone Pay as you go and Vodafone Bill pay customers.
- 2. Eligibility is determined by Vodafone in accordance with these terms and conditions and Vodafone's decision in respect thereof shall be final.
- 3. The Offer is valid from 13th August 2024 to 30th September 2024 (the "Offer Period") in Vodafone retail stores and Vodafone franchisee stores.
- 4. To avail of the Offer, Eligible Customers must (i) purchase a "Selected Handset" and, (ii) trade in a handset that is Eligible.
- 5. The Offer "Selected Handsets" and applicable trade-in boosts are as follows:
 - a. if a customer purchases the Google Pixel 9 they may get €150 extra on their trade
 - if a customer purchases a Google Pixel 9 Pro, or Pixel 9 Pro XL, they may get €200 extra on their trade in.
- 6. The Offer applies to "Eligible" handsets only. For a trade in handset to be Eligible: it must be in good working condition, and it must adhere to conditions set out in the General Trade in Terms and Conditions viewable here: https://n.vodafone.ie/terms/services.html.
- 7. This Offer is subject to device price changes and to stock availability.
- 8. The Offer may be used in conjunction with the Google Pixel 9 "Porting Offer", and "GWP Offer" and "Memory Upgrade Offer" during the Offer Period where eligibility criteria for each offer are met and the offer period for each offer remains valid.
- 9. Vodafone reserves the right to withdraw or extend the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
- 10. Vodafone reserves the right at its absolute discretion to vary or amend these terms and conditions for valid commercial, technical or operational reasons.
- 11. This offer cannot be used in conjunction with any other Vodafone Trade in Boost Offer.

- 12. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to fully revoke the Offer.
- 13. By deciding to avail of the Offer, you agree that we will provide you with service before the expiry of your 14-day cancellation period and you acknowledge that you may be liable for any service charges incurred during the cancellation period even if you cancel the contract.
- 14. Except as expressly provided in these terms and conditions, all conditions, terms, warranties and representations whether express or implied by law in relation to the provision of the Offer are excluded to the fullest extent permitted by law.

If you have any questions, you can contact us on Live Chat on our Support page, Vodafone.ie/support.

Short Version

Subject to availability and multiple offer redemption. Offers available to new and existing Vodafone customers subject to eligibility criteria, between $13^{\rm th}$ August and $21^{\rm st}$ August 2024 only. For full terms see Vodafone.ie/terms.

Commented [J(5]: What is this the short version for? There are a lot of T&Cs in this document so these will not be suitable for all. Please clarify.

Commented [MV6R5]: @JEAN KIELY, Vodafone (External) it's for our digital window screens in retail. The message on them is 'Pre-order now and claim up to €500 worth of rewards. This is based on €150 trade in boost + €150 value of memory upgrade + €200 porting discount which applies to the base model (Pixel 9) - the hero model for pre-order. The Gemini Advanced subscription only applies to the pro & pro XL models

Google One Al Premium Unlock Gemini Advanced for a year, on us (then

€21.99 **per month)** for new eligible users only. Recurring billing. Cancel anytime.

Get access to even more powerful AI features with the Google One AI Premium plan. Unleash your creativity with Gemini Advanced. Supercharge your productivity with more ways to use Gemini in Gmail and Docs. Plus, get 2 TB of cloud storage – all included in the Google One AI Premium plan. That's a total value of €263 at no cost to you.^{1, 2}

1 By subscribing, you agree to the terms for <u>Google One</u> and <u>offers</u>. See <u>how Google handles data</u>. Gemini Advanced and Gemini for Gmail, Docs and more are only available for those aged 18+. Gemini for Gmail, Docs and more is only available in English.

2 Actual value is €263.88. The Google One AI Premium plan offer is available to users with the purchase and activation of a Pixel 9 Pro, Pixel 9 Pro XL or Pixel 9 Pro Fold between 7 August 2024 and 31 October 2025 at 11.59 p.m. GMT. Must be 18 years or over. Offer does not apply to Google One members billed through third-party providers, Pixel Pass members, Google One family plan members or Google One members on a 5 TB plan or above. Offer expires on 15 November 2025 at 11.59 p.m. GMT. Valid form of payment required at sign-up, but you will not be charged until the trial period expires. You can cancel your trial at no charge at any time before the trial is over. Unless cancelled earlier, Google One AI Premium will automatically charge €21.99 after the trial ends, billed on a recurring monthly basis. No refunds for partial billing periods, except as required by applicable law. Offers require a Google Account. Promoter: Google Commerce Limited, 70 Sir John Rogerson's Quay, Dublin 2 D02R296, Ireland. Return of purchased device may result in cancellation of subscription. See one.google.com/offer/terms-and-conditions/pixel9pro&profold for more

Commented [MV7]: @JEAN KIELY, Vodafone (External) here are the Gemini Advanced T&Cs shared by Google