

## **RED 12 Month Terms & Conditions**

1. The following terms and conditions of the Vodafone RED 12 Month are in addition to and form part of the terms and conditions relating to both the Vodafone mobile communications service and Vodafone RED. These Terms and Conditions shall be considered Core Terms and Conditions unless otherwise indicated.

2. In the event of any conflict, the terms and conditions of Vodafone RED 12 Month will prevail.

3. The Vodafone RED suite of price plans inclusions is updated to include the Vodafone Red 12 month plan set out in the table below. These price plan inclusions as set out below cannot be used while roaming.

1. Unlimited calls and texts to any network

2. 100 worldwide minutes

3. 100 worldwide texts

2GB data 12 month Sim Only Contract

Under EU Roaming regulations you can use your monthly minutes allocation while roaming in the EU in the same way you use the allowance domestically. For any other destination the monthly allocation cannot be used while roaming.

Customers may also use their monthly allocation of text messages to send text messages to Vodafone Ireland numbers and other Irish mobile numbers. The monthly allocation of texts are at a customer level, therefore are shared across each subscriber on this plan. Under EU Roaming regulations you can use your monthly text message allocation while roaming in the EU in the same way you use the allowance domestically. For any other destination the monthly allocation cannot be used while roaming. The same rule applies for your monthly data allowance - you can use your monthly data allowance while roaming in the EU in the same way you use the allowance domestically. For any other destination the monthly allowance cannot be used while roaming.

4. Existing bill pay customers who wish to move to Vodafone RED 12 Month must have their account up to date and have completed their minimum contract term.

5. Vodafone RED 12 month comes with a minimum contract term of 12 months from the date of connection.

6. Vodafone RED 12 month customers who wish to cease their contract, port to another operator or migrate to Vodafone pay as you go may do so at any time after the expiry of the 12 month minimum term by giving Vodafone written notice, which will be effective 30 days after Vodafone receives the request. Termination fees will apply where a customer terminates their contract before the expiry of the 12 month minimum term.

7. After connecting to Vodafone RED 12 month, you may request to be moved to another Vodafone RED 24 month contract plan at any time. You will then be contracted under the new Vodafone Red 24 month contract plan terms and conditions and will be bound by a new 24 month minimum term.

Vodafone shall process any such request following the expiry of the current contract period and providing so, will be completed the next billing date.

8. Existing bill pay customers who have yet to complete their minimum contract term may not change to Vodafone RED 12 month until such a time as their existing contract period has expired.

9. The Vodafone RED 12 month plan is a 12 month SIM only plan and does not include subsidized handsets for new connections to Vodafone's network as part of the plan. However, you may avail of any of the bill pay range of handsets at any time. If you move from Vodafone RED 12 month to a Vodafone RED 24 month contract plan you may be entitled to a subsidized handset, depending on the then current terms of the new contract plan