


# Vodafone Business Fixed Communications Price Guide



**vodafone**  
business

## Vodafone Business Pricing from 09 July 2020, all pricing ex vat

Subject to 12 month contract

	Price per month of 12 month contract	Out of contract pricing		Price per month of 12 month contract	Out of contract pricing
	Broadband			Broadband & Voice	
Simply Broadband Up to 100Mbps	€40.00	€40.00	Office Essentials Up to 100Mbps	€45.00	€45.00
Gigabit 1000 Fibre Broadband Up to 1000Mbps*	€50.00	€70.00	Office Essentials Up to 1000Mbps	€55.00	€75.00

### Broadband

- Pricing is subject to availability of Vodafone Business Broadband at your geographical location, as identified by Vodafone.
- \*A once-off installation fee of €50 may apply, depending on geographical location and service provided. This will be communicated to the customer at the point of sale.
- Speeds based on maximum attainable download speed subject to network coverage, customer device capability, and service usage.


### Fixed Voice

- Voice refers to our Broadband Voice product (or VoIP). Broadband Voice is a technology that allows customers to use home phone services over their fixed broadband connection using their modem. Find out more [here](#).
- \*\*Voice includes unlimited Irish landline calls. A fair usage policy of 5,000 local and national call minutes applies.
- Out of bundle charges may apply if customers with Talk make additional calls outside their plan, for example mobile or international. Customers can buy additional voice add-ons to ensure they get the best rates for the typical calls they make. Out of bundle charges can be found [here](#)

Channel specific discounts may apply and are subject to change as per terms. See <https://n.vodafone.ie/terms/business.html>

## Vodafone Office

RATES AS OF X / X / 2021. All rates are in euro cent per minute unless otherwise stated. Calls are rounded up the nearest minute and cent. All calls are charged per minute unless otherwise stated.

 <b>Mobile</b>	Evening	Daytime	Weekend	Setup charge	Minimum charge
MOBILE SATELLITE SERVICE	571.07	571.07	571.07	0.00	0.00
Meteor/O2/Tesco Mobile/ Three network/Eircom mobile/ Vodafone/Imagine Mobile	17.89	17.89	17.89	7.97	0.00





## Local and national

	Evening	Daytime	Weekend	Setup charge	Minimum charge
<b>Eircom - 1901</b>	0.00	0.00	0.00	0.00	0.00
<b>1902</b>	0.00	0.00	0.00	0.00	0.00
<b>1903</b>	0.00	0.00	0.00	0.00	0.00
<b>BT - 1904</b>	0.00	0.00	0.00	0.00	0.00
<b>Meteor - 1905</b>	0.00	0.00	0.00	0.00	0.00
<b>SwiftCall - 1906</b>	0.00	0.00	0.00	0.00	0.00
<b>Vodafone - 1907</b>	0.00	0.00	0.00	0.00	0.00
<b>Chorus/NTL - 1908</b>	0.00	0.00	0.00	0.00	0.00
<b>02 - 1909</b>	0.00	0.00	0.00	0.00	0.00
<b>11811</b>	162.60	162.60	162.60	162.60	0.00
<b>11818</b>	162.60	162.60	162.60	162.60	0.00
<b>11850</b>	162.60	162.60	162.60	162.60	0.00
<b>11860</b>	162.60	162.60	162.60	162.60	0.00
<b>11888</b>	284.55	284.55	284.55	284.55	0.00
<b>11822</b>	131.70	131.70	131.70	131.70	0.00
<b>11824</b>	69.41	69.41	69.41	69.41	0.00
<b>11827</b>	69.41	69.41	69.41	69.41	0.00
<b>11866</b>	65.85	65.85	65.85	65.85	0.00
<b>11890</b>	284.55	284.55	284.55	284.55	0.00
<b>11891</b>	284.55	284.55	284.55	284.55	0.00
<b>VOIP</b>	3.66	3.66	3.66	7.97	0.00
<b>VOIP CALLS IRELAND</b>	3.66	3.66	3.66	7.97	0.00
<b>Free</b>	0.00	0.00	0.00	0.00	0.00
<b>Perlico - 1912</b>	0.00	0.00	0.00	0.00	0.00
<b>Three - 1913</b>	0.00	0.00	0.00	0.00	0.00
<b>Eircom PYG 1891</b>	3.66	3.66	3.66	7.97	0.00
<b>Eircom PYG 1892</b>	3.66	3.66	3.66	7.97	0.00
<b>Eirpage 821</b>	3.66	3.66	3.66	7.97	0.00



