Vodafone Broadband and TV prize giveaway

The following terms and conditions apply to the Vodafone Digital Entertainment Bundle giveaway pursuant to which customers who sign up to Vodafone Home services during the Offer Period via Vodafone.ie will be automatically entered into a draw to win a home entertainment system (the "Offer"). The prize and the organisation of the competition will be managed by Sweete, a third party. Please read these Offer terms carefully before submitting your order. All terms and conditions can be viewed at www.vodafone.ie/terms. By availing of the Offer, you agree to be legally bound by these terms:

1. This Offer is available to Eligible Customers only. Eligible Customers are new Vodafone Home customers who sign up to Vodafone Home services (Broadband/ Broadband & TV) packages through the Vodafone.ie website, during the Offer Period.

For example, our 500 mbps Smart Wifi Plan which is available from €35 per month for 6 months and then €40 after that or to our 500 mpbs Broadband and TV package which is available from €45 per month for 6 months and then €70 after that, both subject to a 12-month contract.

For full details on standard tariffs please visit www.vodafone.ie/rates. This Offer is not available to existing Vodafone Home customers who are switching or upgrading plans. It is also not available on pre-orders.

- 2. Offer applies to orders placed in the following sales channels only: Vodafone.ie only from 10th February 28th February 2025 (the Offer Period). Offer does not apply to orders placed in any other sales channel or to any offers placed outside the Offer Period.
- 3. Eligible Customers who meet the criteria of the eligibility will be automatically entered into the draw to win the Entertainment bundle.
- 4. Vodafone Home services on the customer account must be installed and activated 6 weeks after the offer end date (28th February 2025) to be eligible for the Offer.
- 5. The winner will be selected at random from all eligible entries 6 weeks after the closing date (the week of the 21st of April 2025. The selected winner is final, and no correspondence will be entered into.
- 6. The winner will be contacted by phone and email 6 weeks after the offer end date of the offer. If the winner does not respond within 7 days of the notification, Vodafone reserves the right to select an alternative winner.

- 7. The Prize cannot be exchanged or redeemed for cash or goods, it is not transferable and must not be traded in any way.
- 8. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to recover any devices rewarded pursuant to the Offer.
- 9. Offer is subject to availability of Vodafone Home services at your geographical location, as identified by Vodafone.
- 10. A once-off installation fee may apply, depending on geographical location. All service charges can be viewed on www.vodafone.ie/rates.
- 11. Vodafone reserves the right to vary and/or cancel the Offer at any time for valid commercial, technical, operational and/or regulatory reasons.
- 12. We reserve the right at our absolute discretion to vary, delete or add to any of these Terms and Conditions. The Promoter reserves the right to substitute any Prize with an alternative prize or cash alternative, each of equal or greater value to the Prize, if circumstances beyond the Promoter's control make it necessary to do so.
- 13. By entering the giveaway, the winner agrees to participate in any publicity related to the giveaway, including having their name and photo used in promotional materials.
- 14. Any personal data collected during the course of this giveaway will be processed in accordance with Vodafone's Privacy Policy.
- 15. Please note that the official administrator is Sweete in conjunction with Vodafone Ireland. This promotion is administered and managed by Sweete, PO Box 12948, Blackrock, Co. Dublin
- 16. Limitations of liability: insofar as permitted by law, neither the promoter, administrator, nor the promotional parties assume any responsibility or liability for: i. any incorrect or inaccurate entry, or for any faulty, incorrect, failed, erroneous or failed electronic data transmissions;
- ii. Communications line failure, regardless of cause, with regard to any equipment, systems, networks, lines, satellites, servers, computers or providers utilized in any aspect of this promotion causing delays or disruption.
- 17. These Terms & Conditions form part of your contract with us and apply in addition to the Vodafone Fixed Telecommunications and Broadband General Terms & Conditions (which can be found here: https://n.vodafone.ie/terms/fixed.html) and any service specific terms.
- 18. Prize schedule: 1 x Entertainment package which includes a Sony PS5, Samsung 8K 65' TV, Samsung Wireless Sound Bar, Meta Quest 2 VR Gaming Head Set, AirPods Pro 2nd Gen and a Samsung Galaxy Tab A8 32GB. The prize will be delivered with 2-10

business days of confirmation with the winner. Sweete or any of its partners will not accept any responsibility in the event of any loss or damage or physical injury, cost, expense or liability arising directly from participating in any of the activities of this prize.

For any queries relating to the prize please email customercare@sweete.ie.