

General Terms and Conditions

1. The following terms and conditions apply to the Vodafone Happy March Calendar Giveaway Campaign (the “Promotion”) pursuant to which Eligible Customers can claim a range of rewards more particularly detailed in the ”Happy” section of the My Vodafone app (the “Rewards”).
2. These terms and conditions apply in addition to the Vodafone General Promotion Terms and Conditions which can be found at: <https://n.vodafone.ie/terms/comp.html>. By entering the Promotion, the “Entrant” agrees to be bound by these terms and conditions and agrees that the decisions of the Promoter are binding and final.
3. The “Promoter” is Vodafone Ireland Limited of Mountainview, Leopardstown, Dublin 18. The “Administrator” is Kasulabo Ltd of 3 Harmony Court, Harmony Row, Dublin 2. Trading as Sweete.
4. This Promotion is open to Eligible Customers only. “Eligible Customer” means; (i) any existing Vodafone customer who has an active PAYG account (“active” means that the customer must have topped up their account by at least €20 in the preceding 180 days prior to entry), or (ii) any Existing Vodafone Bill Pay or Vodafone Home customer whose monthly repayments are up to date and not in arrears at the time of entry. In addition, Eligible Customers must also be resident in the Republic of Ireland and over 18 years of age. This Promotion is not open to employees or agents of the Promoter or any of its affiliated companies or subsidiaries, or to family members of such employees or agents, or to employees or agents of any third parties who are professionally connected with the Promotion. Eligibility is determined by Vodafone in accordance with these terms and conditions. Vodafone’s determination in respect thereof shall be final.
5. In entering the Promotion you must enter your Vodafone mobile number to confirm you are an Eligible Customer in order to claim any reward. Eligible Customers who enter the Promotion are “Entrants”.
6. The Promotion will commence at 9:00am on Monday 9 March 2026 and will close at 22:00 on Friday 20 March 2026, unless otherwise stated in the “Happy” section of the My Vodafone app.
7. Entrants may claim only one reward per day, subject to availability. Any entries received after the above closing date will be automatically disqualified.
8. To enter the Promotion, Entrants must use the My Vodafone app. The Promotion sign up page is located under the “Happy” section.
9. Successful Entrants (“Claimers”) will then be presented with instructions on how to claim their Reward. All Rewards must be claimed instantly however the number of rewards available per day are limited and on a first come, first serve basis until stocks last unless other Reward fulfillment criteria or Reward quantity limits are stated to apply.
10. Once Claimers have claimed their Reward, in the case of Super Valu treats, Free Return European Flights and Costa Tea or Coffee, Claimers will be sent an email with further instructions on how to redeem their Reward. To redeem the Reward, the Claimer (and any third parties expressly permitted to share in the Reward) may have to accept additional terms and conditions.

11. In the case Moonpig, Stampix, Vodafone Accessories and IRFU rugby jersey rewards, the details of how to claim their Reward will be visible to Claimers under the “My Rewards” section in Vodafone Happy.
12. The Promoter accepts no responsibility for entries that are incomplete, lost, delayed in transit, corrupt or incorrect, regardless of cause, including, for example, as a result of any malfunctions, errors or viruses in the software, systems, network, server, or for any, hardware and/or software failure of any kind, or due to any incompatibility with the software and/or hardware used by Entrants to enter. The Promoter will not accept proof of posting or transmission (including screenshots) as proof of receipt of entry to the Promotion.
13. No purchase is necessary for entry into the Promotion.
14. Rewards will be allocated only to entries that satisfy the entry requirements outlined in these terms.
15. If a Claimer fails to redeem, claim or use the Reward within the applicable time frames notified to the Claimer, or chooses not to accept the Reward, or is deemed ineligible for the Promotion or fails to duly complete, execute and return any document required by the Promoter, he or she shall forthwith relinquish any right or entitlement to the Reward. The Promoter does not accept any responsibility if an Entrant is not able to take up the Reward.
16. The receipt by an Entrant of any Reward is conditional upon that Entrant (and any third parties that may be entitled to share in the Reward) executing all relevant releases and other documentation, and providing such assistance as the Promoter or Administrator may reasonably require.
17. Rewards are non-transferable and cannot be redeemed for cash or goods. The Promoter reserves the right to substitute any Reward with an alternative reward or cash alternative, each of equal or greater value to the Reward, if circumstances beyond the Promoter's control make it necessary to do so.
18. Claimers will be responsible for all taxes, costs and other expenses not expressly provided for in the Reward Schedule, and Claimers agree that upon accepting the Reward, they do so entirely at their own risk.
19. Insofar as is permitted by law, each Entrant releases and holds the Promoter and its employees, agents, sub-contractors and consultants harmless for any and all losses, damages, rights, claims and actions of any kind in connection with the Promotion or resulting from acceptance, possession, or use of any Reward, including without limitation, personal injury, property damage and claims based on publicity rights, defamation or invasion of privacy, except where it is caused by the negligence of the Promoter and its employees, agents, sub-contractors and consultants.
20. The Promoter shall not be liable for any breach of its obligations hereunder resulting from causes beyond its reasonable control including but not limited to fires, strikes (of its own or other employees), insurrection or riots, pandemics, embargoes, delays in transportation, requirements or regulations of any civil or military authority, computer viruses, bugs, tampering, unauthorized intervention, fraud or technical failure and the

Promoter shall be entitled to cancel, terminate, modify or suspend the Promotion and these terms and conditions without liability.

21. In the event of circumstances outside the reasonable control of the Promoter, or otherwise where fraud, abuse, and/or an error (human, mobile or computer) affects or could affect the proper operation of this Promotion or the awarding of Rewards, and where circumstances make this unavoidable, the Promoter reserves the right to cancel or amend the promotion or these terms and conditions, at any stage, but will always endeavor to minimize the effect to Entrants or Claimers in order to avoid undue disappointment.
22. The Promoter may not own or run any of the services which are provided as part of the Reward. In order to avail of the Reward, the Claimers (and any third parties that may be permitted to share in the Reward) will be required to agree to any relevant terms and conditions or contract required by the third parties supplying the Reward, including, where relevant, the Administrator. The Claimers acknowledge that the Promoter will not be a party to any such agreements with third party suppliers and will not be liable to the Claimers in respect of the terms of those agreements whether directly or indirectly.
23. By entering the Promotion each Entrant agrees, in the event they are a Claimer, to participate in such promotional activity as is reasonably requested by the Promoter, such as providing the Promoter with content (e.g. pictures, videos etc.) for the Promoter website and social media channels for further marketing purposes follow the Promotion.
24. By entering this Promotion, each Entrant consents to their data being used by the Promoter and/or provided to the Administrator for the purposes of processing entries, contacting Claimers and rewarding Rewards.
25. For any queries on this Promotion, please contact us at our customer care line, 1907. For any reward queries please contact customercare@sweete.ie or happy@vodafone.com.