## Vodafone Business Two Months on Us Lookout Offer Terms & Conditions ("Terms")

These Terms apply to the promotional offer pursuant to which eligible customers can receive their first two months of Lookout for Small Business on us (Vodafone) (the "Offer").

These Offer terms will apply in addition to the General Terms and Conditions of Marketplace, and any applicable service-specific terms.

These terms form part of your agreement with us.

By accepting the Offer, you agree to the following terms:

- 1. This Offer is open to "Eligible Customers" only. Eligible Customers are both new and existing Vodafone customers who sign up to Lookout for Small Business on Marketplace during the period from 1st July to 30th September 2025 (the "Offer Period") AND
  - a. who purchased a mobile handset device from Vodafone on the Red Business Unlimited, Red Unlimited, Red Business Unlimited Max, or Red Unlimited Max tariff within the last 30 days;
  - b. this mobile handset must be the device you use to access the Vodafone network with your Vodafone SIM card.
- 2. The Offer entitles Eligible Customers to receive their first 60 days subscription to Lookout for Small Business ("Free Period") on us (Vodafone) to access the Vodafone network with your Vodafone SIM card.
- 3. The Offer discount will be applied automatically by Vodafone at the point of sale.
- 4. Pricing is subject to change.
- 5. This Offer cannot be availed of in conjunction with any other offer or promotion.
- 6. Once their Free Period has ended, the Customer will be automatically upgraded to a rolling monthly plan and subscription charges will apply.
- 7. The subscription is offered on a monthly rolling basis, with an initial 60-day free period. Customers may cancel their subscription at any time without incurring any termination charges.
- 8. Customers may cancel their subscription at any time by choosing to either:
  - i) Schedule the cancellation for the end of the current billing month, in which case the subscription will remain active until the end of that month; or
  - ii) Terminate the subscription immediately, in which case access to the service will cease with immediate effect.
  - In both cases, no further charges, beyond what has been paid in the current billing period, will be applied.
- 9. Vodafone reserves the right to extend or withdraw the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
- 10. Vodafone further reserves the right, at our absolute discretion, to vary or amend these terms and conditions for valid commercial, technical, or operational reasons.

- 11. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to fully revoke the Offer.
- 12. These terms & conditions form part of your contract with us and to the Marketplace terms which are viewable <a href="here">here</a> and any additional service-specific terms which you have signed up to.