Terms and conditions for Vodafone RED plans

1. These terms and conditions are to be considered Core Terms and Conditions and are in addition to and form part of the general terms and conditions of Vodafone's telecommunications service. Each Add On is subject to separate terms and conditions which you are advised to consult. The terms and conditions of such Add ons will not be Core Terms and Conditions.

2. The Vodafone RED suite of price plans inclusions are set out in the table below depending on the price plan chosen. These price plan inclusions as set out below cannot be used while roaming.

3. Vodafone RED suite of price plans - 24th March 2013

Price Plan	Price plan
	inclusions
Vodafone	Vodafone to
RED	Vodafone calls and
Essentials	texts
	100 minutes to any
	network
	Unlimited texts to
	any network
	1GB data
Vodafone	Unlimited calls to
RED One	any network and
	national landlines
	1GB data
Vodafone	Unlimited calls and
RED	texts to any network
	100 worldwide
	minutes
	100 worldwide texts
	2GB data

Vodafone	Unlimited calls and
RED Super	texts to any network
	500 worldwide
	minutes
	500 worldwide texts
	6GB data

Vodafone RED suite of price plans - from 1st March 2015

Price Plan	Price plan
	inclusions
Vodafone	Vodafone to
RED	Vodafone calls and
Essentials	texts
	100 minutes to any
	network
	Unlimited texts to
	any network
	1GB data
Vodafone	Unlimited calls to
RED One	any network and
	national landlines
	1GB data
Vodafone	Unlimited calls and
RED	texts to any network
	100 worldwide
	minutes
	100 worldwide texts
	5GB data
Vodafone	Unlimited calls and
RED Super	texts to any network
	500 worldwide
	minutes
	500 worldwide texts
	9GB data

Vodafone RED Extra suite of price plans from 1st March 2015

Price Plan	Price plan
	inclusions

Vodafone RED	Vodafone to
Extra	Vodafone calls and
Essentials	texts
	100 minutes to any
	network
	Unlimited texts to
	any network
	1.5GB data
Vodafone RED	Unlimited calls to
Extra One	any network and
	national landlines
	2GB data
Vodafone RED	Unlimited calls and
Extra	texts to any
	network
	100 worldwide
	minutes
	100 worldwide
	texts
	6GB data
Vodafone RED	Unlimited calls and
Extra Super	texts to any
-	network
	500 worldwide
	minutes
	500 worldwide
	texts
	10GB data
1	

4. Any new or upgrading customer signing up to a Vodafone RED or Vodafone RED Extra price plan from the 1st March 2015 will be entitled to avail of the updated data allowances.

5. The customer can choose to add more minutes, texts or data to the above price plans however these add-ons will be at an additional cost. These add-ons can be updated from month to month, with no restriction. The customer will be presented with add-ons which allow usage within ROI and worldwide usage excluding data add-ons. Text add-ons cannot be used to text a landline.

6. Any unused portion of the monthly allocation associated with a price plan or add on (minutes/texts/data) cannot be carried over to the next month.

7. All Vodafone RED bill pay price plans are subject to a minimum term contract of 24 months. If a customer receives an early upgrade while on a Vodafone RED price plan they will be required to enter a new 24 month contract, the effective date of which will commence on the expiry date of their existing contract. This term does not apply to customers who are eligible for the New Every Year upgrade option.

8. On Vodafone RED price plans out of bundle worldwide minutes will be charged on a rounded per minute basis.

9. Call and text usage will be applied in the following manner:

- 1. Vodafone to Vodafone minutes and texts
- 2. Price plan inclusion minutes and texts
- 3. Purchased Add-ons
- 4. Out of bundle rates

10. Data usage will be applied in the following manner:

- 1. Price plan inclusive data
- 2. Purchased Add Ons
- 3. Out of bundle rates

RED ESSENTIALS

1. RED Essentials includes a monthly allowance of Vodafone to Vodafone minutes and texts. These minutes and texts are eligible when calling or texting from within ROI only, and excludes roaming. 2. Customers may use the monthly allocation of minutes to make anytime calls to other Vodafone Ireland mobile numbers.

3. Customers may use the monthly allocation of text messages to send text messages to other Vodafone Ireland mobile numbers.

4. The fair usage limits to the Vodafone minutes and texts are outlined below:

Limit per billing cycle	
Vodafone to Vodafone calls	10,000
Vodafone to Vodafone texts	10,000

5. RED Essentials includes a monthly allowance of minutes and can be used to dial any mobiles and landlines within ROI and excludes roaming.

