

### **Vodafone Home offer – bonkers.ie**

The following terms and conditions apply to the 'Vodafone Home Offer' pursuant to which new customers who sign up to Vodafone Home services via Bonkers.ie, during the Offer Period, may avail of those Discounts detailed below (the "Offer"). The promoter of the Offer is Vodafone Ireland Limited. By availing of the Offer, you are deemed to have read and agree to be bound by the following terms and conditions:

1. "Vodafone Home services" means Vodafone Broadband and/or any combination of Vodafone Broadband with TV and/or Home Phone.
2. Eligibility is determined by Vodafone in accordance with these terms and conditions and Vodafone's decision in respect thereof shall be final.
3. The Offer is valid between 4<sup>th</sup> January 2024 – 4<sup>th</sup> February 2024 inclusive (the "Offer Period").
4. This Offer is open to "Eligible Customers" only. Eligible customers are customers who sign up for a 12-month Vodafone Home services contract through the Bonkers.ie sales channel on onebigswitch.ie during the Offer Period and are (i) new Vodafone Home customers who create a new fixed broadband connection, and (ii) existing Vodafone fixed home broadband customers who are outside of their 12-month minimum term contract. Customers may access the Bonkers.ie sales channel by registering with Bonkers.ie at <https://www.bonkers.ie/>. Offer does not apply to orders placed in any other sales channel or by any other means. Eligible customers will receive

the following discounts pursuant to this Offer (the "Discounts"):

- a. A €5 discount on their Vodafone Home bill for the first 6 months of the 12- month contract. Vodafone Fibre Broadband packages start from €40 per month depending on package chosen.
  - b. Existing Vodafone bill pay customers who add a broadband service to their existing account will automatically receive an additional €5 per month "mobile and broadband" discount on their monthly bill for the duration of their tenure, provided they retain their mobile and home service on the one account.
5. Customers will also have the option to add the following services to their Vodafone Home service:
    - a. Vodafone Landline €5 for 12 months.
    - b. Super Wi-Fi for an additional €5 per month, subject to availability and Super Wifi T&C's (<https://n.vodafone.ie/terms/fixed.html>); or
    - c. Always Connected for an additional €5 per month, subject to availability and Always Connected T&C's (<https://n.vodafone.ie/terms/fixed.html>).
  6. Offer subject to signing up to a 12-month minimum term Vodafone Home

services contract. Early termination charges will apply if you cancel your service before the end of your minimum term. Out of contract standard pricing applies. For full details on pricing please visit [www.vodafone.ie/rates](http://www.vodafone.ie/rates).

7. This Offer is subject to availability at your geographical location, as identified by Vodafone and is subject to mandatory direct debit.
8. Discounts may not be exchanged for cash.
9. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to rescind any Discounts rewarded pursuant to the Offer.
10. Speeds based on maximum attainable download speed, subject to network coverage, customer device capability and service usage. Minimum Vodafone Broadband connection fixed speed of 5Mbps required for Simply Broadband, minimum of 20Mbps required for Vodafone TV and minimum of 28Mbps required for Wireless Multiroom. Fair usage policies apply to Talk packages only. For full details on the Vodafone Home standard tariffs please visit [www.vodafone.ie/rates](http://www.vodafone.ie/rates).
11. This Offer is administered in conjunction with third parties. Customers agree that the cost of and the responsibility for complying with any additional third-party terms and conditions will be borne solely by them.

12. These Terms & Conditions form part of your contract with us and apply in addition to the Vodafone Fixed Telecommunications and Broadband General Terms & Conditions (which can be found here: <https://n.vodafone.ie/terms/fixed.html>) and any service specific terms.

13. Vodafone reserves the right to withdraw or extend this offer at any time and/or to vary or amend any element of the offer at any time without further notice.

14. In April each year your monthly plan price (excluding discounts) will increase by an amount equal to the CPI rate published in January of that year plus an additional 3% to reflect ongoing investments we make in our mobile network, products, and services.

15. We reserve the right at our absolute discretion to vary, delete or add to any of these Terms and Conditions for valid commercial, technical, or operational reasons.

16. Except as expressly provided in these terms and conditions, all conditions, terms, warranties, and representations whether express or implied by law in relation to the provision of the Offer are excluded to the fullest extent permitted by law.

If you have any questions, you can contact us on Live Chat on our Support page, [www.vodafone.ie/support](http://www.vodafone.ie/support)