<b>Eirpage 822</b>	3.66	3.66	3.66	7.97	0.00
<b>Anytime Dial-Up</b>	3.66	3.66	3.66	7.97	0.00
<b>Local</b>	3.66	3.66	3.66	7.97	0.00
<b>Local Rate access (1890)</b>	3.66	3.66	3.66	7.97	0.00
<b>National</b>	3.66	3.66	3.66	7.97	0.00
<b>Universal Access Service (0818)</b>	3.66	3.66	3.66	7.97	0.00
<b>BT Dialup Surf No Limits</b>	0.00	0.00	0.00	0.00	0.00
<b>BT Dialup Netsmart</b>	0.00	0.00	0.00	0.00	0.00
<b>1850 Call Save*</b>	3.66	3.66	3.66	7.97	0.00
<b>1890 LoCall mobile to mobile*</b>	3.66	3.66	3.66	7.97	0.00
<b>0818 (Universal Access) mobile to landline number*</b>	3.66	3.66	3.66	7.97	0.00
<b>076 (Calls to Voice over IP numbers)*</b>	3.66	3.66	3.66	7.97	0.00

\* Calls are deducted from your price plan minutes first, then mobile to landline rates are charged as per your price plan. This will be displayed in your bills as standard rate numbers.



## International rates

	To a fixed line	To a mobile	Setup charge
<b>UK</b>	9.76c	19c	7.97c (to fixed line only)
<b>UK (0300/0800)</b>	9.76c	NA	7.97c (to fixed line only)
<b>UK personal number</b>	10.16	NA	7.97 (to fixed line only)
<b>UK local call plus (shared cost)</b>	9.92	NA	7.97 (to fixed line only)
<b>EU Countries</b>	19c	19c	0.00c
<b>Other Europe</b>	24.39c	32.52c	7.97c
<b>USA &amp; Canada</b>	9.76c	9.76c	7.97c
<b>Australia/New Zealand</b>	24.39c	32.52c	7.97c
<b>Rest of the world</b>	158.54c	158.54c	7.97c

### UK – United Kingdom

**EU Countries**—Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Malta, Moldova, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Ukraine & United Kingdom The list of countries subject to the cap also include Aland Islands, Bonaire, Canary Islands, Ceuta, Curacao, French Guiana, French West Indies, Gibraltar, Guadeloupe, Guernsey, Iceland, Isle Of Man, Jersey, La Desirade, Liechtenstein, Madeira, Martinique, Mayotte, Melilla, Norway, Reunion, Saba, Saint Barthelemy, Saint Eustatius / Statia, Saint Kitts And Nevis, Saint Martin / Sint Maarten, Suriname, Switzerland & Vatican State.



**Other Europe Countries** – Albania, Andorra, Azerbaijan, Belarus, Bosnia & Hercegovina, Cyprus (Turkey), Faroe Islands, Georgia, Greenland, Kosovo, Macedonia, Monaco, Montenegro, Russia, San Marino, Serbia, Tunisia, Turkey

**USA & Canada** – United States of America & Canada

**Rest of the World** – Afghanistan, Algeria, Angola, Anguilla, Antigua & Barbuda, Argentina, Armenia, Aruba, Ascension Island, Bahamas, Bahrain, Bangladesh, Barbados, Belize, Benin, Bermuda, Bhutan, Bolivia, Botswana, Brazil, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde Island, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Comoros, Congo, Congo Democratic Republic, Cook Islands, Costa Rica, Cuba, Guantanamo Bay, Cyprus (Turkey) Mobile, Diego Garcia, Djibouti, Dominica, Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Polynesia, Gabon, Ghana, Grenada, Guam, Guatemala, Guinea, Guinea Bissau, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kiribati, Korea North, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libya, Macao, Madagascar, Malawi, Malaysia, Maldives, Mali, Marshall Islands, Mauritania, Mauritius, Mexico, Micronesia, Mongolia, Montserrat, Morocco, Mozambique, Myanmar, Namibia, Nauru, Nepal, New Caledonia, Nicaragua, Niger, Nigeria, Northern Mariana, Oman, Pakistan, Palau, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Rwanda, Samoa American, Samoa Western, Sao Tome & Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Singapore, Solomon Islands, Somalia, South Africa, South Sudan, Sri Lanka, St Helena, St Lucia, St Pierre & Miquelon, St Vincent & Gren., Sudan, Swaziland, Syria, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tokelau, Tonga, Trinidad & Tobago, Tunisia Mobile, Turkmenistan, Turks & Caicos, Tuvalu, Uganda, United Arab Emirates, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Virgin Islands UK, Virgin Islands US, Wake Island, Wallis & Futuna, Yemen, Zambia, Zimbabwe

