

Google Pixel 10, 10 Pro and 10 Pro XL Pre Order

These Pre-Order Terms and Conditions (the “Pre Order Terms”) govern the placing of preorders with Vodafone Ireland Limited (“we”, “us”, or “Vodafone”) for the Google Pixel 10, 10 Pro and 10 Pro XL mobile handset devices (“Eligible Handsets” and each an “Eligible Handset”). Please read these Pre Order Terms carefully before submitting your pre-order. By submitting your pre-order, you agree to be legally bound by these terms:

1. The pre-order period for the Eligible Handsets is from 21st August to 27th August (the “Pre Order Period”). The Eligible Handsets will be available for general sale on 28th August 2025.
2. The pre-order is available to Eligible Customers only. Eligible Customers are residents of the Republic of Ireland aged 18 years of age or older, who pass our credit check and accept Vodafone Bill Pay and Pay as you go terms and conditions. Pre-orders are available to new Bill Pay and Pay as you go (including ports from other networks) customers and existing Vodafone Bill Pay and Pay as you go customers. Eligibility is determined by Vodafone in accordance with these terms and conditions.
3. We reserve the right not to accept your pre-order request if you do not meet any relevant eligibility criteria, status requirements or credit check.
4. Eligible customers may submit a preorder request for Eligible Handsets during the Pre Order Period on Vodafone.ie, Vodafone Retail stores and Vodafone Franchise partners.
5. Please note that Eligible Handset stock for the Pre Order Period is available on a first come, first served basis and all pre-order requests are strictly subject to availability of stock. Pre-orders are available while stocks last, and this facility may be withdrawn to avoid oversubscription or as we deem necessary.
6. Where possible orders will be shipped to as soon as is practicable, subject to availability, so that you may receive it on the release date. We will endeavour to follow the below timelines for all pre-orders made during the Pre Order Period:
 - a. For Retail pre-orders, customers must pay a €50 deposit and they must return to the store before the 11th September 2025 to collect their device and pay the outstanding balance or their pre-order will be void.
 - b. Online pre-orders placed from 21st August will be shipped from the 28th August and could take up to 14 days to arrive with the customer.
7. Delivery of pre ordered Eligible Handsets is subject to availability and supply from Google.
8. All remaining orders will be subject to standard online delivery timelines, and terms and conditions. For all delivery related queries please contact us at our Help and Support hub at <https://www.vodafone.ie/help/>.
9. When placing a pre-order, you will be required to provide certain information, such as your address and billing information. You represent and warrant that all such information is accurate, and we will have no responsibility or liability for inaccurate information.
10. If for any reason, we cannot fulfil your preorder, we will cancel your order and refund any payments made. We will endeavour to contact you about this prior to cancelling your order.

11. Vodafone reserves the right to vary, withdraw and/or cancel this pre-order offer at any time or valid commercial, technical, operational and/or regulatory reasons.

12. We reserve the right at our absolute discretion to vary, delete or add to any of these Pre Order Terms.

13. These Pre Order Terms apply in addition to the General Terms & Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services and form part of your contract with us. When you order from our online shop, our online shop terms will also apply. Additional services selected by you as part of your pre-order may be subject to additional terms and conditions also. All terms and conditions can be viewed at www.vodafone.ie/terms.