Vodafone Business Fixed Communications Price Guide



Vodafone Business Pricing from 09 July 2020, all pricing ex vat

Subject to 12 month contract

	Price per month of 12 month contract	Out of contract pricing		Price per month of 12 month contract	Out of contract pricing
•	Broad	band		Broadban	d & Voice
Simply Broadband Up to 100Mbps	€40.00	€40.00	Office Essentials Up to 100Mbps	€45.00	€45.00
Gigabit 1000 Fibre Broadband Up to 1000Mbps*	€50.00	€70.00	Office Essentials Up to 1000Mbps	€55.00	€75.00

Broadband

- Pricing is subject to availability of Vodafone Business Broadband at your geographical location, as identified by Vodafone.
- *A once-off installation fee of €50 may apply, depending on geographical location and service provided. This will be communicated to the customer at the point of sale.
- Speeds based on maximum attainable download speed subject to network coverage, customer device capability, and service usage.

Fixed Voice

- Voice refers to our Broadband Voice product (or VoIP). Broadband Voice is a technology that allows customers to use home phone services over their fixed broadband connection using their modem. Find out more <u>here</u>.
- Out of bundle charges may apply if customers with Talk make additional calls outside their plan, for example mobile or international. Customers can buy additional voice add-ons to ensure they get the best rates for the typical calls they make. Out of bundle charges can be found <u>here</u>

Channel specific discounts may apply and are subject to change as per terms. See https://n.vodafone.ie/terms/business.html

Vodafone Office

RATES AS OF X / X / 2021. All rates are in euro cent per minute unless otherwise stated. Calls are rounded up the nearest minute and cent. All calls are charged per minute unless otherwise stated.

Mobile	Evening	Daytime	Weekend	Setup charge	Minimum charge
MOBILE SATELLITE SERVICE	571.07	571.07	571.07	0.00	0.00
Meteor/O2/Tesco Mobile/ Three network/Eircom mobile/ Vodafone/Imagine Mobile	17.89	17.89	17.89	7.97	0.00



O Local and national	Evening	Daytime	Weekend	Setup charge	Minimum charge
Eircom - 1901	0.00	0.00	0.00	0.00	0.00
1902	0.00	0.00	0.00	0.00	0.00
1903	0.00	0.00	0.00	0.00	0.00
BT - 1904	0.00	0.00	0.00	0.00	0.00
Meteor - 1905	0.00	0.00	0.00	0.00	0.00
SwiftCall - 1906	0.00	0.00	0.00	0.00	0.00
Vodafone - 1907	0.00	0.00	0.00	0.00	0.00
Chorus/NTL - 1908	0.00	0.00	0.00	0.00	0.00
02 - 1909	0.00	0.00	0.00	0.00	0.00
11811	162.60	162.60	162.60	162.60	0.00
11818	162.60	162.60	162.60	162.60	0.00
11850	162.60	162.60	162.60	162.60	0.00
11860	162.60	162.60	162.60	162.60	0.00
11888	284.55	284.55	284.55	284.55	0.00
11822	131.70	131.70	131.70	131.70	0.00
11824	69.41	69.41	69.41	69.41	0.00
11827	69.41	69.41	69.41	69.41	0.00
11866	65.85	65.85	65.85	65.85	0.00
11890	284.55	284.55	284.55	284.55	0.00
11891	284.55	284.55	284.55	284.55	0.00
VOIP	3.66	3.66	3.66	7.97	0.00
VOIP CALLS IRELAND	3.66	3.66	3.66	7.97	0.00
Free	0.00	0.00	0.00	0.00	0.00
Perlico - 1912	0.00	0.00	0.00	0.00	0.00
Three - 1913	0.00	0.00	0.00	0.00	0.00
Eircom PYG 1891	3.66	3.66	3.66	7.97	0.00
Eircom PYG 1892	3.66	3.66	3.66	7.97	0.00
Eirpage 821	3.66	3.66	3.66	7.97	0.00



