Email my bill

- Email My Bill is a service provided by Vodafone Ireland which allows you to receive a secure (password protected) electronic copy of your bill in PDF format
- By activating EMB service you will continue to receive your bills by paper unless you opt in to paperless billing (EMB is a supplementary service and users will need to switch to paperless if paper bills are no longer to be received)

Registering

- Upon completion of your registration for Email My Bill service, you confirm that all information therein relating to you is accurate and that you accept these terms for the provision of the service.
- 4. In order for Vodafone to provide Email My Bill service to you it is your sole responsibility to ensure that the details you give to Vodafone are correct, current and accurate. This includes your name, email address and password. As part of the initial registration process for Email My Bill service, Vodafone may send you a verification email and you consent to Vodafone sending you an email to the address provided by you in order to verify that the email address provided by you is valid.
- These Terms do not supersede, modify or in any way mitigate your obligation to be bound by and comply with the Vodafone Terms and Conditions.
- When you are registered for Email My Bill service you will receive an email

- with an enclosed electronic copy of your bill.
- 7. You will need to use your PDF password to view your bill.
- 8. In the event you do not receive an email from Vodafone when you register for EMB, it is your responsibility to log into your "My Vodafone" account and check your contact details.
- 9. If emails are sent to you by Vodafone and are returned as undeliverable emails to Vodafone, Vodafone reserves the right to terminate your EMB service and Vodafone may send you a paper bill to your current billing address. You may register again at any time after correcting your email address errors by logging onto your "My Vodafone" account.

Terminating

- 10. You may opt out and terminate your EMB service at any time while you are a Customer of Vodafone by logging into your "My Vodafone" account.
- 11. Vodafone reserves the right to cancel EMB service at any time without notice, explanation or compensation to you
- 12. You are responsible for any and all telephone access fees and/or Internet service fees that may be required to access EMB service when you are receiving and viewing bills emailed to you.
- 13. If you have any questions or enquiries regarding your EMB service, you can contact Vodafone at through Live Chat in our <u>Support</u> section