The following terms and conditions apply to the Apple Trade-In offer pursuant to which Eligible Customers who (i) trade in a handset that is Eligible and Relevant and (ii) purchase a selected handset, may get their trade in value boosted by up to €100 (the "Offer") during the Offer Period. The promoter of the Offer is Vodafone Ireland Limited.

These terms and conditions apply in addition to the <u>General Terms and Conditions</u> under which you enjoy access to Vodafone's Mobile Telecommunications Services and form part of your contract with us. By availing of the Offer, you are deemed to have read and agree to be bound by the following terms and conditions:

- 1. This Offer is available to "Eligible Customers" only. Eligible Customers are new and existing Vodafone Pay as you go and new and existing Vodafone Bill pay customers.
- 2. Eligibility is determined by Vodafone in accordance with these terms and conditions and Vodafone's decision in respect thereof shall be final.
- 3. The Offer is valid from 2nd February 2025 to 29th March 2025 (the "Offer Period") in Vodafone retail and franchisee stores.
- 4. The Offer is available online at Vodafone.ie to Eligible Customers who are Bill Pay customers only. If the Offer is availed of online, the trade in boost value will be paid to the Eligible Customer via monthly credit instalments on the Eligible Customer's account. No other payment method will be offered if the Offer is availed of online. PAYG customers cannot avail of this offer online.
- 5. The Offer applies to Eligible and Relevant handsets only. For a trade in handset to be:
 - a. Eligible: it must be in good working condition, and it must adhere to the conditions set out in the General Trade in Terms and Conditions viewable here: https://n.vodafone.ie/terms/services.html; and
 - b. Relevant: it must be an iPhone XS or newer iPhone model and have a trade in value of €47 minimum.
- 6. To avail of the Offer, Eligible Customers must (i) purchase a "Selected Handset" and (ii) trade in a handset that is Eligible and Relevant.
- 7. The Offer "Selected Handsets" and applicable trade-in boosts are as follows:
 - a. if a customer purchases an iPhone 16, 16 Plus, 16 Pro, 16 Pro Max,
 16e they may get €100 extra on their trade in value;
 - b. if a customer purchases an iPhone 15, 15 Plus, iPhone 14, 14 Plus they

may get an extra €50 on their trade in value; and

- c. if a customer purchases an iPhone 13 or iPhone SE (3rd Gen) they may get an extra €20 on their trade in value.
- 8. This Offer is subject to device price changes and to stock availability.
- 9. Vodafone reserves the right to withdraw or extend the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
- 10. Vodafone reserves the right at its absolute discretion to vary or amend these terms and conditions for valid commercial, technical or operational reasons.
- 11. For new Vodafone customers, the Offer can be used in conjunction with the porting discount during the Offer Period.
- 12. This offer cannot be used in conjunction with any other Vodafone Trade in Boost Offer.
- 13. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to fully revoke the Offer.
- 14. By deciding to avail of the Offer, you agree that we will provide you with service before the expiry of your 14-day cancellation period and you acknowledge that you may be liable for any service charges incurred during the cancellation period even if you cancel the contract.
- 15. Except as expressly provided in these terms and conditions, all conditions, terms, warranties and representations whether express or implied by law in relation to the provision of the Offer are excluded to the fullest extent permitted by law.

If you have any questions, you can contact us on Live Chat on our Support page, www.vodafone.ie/support