Eirpage 822	3.66	3.66	3.66	7.97	0.00
Anytime Dial-Up	3.66	3.66	3.66	7.97	0.00
Local	3.66	3.66	3.66	7.97	0.00
Local Rate access (1890)	3.66	3.66	3.66	7.97	0.00
National	3.66	3.66	3.66	7.97	0.00
Universal Access Service (0818)	3.66	3.66	3.66	7.97	0.00
BT Dialup Surf No Limits	0.00	0.00	0.00	0.00	0.00
BT Dialup Netsmart	0.00	0.00	0.00	0.00	0.00
1850 Call Save*	3.66	3.66	3.66	7.97	0.00
1890 LoCall mobile to mobile*	3.66	3.66	3.66	7.97	0.00
0818 (Universal Access) mobile to landline number*	3.66	3.66	3.66	7.97	0.00
076 (Calls to Voice over IP numbers)*	3.66	3.66	3.66	7.97	0.00

* Calls are deducted from your price plan minutes first, then mobile to landline rates are charged as per your price plan. This will be displayed in your bills as standard rate numbers.

International rates	To a fixed line	To a mobile	Setup charge
ИК	9.76c	19c	7.97c (to fixed line only)
UK (0300/0800)	9.76c	NA	7.97c (to fixed line only)
UK personal number	10.16	NA	7.97 (to fixed line only)
UK local call plus (shared cost)	9.92	NA	7.97 (to fixed line only)
EU Countries	19c	19c	0.00c
Other Europe	24.39c	32.52c	7.97c
USA & Canada	9.76c	9.76c	7.97c
Australia/New Zealand	24.39c	32.52c	7.97c
Rest of the world	158.54c	158.54c	7.97c

UK – United Kingdom

EU Countries–Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden & United Kingdom The list of countries subject to the cap also include Aland Islands, Bonaire, Canary Islands, Ceuta, Curacao, French Guiana, French West Indies, Gibraltar, Guadeloupe, Guernsey, Iceland, Isle Of Man, Jersey, La Desirade, Liechtenstein, Madeira, Martinique, Mayotte, Melilla, Norway, Reunion, Saba, Saint Barthelemy, Saint Eustatius / Statia, Saint Kitts And Nevis, Saint Martin / Sint Maarten, Suriname, Switzerland & Vatican State.



Other Europe Countries – Albania, Andorra, Azerbaijan, Belarus, Bosnia & Hercegovina, Cyprus (Turkey), Faroe Islands, Georgia, Greenland, Kosovo, Macedonia, Moldova, Monaco, Montenegro, Russia, San Marino, Serbia, Tunisia, Turkey, Ukraine

USA & Canada – United States of America & Canada

Rest of the World – Afghanistan, Algeria, Angola, Anguilla, Antigua & Barbuda, Argentina, Armenia, Aruba, Ascension Island, Bahamas, Bahrain, Bangladesh, Barbados, Belize, Benin, Bermuda, Bhutan, Bolivia, Botswana, Brazil, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde Island, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Comoros, Congo, Congo Democratic Republic, Cook Islands, Costa Rica, Cuba, Guantanamo Bay, Cyprus (Turkey) Mobile, Diego Garcia, Djibouti, Dominica, Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Eguatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Polynesia, Gabon, Ghana, Grenada, Guam, Guatemala, Guinea, Guinea Bissau, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhastan, Kenya, Kiribati, Korea North, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libya, Macao, Madagascar, Malawi, Malaysia, Maldives, Mali, Marshall Islands, Mauritania, Mauritius, Mexico, Micronesia, Mongolia, Montserrat, Morocco, Mozambique, Myanmar, Namibia, Nauru, Nepal, New Caledonia, Nicaragua, Niger, Nigeria, Northern Mariana, Oman, Pakistan, Palau, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Rwanda, Samoa American, Samoa Western, Sao Tome & Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Singapore, Solomon Islands, Somalia, South Africa, South Sudan, Sri Lanka, St Helena, St Lucia, St Pierre & Miquelon, St Vincent & Gren., Sudan, Swaziland, Syria, Taiwan, Tajikstan, Tanzania, Thailand, Togo, Tokelau, Tonga, Trinidad & Tobago, Tunisia Mobile, Turkmenistan, Turks & Caicos, Tuvalu, Uganda, United Arab Emirates, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Virgin Islands UK, Virgin Islands US, Wake Island, Wallis & Futuna, Yemen, Zambia, Zimbabwe

