



Xtra Benefits Terms and Conditions

Introduction

These terms explain the benefits applicable when you purchase a:

- Vodafone Xtra pay monthly Airtime or Data Plan ('Xtra Plan') when taken with a Device Plan;
- Vodafone Xtra pay monthly Airtime or Data Plan on a SIM only basis; or
- device from us outright (meaning paying for a phone, tablet or laptop in one go)

Summary Tables

See below for the tables listing each plan and the corresponding benefit:

	Limited Data		Unlimited Data
Xtra Global Roam	All of the above	+	Inclusive Roaming in 83 Worldwide Destinations
		+	Speed Boost
Xtra Euro Roam	All of the above	+	Inclusive Roaming in 51 European Destinations
Xtra	Unlimited Picture Messaging Worth £3.50 pm	+	Device Care / Device Support ^
		+	Unlimited Data Booster
		+	Device Care / Device Support ^
		+	Unlimited Picture Messaging Worth £3.50 pm

^ Only Available to Business customers on 36-month Business Xtra Plans.

Xtra Data Plan

	Xtra Data Plan Benefits	
	Xtra Data plan (Limited data)	Xtra Data Plan (Unlimited data)
Up to 6x Unlimited Data Booster	X	
Inclusive Roaming in 51 European Destinations	X	X

Xtra Plan Benefit Details

These benefits are available with selected Xtra Plans. If for any reason your Xtra Plan ends, you will lose access to these benefits.

1. Unlimited Picture Messaging

Allows you to send as many multimedia messages (known as MMS) as you want, at no extra cost to your monthly plan.

Note that this benefit can only be used within the UK. Also note, that each picture message has a capacity of up to 300kb.

2. Device Care

Enables you to get a health check and valuation on your device with our Tech experts to help ensure it is running properly. This is available for the duration of your Xtra Plan. Note: If for whatever reasons your Xtra Plan has ended and you still have a Device Plan with us, you will lose this benefit. If you have taken out an Xtra Plan on a SIM only basis, this benefit will only apply to the device in which you are using your Vodafone SIM.

This benefit only applies to phones.

- A health check will help to ensure your battery, storage and software are running at their best achievable level.
- A valuation will enable you to find out approximately how much your device is worth. This is helpful if you wish to trade-in your device.

To get a device health check or valuation, book your visit online to one of 400 Vodafone stores where our team will be able to help complete device health check and value your device.



3. Device Support

This benefit is only applicable on business plans.

Whether it's your phone, tablet, printer or smart home devices, Device Support takes the stress out of fixing things – just chat to a tech expert right away. Also, safeguard your business and customer data with bank-level encrypted cloud storage.

Device Support is provided by Lifestyle Services Group Limited trading as Assurant. Third Party terms apply to Customer's use of Device Support and by using Device Support Customer will enter into a separate agreement with Lifestyle Service Group Limited for the use of the service.

Please visit www.vodafone.co.uk/devicesupport for details. Please be aware that by using Device Support that your personal data may be stored outside of the European Economic Area – see the [Device Support terms](#) for further details.

4. Unlimited Data Booster

Unlimited Data Boosters enable you to get unlimited data for 30 days.

- If you have a 36 month Business Xtra Plan, you will get 9 Unlimited Data Boosters
- If you have a 24 month Xtra Plan, you will get 6 Unlimited Data Boosters.
- If you have a 12 month Xtra Plan, you will get 3 Unlimited Data Boosters.

To keep track of your Unlimited Data Boosters, visit your My Vodafone App.

To activate an Unlimited Data Booster, text BOOST to 40506. You will then receive an SMS confirming the Unlimited Data Booster has been activated and is ready to use. To activate your Unlimited Data Boosters on your tablet or laptop, visit your My Vodafone App.

5. Inclusive Roaming in 51 European destinations

Allows you to use your monthly allowance of minutes, text and data to roam at no extra cost in our Zone A and B destinations.

To check which countries are included in our 51 European destinations (inclusive roaming in Zone A & B), visit: <https://www.vodafone.co.uk/mobile/global-roaming/destinations>.

Please note that there is a 25GB roaming fair use policy per billing month on the data. For full details visit <https://www.vodafone.co.uk/mobile/global-roaming>.

6. Inclusive Roaming in 83 Worldwide Destinations

Allows you to use your monthly allowance of minutes, text and data to roam at no extra cost in our Zone A, B and C destinations.

To check which countries are included in our 83 worldwide destinations (inclusive roaming in Roaming Zones A, B and C), visit: <https://www.vodafone.co.uk/mobile/global-roaming/destinations>.

Please note that there is a 25GB roaming fair use policy per billing month on the data. For full details visit <https://www.vodafone.co.uk/mobile/global-roaming>.

7. Speed Boost

Speed Boost gives you network priority in busy locations, like train stations or events. With a Xtra Global Roam plan, you'll get prioritisation in the UK only, for up to 200GB per month; any data used beyond this won't be prioritised until the next billing cycle. Speed caps still apply. Speed Boost is compatible with 5G devices only.

We are

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