## Add ons

Unlimited Calls to any ROI mobile network	€5.00
Unlimited Calls to International Landline (24 Countries)	€5.00
Unlimited Calls to UK mobiles and landline	€5.00

The above call packages provide unlimited calls to the following 24 countries: Australia, China, Greece, Netherlands, Italy, Portugal, New Zealand, Romania, United Kingdom, France, Germany, Canada, Luxembourg, Poland, Sweden, Slovenia, USA (excluding Hawaii & Alaska), Switzerland, Liechtenstein, Denmark, Norway, Belgium, Austria, Spain.

A fair usage policy of 1500 minutes applies.

## Other charges

Wireless Modem	Modem is loaned to you at no cost and must be returned at the end of the relevant subscription
Modem non return fee - devices issued before 11/01/16	€30
Modem non return fee - devices issued on or after 11/01/16 Huawei HG 659 and VOX 3	€60
Modem non return fee - devices issued on or after 21/11/19	
VOX 3	€70





Replacement modem	€60
Disconnection	If the customer terminates the contract after expiry of the cooling-off period, but during the minimum term, the customer shall be required to pay a fee equal to the monthly commitment multiplied by the remaining months of the minimum term. In circumstances where the customer is paying any applicable set up fee by way monthly instalments (see above Installation/Set Up Fee); where the contract is terminated before the end of the 12 month repayment period; any outstanding balance of the set-up fee will be added to your “termination fee” in your final bill.
Engineer modem installation (optional/if requested)	€30
Missed engineer appointment	€25
Red Protect Business (device protection and antivirus)	€2.99 per month (1 licence pack)
€3.99 per month (3 licence pack)	
€5.99 per month (5 licence pack)	
€6.99 per month (8 licence pack)	
Paper copies of bills	€2.00 per bill copy, provided at the customer's request.
Late payment fee	€10 per event. This will be applied if your Direct Debit fails due to insufficient funds in your account, on the second and subsequent failed attempts.
Reconnection fee	€25.00





	Evening	Daytime	Weekend	Setup charge	Minimum charge
International premium	570.73	570.73	570.73	0.00	0.00
Premium 1560	146.34	146.34	146.34	5.69	0.00
International Freephone Service	0.00	0.00	0.00	0.00	0.00
4Mobile satellite service	570.73	570.73	570.73	0.00	0.00
PREMIUM 1511	0.00	0.00	0.00	0.00	40.65
PREMIUM 1512	0.00	0.00	0.00	0.00	40.65
PREMIUM 1513	0.00	0.00	0.00	0.00	56.19
PREMIUM 1514	0.00	0.00	0.00	0.00	73.17
PREMIUM 1515	0.00	0.00	0.00	0.00	97.56
PREMIUM 1516	0.00	0.00	0.00	0.00	146.34
PREMIUM 1517	0.00	0.00	0.00	0.00	203.52
PREMIUM 1518	0.00	0.00	0.00	0.00	284.55
PREMIUM 1520	24.39	24.39	24.39	0.00	5.69
PREMIUM 1530	40.65	40.65	40.65	0.00	5.45
PREMIUM 1540	56.91	56.91	56.91	0.00	5.45
PREMIUM 1550	97.56	97.56	97.56	0.00	5.45
PREMIUM 1560	146.34	146.34	146.34	0.00	5.45
PREMIUM 1570	195.22	195.22	195.22	0.00	5.45
PREMIUM 1580	239.88	239.88	239.88	0.00	5.45
PREMIUM 1590	284.55	284.55	284.55	0.00	5.45
PREMIUM 1599	0.00	0.00	0.00	0.00	284.55
1598	0.00	0.00	0.00	0.00	284.55