6. The monthly allowance of texts included in the RED Essentials price plan can be used to text any mobile within ROI. You cannot use the allowance for landlines and excludes roaming.

7. The monthly allocation of minutes cannot be used to call certain numbers including worldwide numbers, LoCall (1890) numbers, CallSave (1850) numbers, FreeFone (1800) numbers, directory enquiry services, easiconnect and premium rate numbers, WAP, etrieve and Vodafone mobile ISP numbers.

8. The monthly allocation of text messages cannot be used to send worldwide, value added, premium rate numbers or to send text messages while roaming.

9. Standard out of bundle rates will be charged.

10. The fair usage for unlimited text within ROI is outlined below:

45,000

11. If you exceed these limits, we may ask you to moderate your usage. If you continue to exceed these limits, Vodafone reserve the right to suspend or terminate your service.

RED One

1. The RED One price plan includes a monthly allowance of minutes and can be used to dial mobiles and landlines within ROI

2. The monthly allowance of texts included in the RED One price plan can be used to text mobiles within ROI. You cannot use this allowance for landlines within ROI

3. This monthly allocation of minutes cannot be used to call certain numbers including worldwide numbers, LoCall (1890) numbers, CallSave (1850) numbers, FreeFone (1800) numbers, directory enquiry services, easiconnect and premium rate numbers, WAP, etrieve and Vodafone mobile ISP numbers.

4. The monthly allocation of minutes cannot be used while roaming. The monthly allocation of minutes cannot be used while roaming (See <u>www.vodafone.ie/roaming</u> for more detail).

5. Standard out of bundle rates will be charged

6. The monthly allocation of text messages cannot be used to send worldwide, value added, premium rate numbers or to send text messages while roaming.

7. The fair usage limits to the Vodafone minutes and texts are outlined below:

Limit per billing cycle	
Unlimited calls to any network	45,000
Unlimited calls to any network	45,000

8. If you exceed these limits, we may ask you to moderate your usage. If you continue to exceed these limits, Vodafone reserve the right to suspend or terminate your service.

RED and RED Super price plans

1. The RED and RED Super price plan includes a monthly allowance of minutes and can be used to dial mobiles and landlines within ROI.

2. The monthly allowance of texts included in the RED and RED Super price plans can be used to text mobiles within ROI. You cannot use the allowance for landlines within ROI.

3. This monthly allocation of minutes cannot be used to call certain numbers including worldwide numbers, LoCall (1890) numbers, CallSave (1850) numbers, FreeFone (1800) numbers, directory enquiry services, easi-connect and premium rate numbers, WAP, e-trieve and Vodafone mobile ISP numbers. The monthly allocation of minutes cannot be used while roaming.

4. The monthly allocation of text messages cannot be used to send worldwide, value added, premium rate numbers or to send text messages while roaming.

5. Standard out of bundle rates will be charged.

6. The fair usage for unlimited any network calls and texts are outlined below:

Limit per billing cycle	
Unlimited calls to any network	45,000
Unlimited texts to any network	45,000

If you exceed these limits, we may ask you to moderate your usage. If you continue to exceed these limits, Vodafone reserve the right to suspend or terminate your service.

7. If you exceed these limits, we may ask you to moderate your usage. If you continue to exceed these limits, Vodafone reserve the right to suspend or terminate your service.

8. The monthly allowance of worldwide minutes included in the RED and RED Super price plans can be used to dial worldwide mobiles and landlines.

9. The monthly allowance of worldwide texts included in the RED and RED Super price plan can be used to text worldwide mobiles. You cannot use the allowance for landlines within ROI or worldwide.

10. This monthly allocation of worldwide minutes cannot be used to call certain numbers (including LoCall (1890) numbers, CallSave (1850) numbers, FreeFone (1800) numbers, directory enquiry services, easiconnect and premium rate numbers), WAP, etrieve and Vodafone mobile ISP numbers. The monthly allocation of worldwide minutes cannot be used while roaming.

11. The monthly allocation of worldwide texts cannot be used to send value added, premium rate numbers or to send text messages while roaming.

12. This monthly allowance allows you to make calls and texts to any worldwide destinations within the Vodafone footprint –

see <u>International rates</u> for a full list of countries.

13. Standard out of bundle rates will be charged.