📞 Add ons

6000 minutes to any ROI mobile network	
1500 minutes to International landlines	€5.00
1500 minutes to UK mobiles and landlines	€5.00

The above call packages provide unlimited calls to the following 24 countries:Australia, China, Greece, Netherlands, Italy, Portugal, New Zealand, Romania, United Kingdom, France, Germany, Canada, Luxembourg, Poland, Sweden, Slovenia, USA (excluding Hawaii & Alaska), Switzerland, Liechtenstein, Denmark, Norway, Belgium, Austria, Spain.

Other charges

Wireless Modem	Modem is loaned to you at no cost and must be returned at the end of the relevant subscription
Modem non return fee - devices issued before 11/01/16	€30
Modem non return fee - devices issued on or after 11/01/16 Huawei HG 659 and VOX 3	€60
Modem non return fee - devices issued on or after 21/11/19	
VOX 3	€70



Replacement modem	€60		
Disconnection	If the customer terminates the contract after expiry of the cooling-off period, but during the minimum term, the customer shall be required to pay a fee equal to the monthly commitment multiplied by the remaining months of the minimum term. In circumstances where the customer is paying any applicable set up fee by way monthly instalments (see above Installation/Set Up Fee); where the contract is terminated before the end of the 12 month repayment period; any outstanding balance of the set-up fee will be added to your "termination fee" in your final bill.		
Engineer modem installation (optional/if requested)	€30		
Missed engineer appointment	€25		
Red Protect Business (device protection and antivirus)	€2.99 per month (1 licence pack)		
€3.99 per month (3 licence pack)			
€5.99 per month (5 licence pack)			
€6.99 per month (8 licence pack)			
Paper copies of bills	€4.47 ex VAT per bill copy, provided at the customer's request.		
Late payment fee	€10 per event. This will be applied if your Direct Debit fails due to insufficient funds in your account, on the second and subsequent failed attempts.		
Reconnection fee	€25.00		



Premium	Evening	Daytime	Weekend	Setup charge	Minimum charge
International premium	570.73	570.73	570.73	0.00	0.00
Premium 1560	146.34	146.34	146.34	5.69	0.00
International Freephone Service	0.00	0.00	0.00	0.00	0.00
4Mobile satelite service	570.73	570.73	570.73	0.00	0.00
PREMIUM 1511	0.00	0.00	0.00	0.00	40.65
PREMIUM 1512	0.00	0.00	0.00	0.00	40.65
PREMIUM 1513	0.00	0.00	0.00	0.00	56.19
PREMIUM 1514	0.00	0.00	0.00	0.00	73.17
PREMIUM 1515	0.00	0.00	0.00	0.00	97.56
PREMIUM 1516	0.00	0.00	0.00	0.00	146.34
PREMIUM 1517	0.00	0.00	0.00	0.00	203.52
PREMIUM 1518	0.00	0.00	0.00	0.00	284.55
PREMIUM 1520	24.39	24.39	24.39	0.00	5.69
PREMIUM 1530	40.65	40.65	40.65	0.00	5.45
PREMIUM 1540	56.91	56.91	56.91	0.00	5.45
PREMIUM 1550	97.56	97.56	97.56	0.00	5.45
PREMIUM 1560	146.34	146.34	146.34	0.00	5.45
PREMIUM 1570	195.22	195.22	195.22	0.00	5.45
PREMIUM 1580	239.88	239.88	239.88	0.00	5.45
PREMIUM 1590	284.55	284.55	284.55	0.00	5.45
PREMIUM 1599	0.00	0.00	0.00	0.00	284.55
1598	0.00	0.00	0.00	0.00	284.55



