

Vodafone Business 'Business Boost' Terms

Reviewed: 07 February 2023

1. You are buying the "**Business Boost**:"- bundle which consists of the edition of **Vodafone Business Online** as set out in your order, together with **AppHelp Cloud App Support**. This will appear on your bill as a single charge.
2. The contract between you and us consists of the documents listed below.

They take precedence in the following order:
 - a. The "Product Terms":-
 - i. These Business Boost Terms and Conditions
 - ii. Terms and Conditions of Vodafone Business Online which are available at [here](#)
 - iii. AppHelp: terms of service latest version available at <https://www.appdirect.com/legal/apphelp-terms-of-service>
 - b. The Vodafone Marketplace General Terms and Conditions which are available at [here](#)
 - c. the contents of your order with us.
3. **Business Boost**: is an annual subscription billed monthly. The minimum contract period is 12 months from point of purchase which is the same for all elements (not when you activate any associated license). If you wish to cancel within the minimum contract term you will still be required to pay the remaining months of your contract on a monthly basis.
4. The first bill will be pro-rated to your bill date, all subsequent billing will be the full product amount on your specific billing date.
5. We reserve the right to increase the monthly price with 30 days' notice if an underlying vendor increases their price to us. If this should occur, you have right to terminate your contract within the abovementioned 30-day period, without having pay the remaining months of your contract. If you do not terminate your contract within the notice-period, you will be deemed to have accepted the price increase and your contract will continue as before save as for the increase in price.
6. If Vodafone is no longer authorised to provide the Vodafone Business Marketplace or underlying products, for example following termination of a contract between Vodafone and a third-party developer, Vodafone may terminate the affected product with immediate effect on written notice to Customer. Should this occur, Vodafone will credit any Charges paid in advance in relation to the terminated Product for the period following termination, without affecting Customer's rights under this Agreement, and the Customer will not be liable for any further Charges.
7. At the end of your minimum contract period, you will be auto renewed onto a new 12 month rolling contract. We will remind you every month for the last 2 months of your contract. If the contract price is going to be increased on renewal, you will be informed. If you do not wish to have your contract auto-renewed you should cancel your subscription through [the Marketplace portal](#). This will not cease your services; it will simply ensure that you do not roll over to a new annual subscription.
8. The products within the bundle are fixed and cannot be removed or substituted with other products.
9. We reserve the right the replace product elements with a more suitable solution at the same price.